

Bank of England

Staff Handbook

May 2022



Governor's Foreword

I am delighted to welcome you to the Bank of England, and I very much look forward to working with you as you build a career here. We are on the front line of ensuring the monetary and financial stability of the entire country. Our mission is to promote the good of the people of the United Kingdom and that mission is particularly poignant in the present day.

Your skills, dedication and experience is essential to the Bank achieving that single, timeless mission. Our remit is broad and within that the scope of what we must deliver continues to expand as the country and world evolves. That could mean anything from working to keep the economy on the right track by ensuring monetary stability to keeping the financial system safe and sound, or managing the issue of banknotes which the public can use with confidence. We will continue to prioritise our work to enable us to achieve our mission.

In the coming years, we will transform the way we work and the way we communicate to make the Bank more accessible and so better understood, in order that our policies are effective. By ensuring we have an environment where everyone's voice is listened to we will continue to build a Bank that blends the best of its traditions and excellence with a modern approach to the world that we live in today. We will also be making changes to our internal working practices, making us a more humble and human Bank and to better empower our colleagues and maximise their potential.

We have been entrusted with immense powers by Parliament. With those powers come great responsibilities. The British people expect the best from us and we expect the best from ourselves. We will provide you with the support, training and encouragement that you need to do your job, as well as the opportunities to develop your skills and progress within the organisation.

This handbook brings together the information you need about your employment with the Bank. It provides a short introduction to the history and functions of the Bank, and explains how we are organised to deliver our core purposes. It describes the values to which the Bank aspires, our role as public servants, how we interact with the public, and the standards that guide our own behaviour and our relations with our colleagues. It also contains your Terms and Conditions of Service, which is part of the formal contract you have entered into with the Bank.

I look forward to working with you. I wish you all the very best in your new role and wish you all the best in what I hope is a very enjoyable career here. Welcome to the Bank of England.

Andrew Bailey.

July 2020

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Statement of Obligations and Responsibilities

During the course of your time here, you are entitled to expect the Bank to meet clearly defined and consistent standards in the way you are treated. The Bank is similarly entitled to expect you to meet minimum standards of behaviour, both towards your colleagues and towards the organisation as a whole.

This handbook is designed to help both you and the Bank, by setting out the most important of the obligations and responsibilities which each party owes the other.

The Bank's Obligations towards you

You can expect the Bank to comply fully with its obligations under your contract of employment. The standard Bank terms and conditions of employment are set out at Part B of this handbook. These, together with:

- your offer letter;
- any other letter already sent to you by a Senior Manager of the Bank or People and Culture (P&C) or Business Services which has been expressed to form part of your contract of employment or which expressly varies it; and
- the Secrecy Declaration

constitute your contract of employment.

If you believe that the Bank or its management has failed to live up to the standards which the Bank has set itself, you should not hesitate to raise the matter without delay. You can do this either informally with your manager or formally through either the Grievance Process or Speak Up (whistleblowing) Policy as applicable, details of which you will find in Part D.

Your Obligations towards the Bank

The Bank expects its staff to follow the highest standards, both in work undertaken and in general behaviour. In particular, you must comply at all times with the terms of your contract, the Bank's policies and procedures (as set out in Parts C & D of this handbook and Our Code), and any other provisions notified to you from time to time. Failure to do so may render you liable to disciplinary action, and, in serious cases, dismissal.

The Bank reserves the right to make changes to policies, standards and processes, or to withdraw or replace them, from time to time and these will be notified to you by way of a general notice on the Bank's intranet site.

Part A: An Introduction to the Bank

This is your introduction to the Bank of England.

To help you to understand the way in which the Bank operates, briefly described here is its history, organisation and core purposes.

1: Historical Background

The Bank of England – which is the second oldest central bank – came into being in 1694 to provide funds for the war that was fought between 1689 and 1697 by William III against Louis XIV of France. In return for a loan of £1,200,000 to the King, the subscribers were granted a Royal Charter under the title The Governor and Company of the Bank of England.

The Bank subsequently evolved to become the dominant financial institution in London, the Government's banker and debt manager, and the monopoly issuer of banknotes in England and Wales. The history of the Bank's development as a central bank is explained in the Museum on the Bartholomew Lane side of the building, and in many published works (including a Bank of England Working Paper from 2011).

In 1946, the Bank of England Act brought the Bank into public ownership but provided for the continued existence of the Governor and Company under Royal Charter. Although the Bank thus became more than ever a national institution, the staff are not Civil Servants. However, because the Bank performs essential functions for the community, they are, in a very direct sense, public servants.

2: The Court of Directors

Court comprises the Governor, the Deputy Governor for Monetary Policy, the Deputy Governor for Financial Stability, the Deputy Governor for Prudential Regulation, the Deputy Governor for Markets, Banking Payments and Innovation, and Resolution, and (up to) nine Non-Executive Directors. A further Deputy Governor, acting as the Bank's Chief Operating Officer (COO) has been appointed with responsibility for all aspects of the day-to-day management of the Bank including Human Resources, Finance, IT and Security. The Governor is appointed for an eight-year term, the Deputy Governors are appointed for five-year terms, while Non-Executive Directors' terms are up to four years.

The Court of Directors acts as a unitary board and is responsible for managing the affairs of the Bank, other than the formulation of monetary policy. Its responsibilities under the Bank of England Act 1998 ('the 1998 Act') include determining the Bank's objectives and strategy, and ensuring the effective discharge of the Bank's functions and the most efficient use of its resources. Since the Banking Act 2009 ('the 2009 Act'), the Bank has had a statutory objective 'to protect and enhance the stability of the financial system of the United Kingdom'

and the Court, consulting HM Treasury and on advice from the Financial Policy Committee (FPC), determines the Bank's strategy in relation to that objective.

Court has formed a number of other Committees to help discharge its responsibilities, including the Remuneration Committee, the Audit and Risk Committee (ARCo), and the Nominations Committee.

3: Management and Organisation of the Bank

Details of the responsibilities and work of the various areas of the Bank are set out in the Annual Report, which is usually published in May or June each year, and on the Bank internet.

4: The Bank's Core Purposes

The Bank's core purposes are determined by Court as part of its role in setting the Bank's objectives and strategy.

The Bank of England's mission is to promote the good of the people of the United Kingdom by maintaining monetary and financial stability. Both ultimately underpin public trust and confidence in their money and their ability to access it, which is critical to ensuring that we can all go about our day-to-day business.

Monetary Stability

Monetary stability means stable prices and confidence in the currency. Stable prices are defined by the Government's inflation target, which the Bank seeks to meet through the decisions delegated to the Monetary Policy Committee, explaining those decisions transparently and implementing them effectively in the money markets.

Financial Stability

Financial stability entails detecting and reducing threats to the financial system as a whole. This is pursued through the Bank's financial and other operations, including lender of last resort, supervision of key market infrastructure and the surveillance and policy roles delegated to the Financial Policy Committee.

The Prudential Regulation Authority (PRA) is responsible for the supervision of banks, building societies and credit unions, insurers and major investment firms. In total the PRA regulates around 1,500 financial firms. The PRA has a general objective to promote the safety and soundness of these firms and - specifically for insurers - contributes to the securing of an appropriate degree of protection for policyholders.

In pursuit of both core purposes, the Bank is open in communicating its views and works closely with others, including: central banks and international organisations to improve the international monetary and financial system.

The Bank plays its part in promoting an open and internationally competitive financial centre in the UK, using its expertise to help make the financial system more efficient, where such efforts are in the public interest and provided that they do not conflict with its primary responsibilities or those of other agencies.

The Bank's Locations

1: London Locations

Bank of England
Threadneedle Street
London EC2R 8AH
Telephone: 020 3462 4444

Prudential Regulation Authority (PRA)
20 Moorgate
London EC2R 6DA
Telephone: 020 3461 4444

2: Other Locations

In addition to the London locations the Bank currently has:

- a Cash Centre in Leeds;
- Agency offices based in Belfast, Birmingham, Cardiff, Bristol, Glasgow, Leeds, London, Manchester, Newcastle, Nottingham, and Southampton; and
- a site at Debden in Essex.

Part B: Standard Terms and Conditions of Employment

These items set out part of your Contract of Employment with the Bank and, for you as an individual, they represent the most important part of the handbook. Please ensure that you read and understand them.

1: Title of Employment and Duties

You will be employed in the capacity set out in your offer letter, or in such other capacity as the Bank reasonably requires. You agree to perform the duties which from time to time may be assigned to you by the Bank.

You further agree to devote the whole of your time, ability and attention to your duties during normal office hours and such other times as may be required for the proper performance of your duties.

2: Place of Employment

Your initial place of work will be as notified to you in your offer letter, although you may be required to work in any of the Bank's premises from time to time elsewhere in the United Kingdom.

You agree to undertake any travel as may be necessary for the proper performance of your duties.

3: Hours and Overtime

Your hours and entitlement to overtime (if any) are as detailed in your offer letter, or as revised from time to time by arrangement with local management.

Failure to comply with the central/local rules applicable to you may lead to disciplinary proceedings.

4: Remuneration

4.1: Salary

Your fixed annual salary will be as detailed in your offer letter or such other amount as shall be directed from time to time by the Bank. This will accrue from day to day and be payable direct into your bank account. Your salary will be paid by equal monthly instalments on or

about the 19th day of the calendar month (or the previous working day as appropriate) in which it is earned.

4.2: Annual Salary Review

Decisions on any individual salary increases and any non-pensionable performance award payments will normally be taken annually during the Annual Salary Review (ASR). An individual may be eligible to receive up to two elements comprising the total pay award:

- a) a discretionary pensionable salary increase, payable with effect from 1 March. All eligible employees will be considered for a pensionable salary increase, although the decision on whether to award any increase and the amount will be taken by the Bank in its absolute discretion within a framework that is negotiated with Unite annually.
- b) a discretionary non-pensionable performance award, usually payable with February salary.

Further details on pay and grading, including ASR eligibility, can be found in the [P&C Reward intranet page](#) (which does not form part of your contract of employment).

4.3: Performance Award

For the avoidance of doubt, you have no contractual entitlement to any performance award which may from time to time be paid to you by the Bank. The decision on whether to make a performance award and the amount (if any) will be taken by the Bank in its absolute discretion. Any decision to make a performance award in one year will not oblige the Bank to make an award in subsequent years.

4.4: Benefits

Unless otherwise notified to you, you have access to benefits as detailed in [the Benefits Guidance](#) which includes access to a non-pensionable flexible benefits package offering a choice of benefits or cash to a value as notified to you from time to time (and currently 7% of your pensionable salary).

4.5: Overtime and Inconvenience Payments

Any overtime or inconvenience payments to which you may be entitled are made on or about the 19th of the month (or the previous working day as appropriate) in respect of the calendar month preceding the 1st of that month. The payment of overtime and inconvenience payments must in all cases be authorised by a supervisor or manager. It will also be necessary to obtain authorisation from a supervisor or manager prior to working the extra hours before any overtime or inconvenience payments become payable.

The administrative arrangements for overtime and inconvenience payments (including in what circumstances they are payable) are detailed in the [Overtime, Inconvenience and Holiday Payments Policy](#).

5: Core and other leave (including Family Leave)

You are entitled to leave in accordance with the provisions set out in Schedule 1 and Schedule 2 of this Part B.

6: Sick Pay

You will be entitled to sick pay in accordance with the provisions set out in Schedule 3 of this Part B.

7: Pension

7.1: Your pension arrangements

Your pension arrangements will be as notified to you annually by the Bank.

7.2: Becoming a member of the Bank's pension arrangements

Under the Pensions Auto-Enrolment legislation, the Bank reserves the right to enrol you or re-enrol you into a pension scheme at such intervals and on such dates as it selects and as notified to you.

For so long as the Bank offers membership of the Bank of England Staff Pension Fund (the "Fund"), you will select (in advance, at a time which the Bank notifies to you) the initial rate at which you wish to build up pension in the Fund. You will usually need to do this for the first time in the first six weeks of your employment.

While an active member of the Fund, you will also reconfirm the rate at which you wish to build up future pension in the Fund at such intervals as the Bank requires. In the unlikely event that you do not or cannot reconfirm the rate, the last rate which you selected will apply until such time as the Bank asks you to reconfirm again or otherwise determines.

Part F of this Staff Handbook contains a brief outline of the current pension arrangements. A complete copy of the Fund Rules may be seen on application to the Secretary of the Pension Fund. A copy of the Pension Fund booklet is available on the P&C intranet pages for all employees to access.

7.3: Contracting-out of the State Second Pension

If your membership of the Bank of England Staff Pension Fund began before 1 April 2015, a contracting-out certificate under the Pension Schemes Act 1993 will be in force for your employment.

If your membership of the Bank of England Staff Pension Fund began on or after 1 April 2015, a contracting-out certificate under the Pension Schemes Act 1993 will not be in force for your employment.

Please note that the contracting-out certificate ceased to have effect from 6 April 2016 when contracting-out for all UK defined benefit plans ceased and the new single tier State Pension came into force. The Bank and any formerly contracted-out members no longer receive National Insurance savings. Further details can be found in the Pension Fund booklet.

[Part F of this handbook contains a brief outline of pension benefits.]

8: Term and Notice

8.1: Other than where you are dismissed under clause 8.2, clause 11.2, or are on probation (see clause 9 below), your employment will continue unless terminated at any time by either you or the Bank on giving prior written notice (any notice from you must be via One Bank Service, or otherwise in writing if you do not have access to this system) as outlined in the following table:

Table A: Notice Period

Scale	Notice period required from individual	Notice period required from Bank
Scale A – B	Not less than 6 months	Not less than 6 months
Scale C – G	Not less than 3 months	Not less than 3 months
Scale H – K	Not less than 1 month	Not less than 3 months

Employees on a fixed-term contract will have their notice period specified in their contract, where this is not the case the notice periods in the table above will apply (if a specific Scale is not specified in the contract an equivalent scale will be determined by People and Culture).

The Bank reserves the right to pay you salary in lieu of any required period of notice or unexpired part of such period.

8.2 Notwithstanding clause 8.1, the Bank may terminate your employment immediately at any time by serving a notice under this clause 8.2. Such notice must:

- (a) state that this Agreement is being terminated in accordance with this clause 8.2, and
- (b) include an undertaking from the Bank to pay you, within one month, salary in lieu of any required period of notice or unexpired part of such period, subject to tax and National Insurance.

9: Probation

During your first six months of service with the Bank, or as otherwise notified to you, you will be on probation. Graduate, Future Capability and PhD entrants will serve a twelve month probation period. During this time your employment may be terminated by the Bank (notwithstanding any provisions to the contrary in clause 8 above) at any time giving not less than one month's prior notice in writing or serving notice on you in accordance with clause 8.2 above to terminate your employment immediately by payment of one month's salary in lieu of notice. You may give notice to terminate your employment while on probation by giving the Bank not less than one month's notice.

Your probation may be extended if your performance, conduct or your attendance record is, in the opinion of the Bank, unsatisfactory or the Bank has any other concerns about your suitability for the role.

10: Protection of Business Interests

You agree to be bound by the provisions set out in Schedule 4 of this Part B.

11: Disciplinary and Grievance Procedures

11.1: Finding the Procedures

A copy of the Bank's disciplinary and grievance procedures is available in Part D of this Staff Handbook. The procedures do not form part of your contract of employment.

Where a disciplinary process could result in dismissal, the Bank may, at its sole discretion, as an alternative to summary dismissal, offer you alternative employment on a reduced scale or rank, and/or reduction in pay.

11: Gross Misconduct

If the Bank considers that you have committed gross misconduct you may be summarily dismissed without notice or pay in lieu of notice or any other compensation.

Schedule 5 of this Part B contains examples of what would normally be considered to be gross misconduct and could lead to summary dismissal. The list is not exhaustive.

12: Suspension

In order to investigate a complaint against you, or if you are charged with a criminal offence relevant to your employment with the Bank, the Bank reserves the right to suspend you on full pay and to exclude you from any premises of the Bank for so long as it deems necessary to carry out a proper investigation and, if appropriate, to hold any disciplinary hearings.

13: Deductions

For the purposes of the Employment Rights Act 1996 and otherwise you consent to the deduction from your pay (and any other amounts owed to you) of any sums owing by you to the Bank at any time. This includes the deduction from your final salary payment (or payments as appropriate) of a sum calculated by reference to any outstanding debit which you may have incurred under the rules on flexible working hours, where appropriate.

14: Intellectual Property Rights

To the extent permitted by law, all rights in patents, copyright, registered design right, design right, trademarks, confidential information and know how which arise by virtue of your activities during your employment will belong to the Bank absolutely. You agree, at the request and expense of the Bank, to execute such documents and do such things as may be necessary to vest such rights in the Bank.

15: Bank Property

All Bank property, including, for example, your security pass, all credit, charge and expense cards and all books, papers, drawings, designs, documents, records, laptop, other computer hardware, electronic diaries, mobile phones and computer software kept or made by you or in your possession or control relating to the business of the Bank, remain the property of the Bank.

You will deliver all such items in your possession, custody or control on request or on termination of your employment, immediately to the Bank.

16: Collective Agreements

The collective agreements currently in force in respect of your employment are detailed on the P&C Intranet.

17: General

No waiver by the Bank of any of the requirements of this Part B or of any of its rights under this Part B shall have effect unless given in writing and signed by a P&C or Business Services Manager of the Bank. No waiver of any particular breach of the provisions of this Agreement shall operate as a waiver of any repetition of that breach.

18: Other Agreements

The terms and conditions set out in this Part B comprise your contract of employment, together with:

- your offer letter;
- any other letter already sent to you by a Senior Manager of the Bank or P&C or Business Services which has been expressed to form part of your contract of employment or which expressly varies it; and
- the Secrecy Declaration.

Subject as above, these terms and conditions supersede all other agreements relating to your employment.

19: Governing Law and Jurisdiction

The rights and obligations of you and the Bank will be governed by and construed in accordance with the laws of England and Wales. You and the Bank also irrevocably agree to submit to the non-exclusive jurisdiction of the Courts of England and Wales. [For those employed in the Glasgow and Belfast agencies, the words “Scotland” and “Northern Ireland” should be substituted for “England and Wales” as appropriate.]

Schedule 1: Core and Other Leave

If you are a full time employee of the Bank, you are entitled to leave as set out in this Schedule. If you work part time for the Bank, you are entitled to the pro rata equivalent of a full time employee's leave entitlement, by reference to the hours worked.

1: Core Leave

You are entitled to 25 working days' core leave* in each Benefits Year (along with public holidays recognised by the Bank), or pro rata if your employment begins or ends part way through a Benefits Year. The Benefits Year (and the leave year) currently runs from 1 April to 31 March.

You may carry over up to five days core leave into the next Benefits Year subject to a minimum of 20 days core leave having been taken in the Benefits Year*.

Employees may sell back up to two days core leave each Benefits Year* subject to a minimum of 20 days core leave having been taken in the Benefits Year*. For the avoidance of doubt, the maximum sell back is two days*, and you will not be entitled to any payment for any core leave in excess of this that you choose not to take in any given Benefits Year.

The total core, additional and carried over leave in any one Benefits Year cannot exceed 38 days*.

Further information on core leave can be found in the [Leave Policy](#) on the People and Culture intranet (which does not form part of your contract of employment).

*pro-rated for part-time employees

2: Additional Leave

Subject to the rules of the Bank's flexible benefits scheme, as notified to you from time to time, you are entitled to buy up to 13 working days' additional leave*. Any period of additional leave which remains unused at the end of the Benefits Year can be sold back to the Bank at the daily rate applicable at the time of sale.

*pro-rated for part-time employees

3: Other leave at the discretion of the Bank

The Bank grants a range of different forms of leave on top of those outlined above from time to time, such as discretionary, study, carers, parental bereavement and unpaid leave. These are entirely at the discretion of the Bank. The Bank also has a discretionary Career Leave

Policy (Career Leave requires an individual to resign from the Bank). Further details are available on the [P&C intranet](#).

4: When you can take leave

Leave can be requested electronically via One Bank Service and must be approved by your manager before you can take it.

Your manager will endeavour to allow you to take leave on the dates you request, but there may be times when this is not possible. You should always confirm your leave before making firm holiday bookings/personal arrangements.

As a general rule you will be expected to take a minimum of two weeks of your annual leave entitlement consecutively (mainly in the interests of your health).

5: Accrual

Your core leave and any entitlement to additional leave accrue proportionately from day to day. Core leave cannot be anticipated from the next Benefits Year.

6: Salary in lieu of leave on termination

On the termination of your employment you will either:

- a) be entitled to salary in lieu of any outstanding pro rata core and additional leave entitlement (other than where your employment is terminated under clause 11.2 of Part B or where you leave the Bank without giving due notice in which case you would only be entitled to payment for accrued statutory leave), or
- b) (regardless of the reason for termination) be required to repay to the Bank any salary received in respect of core or additional leave taken in excess of your pro rata leave entitlement.

Schedule 2: Family Leave

Your entitlement to Family Leave - Adoption, Maternity, Parental, Partner and Shared Parental Leave - is set out in the [Family Leave and Pay Policy](#).

Schedule 3: Sick Pay

If you are unable to attend work owing to sickness, provided that you conform with the sickness notification) and other obligations detailed in the [Managing Health-related Absences Policy](#) on the P&C intranet, you will be entitled to the following payments :

- a) full pay and benefits during the first six months of such absence, and
- b) half pay and full benefits if the absence continues, up to a maximum of a further six months

up to an overall maximum of 12 months of pay and benefits in any rolling period of 18 consecutive months.

The Bank will pay all sums payable by way of statutory sick pay (SSP) in accordance with the legislation in force at the time of absence, and any remuneration paid under (a) and (b) above will be deemed to be inclusive of SSP.

Schedule 4: Protection of Business Interests (Including Restricted Duties)

1: Definitions [These only apply to Section 2 “Protection of Business Interests”]

In this Schedule, the following words and expressions shall have the following meanings in Section 2 below “Protection of Business Interests”:

‘Bank’ – the Bank of England and its subsidiaries, including the Prudential Regulation Authority

‘common management’ - management by the same Executive Director

‘directly or indirectly’ - your acting either alone or jointly or on behalf of any other person, firm or company, whether as principal, partner, manager, employee, contractor, director, consultant, investor or otherwise

‘Key Personnel’

A) anyone who was at any time during the Relevant Period employed in a Relevant Capacity either

- i) in the division in which you worked at any time during the Relevant Period, or
- ii) in another division of the Bank under common management with or engaged in activities closely related

to a division of the kind detailed in (i) above, and

- B) any other person who was at any time during the Relevant Period employed in a Relevant Capacity, and

in each of case (A) and (B) above, with whom you have had dealings in the course of your employment (other than in a minimal way) at any time during the Relevant Period.

'Relevant Capacity'- any person employed by the Bank wholly or partly in a management, analytical or operational capacity (as opposed to a purely clerical, secretarial or service capacity)

'Relevant Period'- the period of six months ending with the Termination Date or where you have been moved to restricted duties or not been provided with work (in each case pursuant to paragraph 3 of this Schedule), the period of six months immediately prior to the start of any such restricted duties or cessation of work.

'Restricted Period' - the period of six months starting with the Termination Date, less any periods during which you have been moved to restricted duties or during which you have not been provided with work (in each case pursuant to paragraph 3 of this Schedule).

'Termination Date' - the date on which your employment terminates.

2: Protection of Business Interests

You will not without the prior written consent of the People and Culture Executive Director directly or indirectly at any time during the Restricted Period:

- a) solicit away from the Bank, or
- b) endeavour to solicit away from the Bank, or
- c) employ or engage, or
- d) endeavour to employ or engage any Key Personnel.

You acknowledge and agree that you will be obliged to draw the provisions of this paragraph 2 to the attention of any third party who may at any time before or after the termination of your employment offer to employ or engage you, and for whom or with whom you intend to work during the Restricted Period.

The Bank has a policy that it will not discuss entering into or negotiate contracts for services with someone who is in the Restricted Period in the absence of prior written consent from the People & Culture Executive Director. Thereafter the Bank may consider bids from a former employee under open competitive tender.

3: Restricted Duties and garden leave

This section applies to all staff.

Bank staff have access to a wide range of market sensitive and other confidential information. It is important to manage perceived or actual conflicts of interest that may arise when a member of staff is leaving the Bank.

When a staff member resigns from the Bank to take up other employment, it may be necessary for the staff member to carry out other work and duties (which are less sensitive or do not present a conflict of interest) during their notice period. As part of this, access to some systems or information may be restricted.

Please see the [Restricted Duties Policy](#) for your obligations under this policy and further information.

In addition to the provisions in the policy, where notice to terminate is given by either party, the Bank may require you (without prejudice to any other rights of the Bank):

a) to do other work within the Bank which in the opinion of the Bank is less sensitive in the circumstances; and/ or

b) not to attend for work for all or part of your notice period. During any such period you will remain obliged to provide any assistance that may be requested by the Bank, but unless required or authorised to do so by the Bank you should not:

i) attend the Bank's premises;

ii) contact any of the Bank's employees except where such employees are your personal friends and you are contacting them in a personal capacity;

iii) contact any customers or counter-parties of the Bank except where such customer or counter-party is your personal friend and you are contacting them in a personal capacity;

iv) make any public statements in relation to the Bank or any of its officers or employees;
or

v) engage in any other occupation (whether as employee or otherwise) outside your employment with the Bank.

During any such period as detailed in paragraph a) or b) above you will continue to receive your full salary and benefits and continue to be bound by the express and implied terms of your employment. You may also be requested by the Bank to take leave, which has accrued or which accrues during such period.

Schedule 5: Gross Misconduct

The following are examples of what would normally be considered to be gross misconduct and could lead to summary dismissal. The list is not exhaustive:

- wilful damage to property within the Bank;
- any form of dishonesty, including but not limited to fraud, theft, concealment of information from management, and deliberate falsification of records;
- physical assault or intimidation of colleagues;
- actions which are likely to bring the reputation of the Bank into disrepute;
- prolonged unauthorised or unexplained absence;
- failure to meet the required standards of conduct specified in a final written warning;
- charges relating to or conviction of a criminal offence which in the Bank's judgement makes you unsuitable for continued employment at the Bank;
- serious breach of any of the policies and rules published to you by the Bank from time to time, including, without limitation Our Code;
- (save in the proper performance of your duties as an employee of the Bank) acting as a dealer in gold and foreign exchange, whether as a principal or as an intermediary;
- acting either directly or indirectly as a broker or dealer or other intermediary in buying, selling or exchanging any securities on commission;
- receiving any commission or gratuity from such a broker or dealer for recommending business to him.

Part C: Bank Policies

The following pages set out a number of policies which seek to provide a working environment in which all employees can pursue their careers safely, fairly and ethically whilst maintaining the integrity and reputation of the Bank. It is important to read these policies carefully as failure to comply with them may lead to disciplinary action. P&C policies relating to overtime, inconvenience payments, sickness (managing health-related absences), annual leave, family leave, unpaid leave, carers leave, discretionary leave, benefits, outstanding personal and season ticket loans, holiday pay, acting up, career leave, redundancy and guidance on handling personal data can be found on the [P&C intranet](#).

C1: Diversity, Anti-Harassment/Bullying and Standards of Behaviour

1: Diversity Policy

Key points

- This policy as it applies to everyone who works at the Bank and all colleagues must read and comply with it.
- The Bank is fully committed to the elimination of unlawful and unfair discrimination and values the differences a diverse workforce brings to the organisation.
- The Bank also has an inclusion strategy which ensures all colleagues feel included and empowered.
- This policy is fully supported by the Bank's Executive Team and Court of Directors.

Definition

- A diverse/inclusive workforce is one that encompasses people from a range of backgrounds, this includes: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation, as covered by the Equality Act 2010. In addition, the Bank views diversity/inclusion extending to all colleagues to encompass other characteristics including diversity of thought and social mobility.

The Bank's policy is to ensure:

- genuine equality of opportunity and respect to all colleagues - this is both right in principle and essential to the Bank's success;
- that both job applicants and colleagues do not receive less favourable treatment on grounds of: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation or any

irrelevant characteristic and are not disadvantaged by terms and conditions of service or requirements which cannot be shown to be justifiable;

- that colleagues are recruited, promoted, transferred and selected for training on the basis of their qualifications, skills, abilities and aptitudes.

The Bank's [Inclusion Strategy](#) encompasses all colleagues and is key to ensuring that the best available talent is recruited and that people of all backgrounds can contribute fully to the work of the Bank. The Inclusion Strategy should be read in conjunction with this policy.

Manager's responsibilities

- Managers should ensure their team adhere to the policy.
- Managers should also act if they encounter behaviour contrary to this policy, seeking advice from their senior management and P&C as appropriate.

Colleague's responsibilities

- The Bank attaches great importance to its Diversity Policy which it believes to be of benefit to the Bank and its employees. It is therefore a requirement that all colleagues comply with the policy. Failure to do so may lead to action under Disciplinary Procedures (see section D2).
- Colleagues are reminded that they are also personally responsible for the avoidance of discrimination under the 2010 Equality Act. Compliance with Our Code will help colleagues to fulfil their legal obligations in adhering to the Bank's policies and completing mandatory inclusion training.

Support for colleagues

There are a number ways to receive support if a colleague believes that they have been discriminated against, including being subjected to bullying, harassment, direct or indirect discrimination, victimisation, or has allegations made against them.

- You are encouraged to raise the matter immediately with your line manager if appropriate.
- You are encouraged to raise the matter with People and Culture by contacting AskHR (x5115 or via OBS). You can also speak to one of the Employee Advisers on the Employee Relations Team.
- The staff counsellors are also available if any colleague wishes to talk through issues informally in a confidential setting.
- The Employee Assistance Programme (EAP) and the Employee Network Groups are also available to support colleagues.
- Alternatively you can raise the matter through the Bank's Grievance Procedures (see section D3 of the Staff Handbook).
- You may also contact Unite if you are a member.

	Contact Number	Email/Intranet Page
AskHR	5115 (9am-12pm)	Via OBS
ER Advisers, Employee Relations Team (ER Team)	5587/6817/5585/5046/6763	Employee Relations Team
In-house staff counsellors	07789652342	Linda Barnard Paul Bowley Jonathan Winterheimer Anna Robinson
EAP information advice and support line	0800 1116 387	EAP access details
EAP Management Support line	0800 1116 385	EAP access details
Employee Networks		Employee Networks
Unite the Union	4424	Unite

2: Anti-Bullying and Harassment Policy

The Bank has zero tolerance for harassment and bullying. The [Anti-Bullying and Harassment Policy](#) sets out the Bank's expectations for the prevention of and dealing with bullying, harassment and victimisation.

3: Standard of Behaviour

The Bank expects a high standard of behaviour from its staff and you must comply with instructions issued by the Bank: you are, for instance, expected to perform your duties diligently and punctually; to behave to the public and your colleagues with courtesy and consideration; and to present a neat and business-like appearance appropriate to your role. Uniforms, when provided by the Bank, must be worn at all times when you are on duty.

C2: Conflicts Of Interest: Our Code and Related Policies

Our Code sets out our commitment to how we work at the Bank of England and how we should conduct ourselves, both within and outside the Bank.

This section of the handbook contains some of the policies that support **Our Code** (see Contents below). It is important that you read, understand and comply with Our Code and ask questions if you need clarification or advice. You will be required to confirm annually that you have read, understood and complied (as appropriate) with the policies in Our Code. Failure to comply with our Code and its associated policies could lead to disciplinary action.

Our Code should be referred to for information on other employment, discussions on prospective employment, personal relationships, financial relationships, personal financial transactions, directorships, community and charity roles, political activities, entertainment and gifts, personal data and change of personal circumstances, public, press and media engagement, external engagement, social media, using Bank IT and other resources, security, anti-money laundering and information management and security.

For information on the Bank's "Speak-Up" (Whistleblowing) Policy please see section D5 of this Handbook.

Contents:

- Financial difficulties/embarrassment (part of our code)
- Tenure periods for supervisory managers
- Authorship/publication
- Contact with politicians and parliamentary officials
- Copyright
- Bank Staff Indemnity Policy

Financial difficulties/embarrassment

Advice and assistance

It is clearly in the interests of everyone to manage their financial affairs sensibly and responsibly but, despite such careful management, it is possible for circumstances to arise which can cause severe financial difficulty or hardship. If such circumstances were to arise in your own affairs, you should be aware that you are encouraged to approach the **Staff Counsellor** at the earliest opportunity. The Staff Counsellor acts independently from your management, in the strictest confidence, and will offer general guidance and a referral to the **Employee Assistance Programme**.

Your contractual obligations

It is important to remember that, as the Central Bank of the country, the Bank is at the centre of the nation's finances and must therefore be mindful of the need to preserve the reputation for financial integrity which, over many years, has become synonymous with its name. It follows that it is important for you, as a member of the Bank's staff, to be especially professional, careful and responsible in the conduct of your financial affairs. Although you may make use of any normal credit/loan facilities offered by reputable lending agencies you should be careful not to enter into too many commitments of this kind at any one time. You are accordingly cautioned also against the dangers of excessive betting, gambling or other speculative dealings. While people generally accept higher levels of personal debt during their earning life than was the case in the past, gross and persistent irresponsibility in the conduct of your financial affairs will not be overlooked and will render you liable to disciplinary action.

If you find yourself in financial difficulty you must, without exception, disclose it to the Security Vetting Team immediately. Failure to do so may render you liable to action under the Disciplinary Procedures (see section D2). If you have any concerns at all about your financial circumstances you should contact the Staff Counsellor with a view to referral to a special adviser.

There can be no set formula for determining what constitutes "financial difficulty" as everyone's circumstances are different. As a general guide, if you are in arrears on card or mortgage or rent payments you could be said to be in financial difficulty of the type that should be reported; and a County Court Judgement, Bankruptcy Order or any other form of structured debt rescheduling made against you for non-payment of a debt would be very clear evidence of a difficulty that should already have been reported.

The Bank routinely accesses credit information as part of its security vetting and revetting procedures.

Please contact Security Vetting if you have any questions.

Tenure periods for supervisory managers

As part of the Bank's drive for continuous enhancement of its supervision of firms, the Bank operates a presumption of minimum and maximum tenure periods for employees at manager level in the supervisory area. For more details please see the [tenure periods for supervisory managers](#) policy.

Authorship/publication

Staff considering authorship or publication of a book, article etc. which is not commissioned by the Bank but which could in any way be connected with their work or employment at the

Bank should seek guidance from the Chief Press Officer before entering into any commitment. They should also comply with the requirement in respect of Other Employment as set out in Our Code. The same considerations apply to the publication of material on the internet.

Contact with politicians and parliamentary officials

Staff must exercise discretion in all contact with politicians. The Bank is accountable to Parliament and events in both the British and European Parliaments can have a significant impact on what we do. Moreover, as a prominent public institution, politicians and their staff are always concerned with our work.

Please alert Parliamentary Affairs Group (PAG), in advance wherever possible, to any work based contact you have with MPs, Peers, MEPs and other politicians and parliamentary staff and ensure you send all requests from politicians for meetings with Bank staff to the PAG Manager so they can be dealt with appropriately. This is to ensure that the Bank's engagement with such groups is consistent and coordinated and senior staff are aware of any issues that may impact their engagement with politicians.

Please note that the Bank chooses to observe election quiet period and follows the Cabinet Office guidance on such matters. PAG can provide further information as necessary.

For personal political activities please see the [Political activities policy](#) on the Secretary's Department intranet page.

Copyright

Published works, including books and journal, magazine, and newspaper articles, are protected by the Copyright, Designs and Patents Act 1988. The Act gives copyright owners certain exclusive rights over their work, for example, the right to copy it (which includes email, scanning and, photocopying etc.). To undertake such acts without permission or a licence (apart from certain exemptions allowed under the Act) is an infringement of the owner's copyright, with the potential for any offence to attract considerable damages and undesirable publicity for the Bank. Each staff member is responsible for ensuring it treats copyright works in accordance with the Act. For further information please see the [Library Services intranet](#).

Bank Staff Indemnity Policy

Under English common law the Bank has a duty to indemnify its employees against liabilities that may arise in the ordinary course of the performance of their employment duties. In addition, provided they have not acted in bad faith or in a way that contravenes the Human Rights Act 1998, Bank employees are protected against liability in damages by statutory immunity provisions set out in the Banking Act 2009 and the Financial Services and Markets Act 2000.

The Bank recognises that in certain circumstances it may also be appropriate for it to grant a specific indemnity to either a single member or group of Bank staff. Any such indemnity, which is at the entire discretion of the Bank, will be granted in accordance with the [Court Decision on Bank Indemnities](#).

C3: Health & Safety

1: Health and Safety Manuals

Everyone (other than visitors) working on Bank premises should read the Bank's health and safety manuals available from the intranet links as set out below and the H&S section of the intranet:

- all employees of the Bank should read [Health and Safety Arrangements Manual](#);
- all contractors/consultants should read the orange A5 [Code of Practice for Contractors](#);
- staff working in specific technical posts should receive the green A4 ["Technical Arrangements Manual"](#)

You must read the relevant manual, as soon as you reasonably can after starting work at the Bank.

The manuals are supported by a comprehensive [Health & Safety](#) intranet site. The site contains supporting guidance to the manuals and further information on many issues including laptops and working from home.

The manuals are not only a reference booklet for when things go wrong. They are primarily intended to be used to minimise risks to health and safety arising in the first place. You have a duty to do everything you reasonably can, following the guidance in these manuals, to work safely and do nothing that could affect your own health and safety or that of others. This is a statutory requirement under the Health and Safety at Work Act 1974.

Your manual will give you more information not only on what your duty entails but also on the Bank's arrangements regarding, for example, how to report a hazard.

Any wilful, reckless, or seriously negligent failure to comply with this duty may well render you liable to disciplinary action.

If you are unsure about any aspect of the Bank's Health and Safety Policy, please contact the Bank's Health and Safety team.

2: Fire and Other Emergencies

You must make yourself thoroughly familiar with the fire and emergency procedures which are available on the Health and Safety intranet site. At all sites, this will include familiarising yourself with knowledge of the building in case you are advised to move from one side of the building to another in an emergency. You also have a duty to participate in evacuation drills and fire training sessions, as required.

3: No Smoking Policy

The Bank's [no-smoking policy](#) is designed to secure a healthy and safe environment for visitors and staff as well as eliminating passive smoking from its premises. [This is in keeping with the Smoke-Free Regulations (2006) which are the statutory instruments prohibiting smoking on work premises.] The policy applies to all colleagues, as well as to visitors, contractors, consultants and agency staff whilst on Bank premises or using Bank vehicles. Failure to comply with the policy could lead to disciplinary or other action (see section D2).

4: Drugs and Alcohol Policy

Our employees are our most valuable resource and their health and safety is of the utmost importance. Drug and alcohol misuse has the potential to damage the health and wellbeing of our employees and threaten the success of our business.

Helping employees

We encourage you to seek help if you have an alcohol or drugs-related problem and to seek advice on the assistance and support available at the Bank. You should discuss this with your manager, contact AskHR or seek help through the Bank's confidential Employee Assistance Programme or the Bank's in-house staff counsellors. Once such an issue affecting your health comes to the attention of your manager or P&C, other steps taken to support you may include a referral to our occupational health adviser.

Disciplinary action

The Bank will constructively and compassionately address employee problems related to alcohol, drug or substance dependency. However, the Bank has clear requirements regarding the use and possession of alcohol or drugs at work and employees must be in a fit state when at work or attending work-related events. The Bank will take action if these requirements are broken. This is particularly important where an employee under the influence of drugs or alcohol could cause harm to themselves or others. Employees are also required to take reasonable care of themselves and others who could be affected by what they do. Further information about the Bank's approach to the misuse of drugs and alcohol can be found in its [Drugs and Alcohol Policy](#).

Rehabilitation

The Bank will aim to support employees who are undergoing treatment for problems related to alcohol, drug or substance dependency. Employees on a rehabilitation programme will usually be subject to the Bank's [Managing Health-related Absences Policy](#).

C4: Bank Security

1: General Security

We all have a part to play in ensuring the security of the Bank, its assets and information, and our colleagues. You must ensure you are familiar with and comply with, security instructions, procedures and policies. These cover our responsibilities for ensuring our visitors behave appropriately and securely, photography in the Bank, security passes, access controls and rights, and how to remain secure when working remotely. Bank-wide policies are available on the intranet “how do I” pages or by following this [link](#), but you must also adhere to any local area requirements for your business area.

Any concerns you might have about security practices, or any apparent breaches of security that you identify should be reported to your manager or to a member of the Security Team as appropriate. Security Officers also carry out daily internal patrols and all breaches of security will be reported to the relevant Head of Division.

Travel security advice is also available on the [Security](#) intranet.

Your obligations in relation to information, physical and personnel security are laid out in the [Security Conduct Policy](#), which is further reflected in [Our Code](#). All Bank people attest annually that they are compliant with these obligations.

2: Security Vetting

Before you join the Bank you must undergo vetting and be granted security clearance to the appropriate national security level for the role that you will be undertaking. The Bank’s Security Vetting Policy is available on the intranet “how do I” pages or by following this [link](#). Vetting is carried out by an external, UK-wide organisation to the standards set by Cabinet Office. More details can be found on the [Gov.UK](#) security vetting web pages.

For permanent employees, security clearance is valid for up to a maximum of 10 years, depending on clearance level. Within this period, you must be re-vetted and will be asked to complete the security questionnaires again. You may be required to be re-vetted at any time, and always before your clearance expiry date.

In addition, all Bank people must undergo financial credit reference checks every two years.

Your employment at the Bank is dependent on your gaining and retaining security clearance. Should you lose clearance at any point, your employment could not continue. Appeals against loss of security clearance are not the same as appealing a disciplinary decision and must go through the [Security Vetting Appeals Process](#) (UKSVAP), an independent, external body.

If you have any questions relating to security vetting, please contact the PPSD Vetting Team (020 3461 5792) (PPSD-Vetting@bankofengland.co.uk).

3: Change of Personal Circumstances

Changes in your personal circumstances may affect your security clearance. It is therefore important that you inform the Security Vetting Team of any change in your personal circumstances. The minimum clearance level required for Bank people is Security Check (SC) level. If you hold an SC level of clearance you must declare the following changes in circumstances:

- Change in financial circumstances
- Any criminal charges or prosecutions (including driving related)
- Change to your partner/close personal relationships
- Change in co-habiting arrangement with declared partner
- Severe medical or psychological illness (specifically where it or its treatment may cause blackouts, issues regarding perception of reality, judgements or paranoia)
- Abuse, misuse or addiction issues for prescription or illegal drugs, or alcohol

A small number of Bank people require Developed Vetting (DV) level clearance. This will be made clear as a requirement for the post before you apply. If you hold a DV level clearance you must declare all of the above, and must also declare:

- Changes in adult co-residents at your address. This includes any house sharers/flatmates over 18 who are in addition to your declared partner.
- Your personal travel to high cyber threat countries.

If in any doubt as to whether you should report a change in your personal circumstances please contact the Security Vetting Team.

Failure to notify the Bank of changes in your personal circumstances may make you liable to action under the Bank's Disciplinary Procedures.

If security clearance is withdrawn your employment at the Bank will not continue.

For further information on security clearance please see the [Vetting](#) intranet pages.

Part D: Bank Procedures

The following pages set out in detail a number of important procedures which contribute to the effective smooth-running of the organisation.

These procedures place obligations on both the staff and Bank, and, where action needs to be taken, set out the relevant framework/timescale, as appropriate.

It is important to read these procedures carefully and to adhere to them.

D1: Notification of Sickness/Accidents

The notification requirements for sickness absences are detailed in the [Managing Health-related Absences Policy](#).

Note that failure to comply with these notification procedures may render you liable to disciplinary action.

1: Reporting Accidents at Work

Any accident at work, however slight, must be reported without delay in accordance with the procedures set out in the Bank's [Health and Safety Arrangements Manual](#) (see Section C3). This is necessary to ensure that the appropriate authorities can be informed, in compliance with health and safety legislation.

2: What to do if you have or may have a Contagious Disease

The Bank of England is committed to providing a workplace free of health hazards and to protecting its employees from contagious disease spread in the workplace.

Examples of "contagious disease" as defined and covered by this policy include, but are not limited to: Chickenpox, Measles, Mumps, Tuberculosis, Meningitis, Whooping Cough, SARS, Avian or similar type of influenza (but not the common seasonal flu). Common illnesses such as colds and viruses, sore throats, and upper respiratory infections are not included.

Employees should follow the usual procedures as set out in the [Managing Health-related Absences Policy](#).

Any employee who has a contagious disease that could be spread through normal work contact is not permitted access to the workplace until they no longer have the contagious disease, or the disease is no longer transmissible through normal work contact as determined by a doctor.

Employees who know or suspect they have a contagious disease have an obligation to minimize physical contact with other employees, and therefore must not come in to the workplace and work from home if appropriate to do so. If an employee believes they may have contracted a contagious disease, they should contact their GP for evaluation before returning to the workplace.

Employee Relations or your manager may raise a referral to Occupational Health if continued support is needed to address residue symptoms caused by the disease that are affecting employees at work.

If management believes an employee is exhibiting symptoms of a contagious disease while in the workplace, management reserves the right to send the employee home immediately to obtain advice from their GP.

In the above circumstances, you must still comply with the sickness notification requirements in the [Managing Health-related Absences Policy](#).

D2: Disciplinary Procedures

1: Purpose and Scope

These procedures apply to all employees, save for probationers (see below), or as otherwise notified. They are designed to help encourage you to achieve and maintain the Bank's standards of conduct, attendance and job performance.

2: Informal Warnings and Shortening of Procedures

Prior to invoking the formal disciplinary procedures, it is expected that your manager will normally have given you an informal warning or warnings. As part of this informal stage, they will have explained fully why your conduct, attendance or performance is unsatisfactory and the improvement required; this may be done verbally and/or in writing. However, the Bank reserves the right to invoke any stage of the disciplinary procedures according to the seriousness of your unsatisfactory conduct, attendance, or performance, or if the Bank otherwise considers it appropriate in view of the circumstances.

3: The Operation of the Procedures

The procedures operate as follows.

Stage One

If your conduct, attendance, or performance is unsatisfactory, you will normally receive a first written warning. This warning will be given by a supervisor or manager of a more senior scale than you. You will be advised of the reason for the warning, the improvement required and the timescale. You will also be advised that if there is no improvement or if a further offence occurs or if other aspects of your conduct, attendance, or performance are unsatisfactory, then further disciplinary action may be taken.

You will be given a copy of the written warning and a copy will be placed on your staff file. You will be given details of how long the warning will remain current (normally six months but, in exceptional circumstances, the period may be longer), after which it will be spent subject to satisfactory performance, attendance, and conduct.

Stage Two

If there has not been a sustained improvement in your conduct, attendance, or performance or other aspects of your conduct, attendance, or performance are unsatisfactory, or for certain offences which are too serious for a first written warning, you will receive a final written warning. This will be given by a supervisor or manager of a more senior scale than you. You will also be advised that if there is no improvement or if a further offence occurs then further disciplinary action may be taken.

You will be given a copy of the written warning and a copy will be placed on your staff file. You will be given details of how long the warning will remain current (normally 12 months but, in exceptional circumstances, the period may be longer), after which it will be spent subject to satisfactory performance, attendance, and conduct.

Stage Three

If your conduct, attendance, or performance remain unsatisfactory in any respect or a further act of misconduct occurs or an act that is regarded as serious or gross misconduct (see below), it may be decided that further disciplinary action is necessary. This may take the form of dismissal with or without notice (the latter in the case of gross misconduct – see below), demotion and/or reduction in pay, transfer to other duties or disciplinary suspension without pay. Notification of the Bank's decision will be confirmed in writing.

In the case of dismissal or another sanction as described above, this will be by a manager of a more senior scale than the individual receiving the sanction and the manager will be Scale G or above.

4: Disciplinary Hearing

Before any formal warning is imposed, a formal disciplinary hearing (meeting) will be held where you may be accompanied (see Right to be Accompanied below). At this meeting it will be explained why your conduct, attendance or performance is unsatisfactory. You will have the opportunity to raise any points of explanation and/or mitigation.

5: Reviews

You are likely to be subject to regular reviews throughout the life of the warning, as well as beyond, and further disciplinary action may be taken if there is no sustained improvement.

6: Staff on Probation

This disciplinary procedure does not apply to staff during their probationary period. Staff on probation will be assessed on an on-going basis and feedback provided as appropriate. You will be notified on completion of the probationary period if you have passed it, in which case your employment will continue. The Bank may, in its discretion, extend your probationary period. If, on or before the end of the probationary period, the Bank does not consider that you have met and/or consistently maintained the standards expected of you, then you will be notified of this and your employment terminated.

7: Right to be Accompanied

At any formal disciplinary hearing, you will have the opportunity to state your case. You will also, within reason, have the right to be accompanied by a work colleague of your choice, or a union representative.

The Bank will accept any reasonable choice of companion. However, you should bear in mind that it may not be reasonable for you to request accompaniment by a colleague from a geographically remote location when someone suitably qualified is available on site.

Your companion will be allowed to address the hearing to put and sum up your case, respond on your behalf to any views expressed at the meeting and confer with you during the hearing. Your companion does not, however, have the right to answer questions on your behalf, address the hearing if you do not wish it or prevent your Manager/P&C from explaining their case.

The Bank may invite a member of People and Culture to attend any disciplinary meeting.

Guidance on the role of a companion

8: Right of Appeal

You have the right to appeal against a disciplinary sanction. Any appeal must be requested in writing within ten working days of when you were informed of the sanction to the Manager, Employee Relations, P&C, TS-5. You will be told at the time to whom notice of appeal should be given, and reminded that his/ her decision will be final. Where possible, your appeal will be heard by a manager more senior than the one who gave the disciplinary sanction.

9: Pay Increases and Performance Awards

If you are subject to an unspent warning under these disciplinary procedures, you will not normally receive any pay increase or performance award which might otherwise have been awarded.

10: Job Applications

Individuals on a first written warning (Stage One) may apply, with P&C approval (please contact the Employee Relations Team), for other jobs whilst the warning is still live. In this situation the individual would remain on the warning and is subject to its requirements. The individual must inform the recruiting manager at the application stage that they are subject to a formal disciplinary warning. Staff on a final written warning (Stage Two) will not be allowed to apply for other jobs in the Bank until the warning is spent.

11: Misconduct and Dismissal

We have two levels of misconduct which could lead to immediate dismissal: gross and serious. The level is at the judgment of the person hearing the disciplinary; issuing detailed guidance of what constitutes either may be unhelpful, given that the environment at the time and other circumstances will need to be taken into account.

12: Serious Misconduct

Serious misconduct which justifies dismissal is misconduct that is serious enough to cause, or be likely to cause, serious harm to the Bank. This will include actions that lead to a breakdown of trust in the employee, e.g. through a lack of judgment or unprofessional behaviour. If the Bank is satisfied that you have committed serious misconduct you will normally be dismissed with immediate effect with pay in lieu of notice.

13: Gross Misconduct

Gross misconduct usually includes actions such as fraud, theft, physical violence, malicious damage, gross negligence or gross insubordination. The conduct is so extreme that it amounts to a breach by the employee going to the heart of the employment contract. A gross misconduct dismissal is where the employee has fundamentally breached the employment contract. If the Bank is satisfied that you have committed gross misconduct you will normally be summarily dismissed without notice, pay in lieu of notice or any other compensation.

The following are examples of what would normally be considered to be gross misconduct and could lead to summary dismissal. The list is not exhaustive.

- Wilful damage to property within the Bank.
- Any form of dishonesty, including but not limited to fraud, theft, concealment of information from management, and deliberate falsification of records.
- Physical assault or intimidation of colleagues.
- Actions which are likely to bring the reputation of the Bank into disrepute.
- Prolonged unauthorised or unexplained absence.
- Failure to meet the required standards of conduct specified in a final written warning.
- Charges relating to or conviction of a criminal offence which in the Bank's judgement makes you unsuitable for continued employment at the Bank.
- Serious breach of any of the policies and rules published to you by the Bank from time to time, including, without limitation Our Code.
- (Save in the proper performance of your duties as an employee of the Bank) acting as a dealer in gold and foreign exchange, whether as a principal or as an intermediary.
- Acting either directly or indirectly as a broker or dealer or other intermediary in buying, selling or exchanging any securities on commission.
- Receiving any commission or gratuity from such a broker or dealer for recommending business to him.

D3: Grievance Process

This process sets out the requirements and key principles for dealing with grievances or complaints raised by Bank employees

1: Why do we need this process?

The Bank has put in place the following process to enable you to raise any grievance or complaint arising from your employment and have it dealt with at the appropriate level in a timely way.

This process does not form part of any contract of employment or have contractual effect; the Bank therefore reserves the right to amend this process as needed from time to time. We may also vary this process, including any time limits, as appropriate in any case.

2: Who does this process apply to?

This process applies to all employees, regardless of length of service. It does not apply to agency workers, contingent workers or contractors.

3: What you must know or do

What is a grievance?

Grievances can be problems, concerns or complaints, which you raise with management, at any point during the course of your employment, regarding your working conditions or your professional relationships with colleagues. Issues that could cause grievances may include:

- terms and conditions of employment;
- health and safety;
- work relations;
- bullying and harassment;
- new working practices;
- working environment;
- organisational change; and
- discrimination.

Where you wish to raise a formal allegation of **bullying, harassment or victimisation** this will be conducted under this process. We operate a separate Speak Up Policy (see section D5) to enable employees to report illegal activities, wrongdoing or malpractice. However, where you are directly affected by the matter in question, or where you feel you have been victimised for an act of whistleblowing, you may raise the matter under this Grievance Process.

This Grievance process should not usually be used to complain about dismissal or disciplinary action. If you are dissatisfied with any disciplinary action, you should submit an appeal under the Disciplinary process.

4: Resolving grievances informally

Most grievances in the workplace can be resolved informally. In most cases, you should aim to settle your grievance informally with support from your manager. If you feel unable to speak to your manager, for example, because the complaint concerns them, then you should speak informally to a more senior manager. If this does not resolve the issue, you should contact ER to arrange mediation or, if appropriate, start the formal Grievance process.

Mediation

Mediation is voluntary, absolutely confidential and involves an independent, impartial person helping two or more individuals or groups reach a solution that is acceptable to everyone.

Mediation may be explored at any stage of a grievance process, but is it often most effective where it is explored at an early stage. If you have any questions about mediation or would like to explore mediation as a possible way of resolving your grievance, please see the [Mediation Process](#) or contact a member of the [ER team](#) who will be able to advise you further. If this does not resolve the issue, you should follow the formal process below.

5: Resolving grievances formally

Where the grievance relates to a matter that is particularly serious or sensitive or the informal route has been exhausted, it may be appropriate for you to raise your grievance formally. This should be done in writing and in accordance with the key principles and process set out below.

If you have difficulty at any stage of the Grievance process because of a disability or because English is not your first language, you should discuss the situation with your line manager, a more senior manager or ER as soon as possible.

6: Key principles

- Employees raising a grievance should be able to do so without fear of victimisation. All grievances should be dealt with in a non-discriminatory way whilst ensuring they are dealt with fairly and in a timely manner.
- The Bank is committed to resolving each stage of the process as quickly as reasonably possible, taking into account the need to investigate any grievance fairly and thoroughly and any constraints imposed by employee availability. The Bank's ER team have responsibility for the effective management of grievances and shall have discretion as to the operation of the grievance process and, in particular, as to when one or more grievances of an individual may be heard together.

- Invoking a grievance process will not preclude the Bank from instituting, continuing with or concluding disciplinary or poor performance processes if the Bank feels it is appropriate.
- All those involved in a grievance process will be expected to respect the confidentiality and privacy of others. Whilst efforts will be made to protect the confidentiality of those involved in the process, information may need to be shared in order to fulfil the process or implement further action. In this case, all efforts will be made to ensure confidentiality as far as possible. Where appropriate, information may be withheld in certain circumstances, for example to protect witnesses.
- Participation as a witness in a grievance investigation is voluntary. However, the Bank would request that any proposed witness makes every effort to participate in the grievance investigation if comfortable to do so. Any proposed witness will be allowed reasonable time off from duties without loss of pay. If a proposed witness does wish to participate then they will not lose their job or suffer any other detriment for doing so.
- At any formal meeting, employees have the right to be accompanied by a trade union representative or a Bank colleague, and the employee will be advised of that right prior to the meeting.
- All those involved in a grievance have a duty to act honestly and without malice to anyone else. Individuals raising complaints maliciously may be subject to disciplinary action.
- The application of this process will be in accordance with the relevant data protection legislation. For information on how the Bank processes your data, please see our [staff data privacy notice](#).

7: Formal grievance process

Step One: Submitting a Grievance

1: You should firstly consider whether your concerns can be resolved informally whether that be through an intervention by your line manager, senior manager or the mediation process.

2: In order to start the formal process you need to submit your grievance in a written statement to your line manager, setting out the nature of your grievance or complaint and indicating that it is a formal grievance.

2.1: You should also send a copy of your grievance to the Head of ER. If your grievance concerns your line manager, you may submit it to the Head of ER only.

3: The written grievance should contain a brief description of the nature of your complaint, including any relevant facts, dates, and names of individuals involved. In some situations, we may ask you to provide further information. You can use the [Grievance Template](#).

3.1: If your grievance concerns a bullying and harassment concern, you should set this out in writing providing as much detail as you can, including the name of the alleged

harasser or bully, the nature of the alleged harassment or bullying, the date(s) and time(s) at which it occurred, the names of any witnesses and any action that has been taken so far to attempt to stop it from taking place.

4: It may be necessary for us to carry out an investigation into your grievance. The amount of any investigation required will depend on the nature of the allegations and will vary from case to case. It may involve interviewing and taking statements from you and any witnesses, and/or reviewing relevant documents.

4.1: You must co-operate fully and promptly in any investigation. This may include informing us of the names of any relevant witnesses, disclosing any relevant documents to us and attending interviews, as part of our investigation.

4.2: The Bank, in its absolute discretion, may instruct the Investigation Monitoring Team (IMT), to carry out the investigation. Any decision to instruct the IMT will be made on a case-by-case basis.

4.3: The Bank will carry out the investigation and provide a response as soon as possible and will not cause any undue delay.

Step Two: The Grievance Hearing

5: ER will be in touch (normally within five working days of receiving your grievance) to discuss the arrangements for the hearing.

5.1: You are entitled to be accompanied to a grievance hearing by a Bank employee or by a trade union representative of your choice. The companion may address the hearing to put your case and you may talk privately with them at any time during the meeting. Your companion does not, however, have the right to answer questions on your behalf or address the hearing if you do not wish it.

5.2: Acting as a companion is voluntary and your colleagues are under no obligation to do so. If they agree to do so they will be allowed reasonable time off from duties without loss of pay to act as a companion.

6: You and your companion (if any) should make every effort to attend the grievance hearing.

6.1: If you or your companion cannot attend at the time specified, you should inform us immediately and we will try, within reason, to agree an alternative time.

6.2: If your chosen companion is unavailable at the time a meeting is scheduled and will not be available for more than five working days afterwards, we may ask you to choose someone else.

7: The purpose of a grievance meeting is to enable you to explain your grievance and how you think it should be resolved, and to assist us to reach a decision based on the available evidence and the representations you have made.

7.1: The hearing manager will either take summary notes at the meeting or if applicable, arrange for a note taker to be present. A copy of the summary notes will be sent to you and your companion (if appropriate) for comment. Provided any comments are received within a reasonable timeframe, as defined by the hearing manager, they will be held with the original notes from the meeting.

7.2: You, and anyone accompanying you (including witnesses), must not make electronic recordings of any meetings or hearings conducted under this process. If unauthorised recordings are made, disciplinary action may be taken against you.

7.3: ER may record the meeting to enable an accurate record to be taken, if this is the case it will be confirmed to you prior to the start of the meeting. If the meeting is recorded, the transcript will be provided to all those in attendance.

8: After an initial grievance meeting, the hearing manager may carry out further investigations.

8.1: If appropriate, a further hearing will take place to investigate the issues raised. Such hearings will be arranged without unreasonable delay.

9: The hearing manager will inform you of their decision in writing, outlining the basis of the decision reached and any action that is involved.

9.1: Where appropriate they may hold a meeting to inform you of the outcome in person.

Step Three: The Right to Appeal

10: If you are dissatisfied with the outcome of the grievance, you may appeal by writing to the Head of ER within 10 working days of receiving the written grievance outcome.

10.1: This should include the full details of the basis for your appeal.

11: ER will be in touch (normally within five working days of receiving the outcome) to discuss the arrangements for the appeal hearing, which will be held as soon as reasonably practicable.

11.1: Someone will be appointed to hear any appeal impartially who, as far as possible, has had no involvement in the earlier stages of the grievance and is at a more senior level of management than the one who originally heard the grievance. You have a right to bring a companion to the meeting (see information above on this).

11.2: The appeal hearing manager will undertake any further investigations they think are necessary.

12: You will be informed of the outcome of the appeal in writing as soon as reasonably practicable.

12.1: The decision is final and there is no further right of appeal.

What support is available to help you comply with this process?

The following policies and documents are relevant to this process:

- [Anti-harassment and bullying](#);
- [Health and Safety](#); and
- [Speak Up \(internal whistleblowing\)](#)

What is the impact of non-compliance?

If you realise you have breached – or suspect that you might have breached – a requirement in this process, please tell your line manager as quickly as possible so that the issue can be reported and redressed under the [Breach Management Policy](#). The Bank gives credit for you taking prompt responsibility for your mistakes. You should be aware that failing to discharge your responsibilities could lead to disciplinary or other action.

Governance

Any substantive changes to this process should first be endorsed by the Compliance Division and then pass through all appropriate levels of Bank governance.

Document Owner: Employee Relations, People and Culture.

Document Approver: Executive Director, People and Culture (ED, P&C).

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Please contact AskHR (via OBS) or [Employee Relations](#) (ER) if you require further information or support.

D4: Code of Practice on Right to Search

Code of Practice on Right to Search

1: Introduction

As you might expect, the Bank regards the safety of its staff, contractors and visitors, together with the security of its buildings and other assets, to be of paramount importance. Accordingly, the Bank reserves the right to search any member of staff, contractor or visitor, including personal baggage and their vehicles, whilst on Bank premises. It should also be noted that, although used very sparingly, the Bank already has the right to search its own property such as desks, lockers, cupboards, etc.

Any search of an individual – which should normally involve little more than a request to reveal the contents of pockets, but which may also include the type of “frisking” routinely carried out at airports – will be undertaken by searchers of the same sex as the person being searched. This (same sex) requirement does not apply to searches of property such as bags, briefcases, containers, motor vehicles etc.

All searchers will be aware of the requirement to exercise courtesy, tact and discretion in order to minimise inconvenience as far as possible. Staff for whom a search may cause embarrassment because of a medical problem may wish to register with the Bank Occupational Health Adviser who will authenticate their claim and provide a list of their names to the Senior Operations Security Manager. While immunity from being searched cannot be given, the searches will be particularly sensitive when dealing with those names appearing on the list.

2: Searches

A random search procedure is in place at Debden on exiting the site and ad-hoc searches are conducted at Threadneedle Street and the Leeds Cash Centre when exiting the citadel areas.

Random searching on exit from the Bank’s other premises will not normally be undertaken without the authority of the Head of Security or a Senior Security Manager. If there are grounds to believe that an offence has been committed in a particular location within the Bank’s premises, then any persons having access to that area may be liable to be searched.

At the Bank’s premises, searches will be undertaken by the Security Operations Team. Should an allegation requiring immediate action at the Leeds Cash Centre or an Agency be brought to the attention of a supervisor, searches may be carried out by a manager; in such circumstances, the Head of Security or a Senior Security Manager must be consulted.

3: Refusal to be Searched

Individuals may refuse to be searched, but such a refusal to co-operate may result in him/her being delayed pending a management decision on involving the police. Furthermore, any refusal to be searched will not remove the risk of an individual being disciplined, dismissed or facing prosecution, if the Bank (or the police) is satisfied that this is appropriate for other reasons. If you have nothing to hide and are asked to submit to a search, you are recommended to consent, as this may be the quickest way of settling the matter.

4: Privacy

Individuals have the right to be searched in private and may also choose whether to have the Search Room door open or closed. As regards searches of property – e.g. bags, briefcases, containers, vehicles, etc – it will not always be possible for these to be carried out in private, but these searches will be conducted as discreetly as possible and in privacy, whenever practicable.

5: Witnesses

Individuals have the right to be searched in the presence of a witness who should normally be from other immediately available staff, contractors or visitors to avoid unnecessary delays and disruption. In any case, the searcher would always ensure that a third party is present during any search of an individual. A member of staff may request that a Union Representative or member of the medical staff act as a witness – provided that this does not unreasonably delay proceedings.

6: Damages

The Bank will accept liability for damages that are proved to have resulted directly from a search of a person or their property. It is advisable that claims should be lodged at the time of the search and recorded by the searcher concerned.

D5: Speaking Up About Malpractice or Misconduct

1: What is Speaking Up?

When things are going wrong in an organisation the signs are usually there for everyone to see. Usually they are spotted, reported up the management chain and acted upon. But sometimes they are not. Management may not listen. Staff may not feel confident enough to raise a concern. But when the concern is serious - disregard of Bank policies and [Our Code](#), a risk to the Bank, a possible fraud, malpractice or misconduct or something that if unchecked would be damaging to the Bank, then it is vital that you speak up.

The Bank needs you to raise any concern you have, at an early stage and in the right way. Some organisations refer to this as whistleblowing. In the Bank we call it speaking up.

The Bank has a [Speak Up policy](#) which explains how to raise a concern and how the Bank will respond to concerns. It gives contact details of individuals and external organisations who can provide advice. There is also a [Speak Up Q&A](#) which provides further information and a [Checklist for Managers](#) if a member of staff raises a Speak Up concern with them.

The piece of legislation that introduced rights for whistleblowers is [Public Interest Disclosure Act 1998](#). In the Bank the policy is owned by Secretary's Department.

2: Guidance for Managers

If a member of your staff (or an agency worker or contractor) raises a concern with you under the Speaking Up policy, or you consider the issue falls under the policy, please contact the [Staff Counsellor](#), Linda Barnard. If Linda is unavailable, please contact one of the alternative internal contacts listed in the policy.

Part E: The Bank and Unite the Union

The Bank has a [Recognition and Procedure Agreement with Unite the Union](#). The agreement recognises Unite as the trade union for its staff and means the Bank consults and negotiates with Unite on the major elements of terms and conditions. The agreements between the Bank and Unite are set out in full on the People and Culture intranet site.

Membership of the union, which is contributory, is open to all staff and pensioners, but is not a condition of employment. However, under the recognition and procedure agreement, the Bank encourages membership of the union and works with the union to develop and maintain harmonious employee relations.

Unite the Union in the Bank of England

Welcome to the Bank of England and welcome to Unite the Union, the recognised Trade Union for Bank of England staff. Whatever your role in the Bank, we seek to represent and protect your interests at work, as well as actively negotiating better terms and conditions for our members.

What is Unite the Union?

Unite the Union has around one and a half million members, the Union covers a wide range of different sectors with the Finance Sector being one of the largest with nearly 100,000 members. The Bank has an allocated Unite the Union Regional Officer, supported by a full-time Seconded Representative, Branch Secretary, and a local Representative network all working in your interests. The Union is affiliated to the TUC and members can, if they wish, opt to make a contribution to the political fund supporting the Labour Party. This is solely at members' discretion.

If you would like to find out more see [Unite the Union's website](#).

What services does the Union provide?

Unite the Union offers a wide range of services and benefits to members, including:

Professional Advice

If you experience any problems during your employment or even if you have a basic query, Unite the Union Representatives are on hand to provide you with professional advice and support on all employment related matters. Book an appointment with a Unite the Union representative by calling on 020 3461 4424, or emailing on branchsecretary@bankofengland.co.uk or visiting our office (TS-1 A).

Representation

You are entitled to have a Union Representative accompany you to formal Grievance and Disciplinary interviews and formal Redundancy meetings.

Under normal circumstances, a Union Representative may accompany you to other meetings with the Bank management such as long-term sickness interviews.

Occasionally, it may not be possible to be accompanied at investigations. In any event, members should contact the Union Office without delay for advice.

Legal Assistance

Unite the Union will (at the discretion of the Unite Regional Officer) provide you with professional legal advice, assistance and representation, where necessary, during your case. The cost of this service is already included in your subscriptions. Each year, Unite the Union provides considerable assistance to members with a variety of difficult work-related circumstances. We also provide some limited legal support for certain non-work related incidents. If you require legal assistance and would like to know whether the Union can help you, please contact us as soon as possible. Unite the Union also provide a will-writing service free of charge to members.

Negotiations

Your Unite the Union Representatives have negotiating rights with Bank senior management on all aspects of your contract of employment. We regularly consult and update our members by newsletters and open meetings throughout these negotiations. Membership support is absolutely vital for us to achieve a successful result on your behalf. Please ensure that you submit your views to either your local rep or the Unite the Union Office, and help us to represent your interests.

Campaigning for Change

Unite the Union actively campaigns on a number of employment related issues affecting Bank staff, for example: pay, long working hours, stress, health and safety issues, equality, pensions and much more. At a national level, the Union makes full use of the media, government, the law, and domestic and international Union contacts as necessary, as well as our wide-ranging internal expertise.

Unite Affiliated Services

Unite partners with a number of companies to provide benefits to members. There are many discounts available on insurance packages, airport parking, independent financial advice, consumer goods and much more.

Further Benefits

Unite the Union provides a wide range of training and education courses using a variety of learning methods including trainer-led and on-line learning. These courses are available free of charge to all Unite the Union members. In addition, Unite the Union also provide access to a benevolent fund if you are facing financial difficulties. Unite owns a hotel in Eastbourne where members can stay at discounted rates.

How do I join?

If you would like to join Unite the Union, please ring the Union office on x4424 and we will send you a membership form. You can also join online at <http://www.unitetheunion.org/>. We can only assist Union members, we are unable to support pre-existing issues that occur prior to a member joining the Union, so please do not leave it until it's too late for us to help you. Please encourage your colleagues to join too.

How can I get more involved?

We continually welcome new volunteers to help as local Unite the Union Representatives in the workplace. Our local Representatives assist the Union by consulting local members in the workplace on various issues, providing advice, and sometimes they participate on Union negotiating teams. This is an excellent opportunity to help the Union work more effectively in the local workplace, as well as developing your communication, self-development, interpersonal awareness and leadership skills. If you are interested in finding out some more information about this role, please contact the Union office on x4424.

Collective Agreements

For further details of the Union's [Recognition and Procedure Agreement with Unite the Union](#) and other joint agreements with the Bank, please view the rest of the information within this intranet site.

Part F: Pension Arrangements

1: Pension Arrangements

This is a brief outline only of the pension benefits currently offered by the Bank. The Pension Fund booklet provides details of the pension benefits provided by the Fund and the full Pension Fund rules are available from the Pension Trustee Support Unit, P&C on request.

2: Bank of England Staff Pension Fund

Your pension arrangements will be as notified to you annually by the Bank.

Pension benefits are recognised to be one of the most valuable elements of remuneration packages – though this is not always appreciated until employees approach their retirement.

The Bank currently operates a pension arrangement known as the Bank of England Staff Pension Fund. Active members of the Pension Fund build up benefits based on a proportion of their Pensionable Earnings for each year that they are in Pensionable Service. Further details can be found in the [pensions section](#) of the P&C intranet or in the Pension Fund booklet.

In order to join the Pension Fund, you will first be required to choose the rate at which you wish to build up pension in the Pension Fund, at a time which the Bank notifies to you. You will then be admitted to membership of the Pension Fund. You are requested to make your choice within the first six weeks of your employment and your membership will be back-dated to the date you joined the Bank.

In common with all members of the Pension Fund, you will be required to choose the rate at which you wish to build up future pension in the Pension Fund at such intervals as the Bank requires. This process usually takes place around February each year as part of the overall annual benefits enrolment.

A variety of rates for building up pension is available. If you choose to build up pension in the Pension Fund at your "Standard Rate", then you will not have to pay any contributions to the Fund – the Bank will be the sole contributor. Your Standard Rate of Pensionable Earnings will depend on when you join the Bank, as follows:

- New joiners from 1 April 2015 and all ex-FSA transferees – 1/95 of Pensionable Earnings
- Former Career Average members (who typically joined the Pension Fund in the period from 1 October 2007 to 31 March 2015) – 1/65 of Pensionable Earnings

- Former Final Salary members (who typically joined the Pension Fund before 1 October 2007) – 1/50 of Pensionable Earnings

As a member of the Pension Fund, around September each year you will receive a copy of Pension Fund Update, which is a summary of the Pension Fund Trustees' Annual Report and Financial Statements. See the [Report and Financial Statements](#) section.

If you join the Pension Fund you may opt-out at a later date and the Pension Fund booklet provides details of what this might mean for your benefits.

As a general rule:

- If you opt-out with two or more years of Qualifying Service in the Pension Fund then you will be a Deferred Member and you will be entitled to keep your benefits in the Pension Fund. You may also have the option of transferring out some or all of your benefits to another pension arrangement, converting them into an Annuity or commuting them for a lump sum.
- If you opt-out with three or more months but less than two years of Qualifying Service in the Pension Fund, then you will be entitled to take a cash transfer sum, equal to the value of the benefits you have built up in the Pension Fund, to another pension arrangement. Alternatively, you may be able to take a contribution refund equal to the amount of any contributions you have made to the Pension Fund (but please note that any earnings you have given up in return for pension do not count for this purpose).
- If you opt-out with less than three months of Qualifying Service in the Pension Fund then you cease to be a member of the Pension Fund and you will not be entitled to any benefits.

You must opt-out within 30 days of the start of Pensionable Service if you wish to preserve any Lifetime Allowance Protection. Any opted-out member has the right to opt back in, giving one month's notice.

In either case, in order to satisfy its automatic enrolment obligations, the Bank reserves the right to enrol or re-enrol you into a pension scheme at such intervals and on such dates as it decides.

If you have any questions about the Bank's pension arrangements or related matters contact AskHR by raising a Service Request via the OBS Helpdesk tab.

3: Supplementary Pension Plan

As a member of the Bank's Career Average Pension Section you are accruing a fixed pension income in retirement based on your chosen accrual choice. The Bank of England Supplementary Pension Plan (SPP) provides an alternative means to increase your pension savings outside of the core pension benefit. For further information follow this [link](#).

If you have any questions in relation to this document please contact AskHR by raising a Service Request via the OBS Helpdesk tab.

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