

Bank of England Regional Agencies' Privacy Notice

August 2022

Information we collect

Through our interactions with you, the Bank of England collects personal data. This information includes your name, professional and business contact information and place of work. To the extent that you disclose them in our interactions, we also collect your opinions.

To identify individuals across the country who can help the Bank in support of its mission to promote the good of the people of the United Kingdom by maintaining monetary policy and financial stability, we may use commercial databases, and some publicly available sources.

Why we need your personal data

We collect your personal data to be able to communicate and engage with you as part of the Bank's research and regional representational work. Our basis for processing this data is that it is necessary for the performance of a task carried out in the public interest or in the exercise of official authority of the Bank. To the extent to which you provide us with any special categories of personal data (such as details of your political views), our basis for processing this data is that it is necessary for reasons of substantial public interest.

What we do with your personal data

Information you provide is relevant to the Bank's policy, analytical, operational and supervisory work.

During our contact with you we may conduct surveys of business conditions. Where it is possible, we will conduct the surveys with you face-to-face. When that is not possible, we may email you a unique link to a survey form. We use a third party providers to deliver our survey forms; WorldAPP Inc to provide the KeySurvey online tool and Microsoft to provide the Forms survey tool. These third parties are based in the United States. Where personal data is transferred to the United States, a mechanism recognised by UK data protection law is used to ensure appropriate safeguards are in place (standard contractual clauses or international data transfer agreement). For more information about WorldAPP Inc's security practices and privacy policy visit keysurvey.com/privacy-policy. More information about Microsoft's privacy policy can be found at: [Microsoft Privacy Statement](#).

We may also send you invitations to our events and details of relevant publications from the Bank of England. We may share your personal information with relevant third parties (such as conference venues) in order to administer events, and for the purposes of security and fire safety. For large scale events, we may also use the online form provided by WorldAPP Inc to manage responses.

The Bank retains information from company visit reports for 5 years from our last interaction with you. You will also be removed from our invitations mailing list when you leave your current organisation (unless you specifically request that we retain your information) or on your request.

Your rights

You have a number of rights under data protection laws. For example, you have the right to ask us for a copy of the personal data the Bank holds about you. This is known as a 'Subject Access Request'. You can ask us to change how we process or deal with your personal data, and you may also have the right in some circumstances to have your personal data amended or deleted.

To contact us about those rights, including making a request for the personal data we hold about you, to make a complaint or to find out more about privacy and data protection at the Bank, please see our website at <http://www.bankofengland.co.uk/privacy>, email us at data-protection@bankofengland.co.uk or you can write to us at:

Privacy
Bank of England
Threadneedle Street
London
EC2R 8AH

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).