

Consumer Credit: Learning Your Customer's Default Risk from What (S)he Buys

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Household finance

- **Household assets**, end of 2020:
 - Total: \$139.2TInitial focus of household finance: **Wealth accumulation, portfolio choice**
- **Household liabilities**, end of 2020:
 - Mortgages: \$ 10.9T
 - **Consumer credit: \$ 4.2T**A lot of focus on this after the financial crisis
Substantial, but comparatively **understudied**
(For comparison, muni debt is \$3.2T, noncorp business debt is \$6.6T)
- Reflecting the state of the field:
 - Guiso and Sodini (2013), excellent 121-page survey of household finance:
A couple of pages on consumer credit in the last section
- If we want to understand household behavior and heterogeneity, **let's not censor and study only those without debt**
 - Studying consumer credit should be **informative more broadly**

New developments

Also suggest that increased focus on consumer credit is warranted:

1. **Big data revolution in the finance industry:** A lot focuses on modeling **consumer credit risk**
 - **Ant Group** (an affiliate of Alibaba Group): Has \$155B of credit outstanding to Chinese consumers
Issued by leveraging information on their spending habits and payment histories
 - **Fintech:** A lot focuses on disrupting markets for household borrowing, including consumer credit
2. Sharp increase in **student loan component of consumer credit:**
 - Heated debate about fairness of education funding and ability of borrowers to repay

This paper

Focus on **big data in consumer credit**, specifically the value of **transactions data on consumer spending mix**

Novel data used to model consumer credit risk in industry

- Granular account-level transactions data: Credit, debit cards, online shopping
- Bill payment data (rent, utilities)
- Social media data
- Mobile payment data
- Clickstream data (the digital footprint created from using a web site)

Not data academics generally have access to → Disconnect between industry and academia/general public

- I seek to understand informativeness of granular account-level data
 - Does the types of good or service purchased have predictive power for understanding credit outcomes?
 - If so, what does that say about fundamental drivers of household borrowing/credit risk and household heterogeneity more generally?
- Pioneering work on digital footprints and credit scoring: Berg, Burg, Gombovic and Puri (2020)
 - Value for default prediction of variables obtained as part of the online shopping process at German retailer
 - Operating system used (iOS or Android, a proxy for cellphone cost and thus income)
 - Name in e-mail address (capturing an aspect of their personality).

I take two approaches

1. Observation: **High-quality household surveys** contain **similar information as detailed account-level data** (e.g. checking, debit card, credit card)
 - **Consumer Expenditure Survey (CEX):**
 - Study **64,000 consumers with consumer credit, 1988Q1-2013Q1**
 - **How do consumer credit interest and finance charges relate to spending patterns**
2. **Account-level dataset** from large **retail chains in Mexico: Sells durables on credit**
 - Study **default**, not just the paying of interest or finance charges
 - Around **500,000 borrowers**. Monthly panel data, January 2005 to August 2009
 - **Each purchase has its own loan**. Make it straightforward to study link between what's purchased and default

CONSUMER CREDIT IN THE US CONSUMER EXPENDITURE SURVEY

1988Q1-2013Q1:

- Amount paid in finance, interest and late charges over the past 12 months on consumer credit
Available for households in their fifth and last interview
- Detailed expenditures
- Demographics

CEX measure of consumer credit:

- Excludes: Mortgages, home equity loans, vehicle loans, and business related loans
- Includes:
 - **Credit card debt** (from major credit cards, store credit cards, or gasoline credit cards)
 - 87% of observations with positive consumer credit, 79% of consumer credit finance/interest/late charges
 - **Store installment credit**
 - Credit from **financial institutions** (banks, S&Ls, credit unions, finance companies, insurance companies)
 - Credit from **health care providers** (doctors, dentists, hospitals, and other medical practitioners)
 - I exclude this: May be driven by different factors than other consumer credit
 - Other credit sources

Hundreds of spending categories (UCC codes) in the CEX:

- I include all categories used in CEX **total expenditure** (except “personal insurance and pensions” categories -- savings rather than consumption expenditure)
- **619 categories** appear across 1988Q1-2013Q1
 - Drop categories with less than 1% of hh’s spending → **448 spending categories** remaining
 - Calculate a given household’s spending on each category **across available interviews**
 - **Quarterly time dummies** as controls: Not all spending categories are used in all survey quarters

Final sample:

- One obs per household, 157,553 households
- 66,997 (43%) have positive consumer credit on 1st of current month
- Focus on **63,691 households with positive consumer credit** and positive after-tax income
 - **Of these, 69% have positive finance/interest/late charges** on consumer credit
 - Among those with positive finance/interest/late charges: Avg=\$575, median=\$221 (for a 12-month period)

448 spending categories used:

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|---|---|---|
| <p>FOOD OR BOARD WHILE AT SCHOOL FOOD AND BEV FOR CATERED AFFAIRS FOOD OUT OF TOWN TRIPS FOOD PREPARED BY CU ON TRIPS ALC. BEV. PURCHASED ON TRIPS RENT OF DWELLING LODGING AWAY FROM HOME HOUSING FOR SOMEONE AT SCHOOL GROUND RENT OWND FIRE/EXTENDED COVERAGE OWND HOMEOWNERS INSURANCE OWND HOMEOWNERS INSURANCE OWNV PROPERTY TAXES OWND PROPERTY TAXES OWNV MORTGAGE INTEREST OWND MORTGAGE INTEREST OWNV INTEREST, LMP SUM HM EQ LN, OWND CAPITAL IMPROVE MATERIALS OWND CAP IMPROVE LABOR/MAT OWND CAP IMPROVE LABOR/MAT OWNV PARKING OWND PAINTING/PAPERING LABOR/MAT OWND PLMB/WTR HEAT LABOR/MAT OWND HEAT/AC/ELEC LABOR/MAT OWND ROOFING/GUTTERS LABOR/MAT OWND OTH REP/MAINT LABOR/MAT OWND REPL DISHWASH/DISP/HOOD OWND HRD SURFACE FLOOR LABOR/MAT OWND W/W CARPET INST REPL OWND REPAIR-DISPL/DWSHR/RANG HD OWND REP/MAINT LABOR/MAT RNTR</p> | <p>OTH REP/MAINT LABOR/MAT OWND OTH REP/MAINT LABOR/MAT OWNV PROP MANAGEMENT OWND PROP MANAGEMENT OWNV PAINT/WALLPAPER AND SUPP RNTR PAINT/WALLPAPER AND SUPP OWND EQUIP FOR PAINT/WPAPER RNTR EQUIP FOR PAINT/WPAPER OWND MAT FOR PANEL/SIDING, ETC OWND MAT/EQUIP FOR ROOF/GUTTER OWND MAT FOR PATIO,MASONRY,ETC OWND PLUMBING SUPP/EQUIP OWND ELEC SUPP,HEAT/COOL EQUIP OWND FUEL OIL OWND GAS, BOTTLED OR TANK OWND GAS,BOTTLED OR TANK - OWNV & RVS WOOD/KEROSENE/OTHER FUELS OWND ELECTRICITY RNTR ELECTRICITY OWND ELECTRICITY OWNV UTILITY--NATURAL GAS RNTR UTILITY--NATURAL GAS OWND UTILITY--NATURAL GAS OWNV TELEPHONE SERVICE NOT SPEC RESIDENTIAL TELEPHONES/PAY PHONES CELLULAR PHONE SERVICE PHONE CARDS WATER AND SEWERAGE MAINT RNTR WATER AND SEWERAGE MAINT OWND WATER AND SEWERAGE MAINT OWNV CABLE/SATELLITE/COM ANTENNA SERV</p> | <p>SATELLITE RADIO SERVICE TRASH/GARBAGE COLLECT RNTR TRASH/GARBAGE COLLECT OWND TRASH/GARBAGE COLLECT OWNV SEPTIC TANK CLEANING OWND BATHROOM LINENS BEDROOM LINENS KITCHEN AND DINING ROOM LINENS CURTAINS AND DRAPES SLIPCOVERS/DECORATIVE PILLOWS SEWING MATERIALS OTHER LINENS MATTRESS AND SPRINGS OTHER BEDROOM FURNITURE SOFAS LIVING ROOM CHAIRS LIVING ROOM TABLES KITCHEN/DINING ROOM FURNITURE INFANTS FURNITURE OUTDOOR FURNITURE WALL UNITS, CABINETS, OCCAS FURN PURCH/INST REFRIG/FREEZER RNTR PURCH/INST REFRIG/FREEZER OWND PURCH/INST CLOTHES WASHER RNTR PURCH/INST CLOTHES WASHER OWND PURCH/INST CLOTHES DRYER RNTR PURCH/INST CLOTHES DRYER OWND STOVES, OVENS OWND MICROWAVE OVENS RNTR MICROWAVE OVENS OWND PURCH/INST WINDOW A/C OWND</p> |
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| COLOR TV - CONSOLE | LAWN AND GARDEN EQUIPMENT | MENS SPORTCOATS/TAILORED JACKETS |
| COLOR TV - PORTABLE/TABLE MOD | POWER TOOLS | MENS COATS AND JACKETS |
| TELEVISIONS | ELECTRIC FLOOR CLEANING EQUIP | MENS UNDERWEAR |
| VCRS/VIDEO DISC PLAYERS | SEWING MACHINES | MENS HOSIERY |
| VIDEO CASSETTES/TAPES/DISCS | SMALL ELECTRIC KITCHEN APPLIANCES | MENS NIGHTWEAR/LOUNGEWEAR |
| VIDEO GAME HARDWARE/SOFTWARE | PORTABLE HEATING/COOLING EQUIP | MENS ACCESSORIES |
| VIDEO GAME SOFTWARE | CONSTRUCTION MAT OWND | MENS SWEATERS AND VESTS |
| STREAMING/DOWNLOADING VIDEO | FLOOR REPAIR/REPL MATERIALS OWND | MENS SWIMSUITS/WARM-UP/SKI SUITS |
| RADIOS | LANDSCAPING MATERIALS OWND | MENS SHIRTS |
| TAPE RECORDERS AND PLAYERS | OFFICE FURNITURE HOME USE | MENS PANTS |
| DIGITAL AUDIO PLAYERS | HAND TOOLS | MENS SHORTS/SHORTS SETS |
| COMPONENTS/COMPONENT SYSTEMS | INDOOR PLANTS, FRESH FLOWERS | MENS PANTS AND SHORTS |
| ACCESSORIES AND OTH SOUND EQUIP | CLOSET AND STORAGE ITEMS | MENS UNIFORMS |
| ACCESSORIES AND OTHER SOUND EQUIP | MAT FOR TERMTE/PST CNTRL MAINTCE | MENS COSTUMES |
| RECORDS,CDS,AUDIO TAPES | BABYSITTING | BOYS COATS AND JACKETS |
| RCRD/TAPE/CD/VIDEO MAIL ORD CLUB | BABYSIT/CHILD CARE OWN HOME | BOYS SWEATERS |
| RECORDS,CDS,AUDIO TAPES | BABYSIT/CHILD CARE OTHER HOME | BOYS SHIRTS |
| STREAMING/DOWNLOADING AUDIO | DOMESTIC SERVICE | BOYS UNDERWEAR |
| FLOOR COVERINGS (NON-PERM.) | GARDENING/LAWN CARE SERVICE | BOYS NIGHTWEAR |
| FLOOR COVERINGS (NON-PERM.) | WATER SOFTENING SERVICE | BOYS HOSIERY |
| WINDOW COVERINGS | MOVING, STORAGE,FREIGHT | BOYS ACCESSORIES |
| INFANTS EQUIPMENT | HSHLD LNDRY,DRYCLN NOT COIN-OP | BOYS SUITS, SPORTCOATS,VESTS |
| BARBEQUE GRILLS AND OUTDOOR EQUIP | COIN-OP HSHLD LNDRY, DRY CLN | BOYS PANTS |
| CLOCKS | REPAIR OF TV/RADIO/SOUND EQUIP | BOYS SHORTS, SHORTS SETS |
| LAMPS AND LIGHTING FIXTURES | REPAIR OF HOUSEHOLD APPLIANCES | BOYS PANTS AND SHORTS |
| OTH HOUSEHOLD DECORATIVE ITEMS | REUPHOLSTERY OF FURNITURE | BOYS UNIFORMS/ACTIVE SPORTSWE |
| TELEPHONES AND ACCESSORIES | RENTAL/REPAIR-TOOLS,LAWN/GARDEN | BOYS COSTUMES |
| CLOCKS AND OTHER HH DECOR ITEMS | MISC. HOME SERVICES | BOYS UNIFORMS |
| PLASTIC DINNERWARE | RENTAL OF HOUSEHOLD EQUIPMENT | BOYS SWIMSUITS/WARM-UP/SKI SUITS |
| CHINA AND OTHER DINNERWARE | MNGMT/SPEC SER/SECURITY OWND | WOMENS COATS AND JACKETS |
| FLATWARE | SERV FOR TERMT/PST CNTRL | WOMENS DRESSES |
| GLASSWARE | HOME SECURITY SYS. SERV. FEE | WOMENS SPORTCOATS, TAIL. JKTS |
| OTHER SERVING PIECES | RENTERS INSURANCE | WOMENS VESTS AND SWEATERS |
| NONELECTRIC COOKWARE | MENS SUITS | WOMENS SHIRTS, TOPS,BLOUSES |

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| <p> WOMENS SKIRTS WOMENS PANTS WOMENS SHORTS,SHORTS SETS WOMENS PANTS AND SHORTS WOMENS SWIMSUITS/WARM-UP/SKI SUIT WOMENS SLEEPWEAR WOMENS UNDERGARMENTS WOMENS HOSIERY WOMENS SUITS WOMENS ACCESSORIES WOMENS UNIFORMS WOMENS COSTUMES GIRLS COATS AND JACKETS GIRLS DRESSES, SUITS GIRLS SHIRTS/BLOUSES/SWEATERS GIRLS SKIRTS AND PANTS GIRLS SHORTS, SHORTS SETS GIRLS SKIRTS, PANTS, AND SHORTS GIRLS SWIMSUITS/WARM-UP/SKI SUITS GIRLS UNDERWEAR AND SLEEPWEAR GIRLS HOSIERY GIRLS ACCESSORIES GIRLS UNIFORMS GIRLS COSTUMES MENS FOOTWEAR BOYS FOOTWEAR GIRLS FOOTWEAR WOMENS FOOTWEAR INFANT COAT/JACKET/SNOWSUIT INFANT DRESSES/OUTERWEAR INFANT UNDERGARMENTS INFANT NIGHTWEAR/LOUNGEWEAR INFANTS ACCESSORIES MATERIAL FOR MAKING CLOTHES </p> | <p> SEWING NOTIONS, PATTERNS WATCHES JEWELRY LUGGAGE SHOE REPAIR, OTH SHOE SERVICE COIN-OP APPAREL LDRY/DRY CLNG ALTER/REPAIR OF APPAREL, ACCESS CLOTHING RENTAL WATCH AND JEWELRY REPAIR APPAREL LNDRY/DRY CLNG N/COIN-OP NEW CARS TRADE-IN ALLOWANCE/NEW CARS NEW TRUCKS TRADE-IN ALLOW/NEW TRUCKS CAR LEASE PAYMENTS TRUCK LEASE PAYMENTS USED CARS TRADE-IN ALLOWANCE/USED CARS USED TRUCKS TRADE-IN ALLOWANCE/USED TRUCKS GASOLINE DIESEL FUEL GASOLINE ON OUT OF TOWN TRIPS MOTOROIL MOTOR OIL ON OUT OF TOWN TRIPS COOLANT/ADDITIVES/BRK/TRNS FLD TIRES PURCHASED/REPLACED/INSTALL PARTS/EQUIP/ACCESSORIES VEHICLE PRODUCTS & SERVICES PARTS/EQUIP/ACCESSORIES BODY WORK AND PAINTING CLUTCH, TRANSMISSION REPAIR DRIVE SHAFT AND REAR-END REPAIR BRAKE WORK </p> | <p> REPAIR TO STEERING OR FRONT END REPAIR TO ENGINE COOLING SYSTEM MOTOR TUNE-UP LUBE, OIL CHANGE AND OIL FILTERS FRNT END ALIGN, WHEEL BAL/ROTAT SHOCK ABSORBER REPLACEMENT BRAKE ADJUSTMENT TIRE REPAIR AND OTH REPAIR WORK VEHICLE AIR CONDITION REPAIR EXHAUST SYSTEM REPAIR ELECTRICAL SYSTEM REPAIR MOTOR REPAIR/REPLACEMENT VEHICLE ACCESSORIES INCL. LABOR VEHICLE AUDIO EQ. INCL. LABOR AUTO REPAIR SERVICE POLICY VEHICLE INSURANCE AUTOMOBILE FINANCE CHARGES TRUCK FINANCE CHARGES MOTORCYCLE & PLANE FINANCE CHG VEHICLE REGISTRATION STATE/LOCAL State vehicle registration Local vehicle registration DRIVERS LICENSE VEHICLE INSPECTION AUTO RENTAL AUTO RENTAL, OUT-OF-TOWN TRIPS TRUCK RENTAL TRUCK RENTAL, OUT-OF-TOWN TRIP PARKING FEES PRKNG FEE IN HME CITY EXCL RSDNC PARKING FEES, OUT-OF-TOWN TRIP TOLLS OR ELECTRONIC TOLL PASSES TOLLS ON OUT-OF-TOWN TRIPS TOWING CHARGES </p> |
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| <p>DOCKING/LANDING FEES AIRLINE FARES INTERCITY BUS FARES INTRACITY MASS TRANSIT FARES LOCAL TRANS. OUT OF TOWN TRIPS TAXI FARES ON TRIPS TAXI FARES AND LIMOUSINE SERVICE INTERCITY TRAIN FARES SHIP FARES PRESCRIPTION DRUGS EYEGASSES AND CONTACT LENSES MEDICAL EQUIP. FOR GENERAL USE SUPPORTIVE/CONVAL MED. EQUIP. HEARING AIDS PHYSICIANS SERVICES DENTAL SERVICES EYECARE SERVICES SERV BY PRCTIONER OTH THAN PHYS LAB TESTS, X-RAYS SERV BY PROS OTH THAN PHYSICIANS HOSPITAL ROOM HOSPITAL ROOMS & SERVICES HOSPITAL SERVICE OTH THAN ROOM OTHER MEDICAL CARE SERVICE RENTAL OF MEDICAL/SURGICAL EQUIP RENTAL OF SUPORTIVE/CONVAL EQUIP COMMERCIAL HEALTH INSURANCE TRD FEE FOR SRV HLTH P (NO BCBS) TRD FEE FOR SRV HLTH P (BCBS) PREF PROVIDER HLTH PLN (NO BCBS) PREF PROVIDER HLTH PLN (BCBS) BLUECROSS/BLUE SHIELD HEALTH MAINTENANCE PLANS</p> | <p>HLTH MAINT. ORG (NO BCBS) HLTH MAINT. ORG (BCBS) LONG TERM CARE INSURANCE MEDICARE PAYMENTS COML MEDICAR SUPLMNT/OTH HLTH INS COML MEDICARE SUPPLEMNT (NO BCBS) COML MEDICARE SUPPLEMENT (BCBS) OTHER HEALTH INSURANCE (NO BCBS) MEDICARE PRES. DRUG PREMIUMS NEWSPAPERS NEWSPAPER SUBSCRIPTIONS NEWSPAPERS, NON-SUBSCRIPTION MAGAZINES MAGAZINE SUBSCRIPTIONS MAGAZINES, NON-SUBSCRIPTION BOOKS THRU BOOK CLUBS BOOKS NOT THRU BOOK CLUBS MAGAZINE/NEWSPAPER SUBSCRIPTION MAGAZINE/NEWSPAPER SINGLE COPY GENERAL SPORT/EXCERCISE EQUIP BICYCLES CAMPING EQUIPMENT HUNTING, FISHING EQUIPMENT WINTER SPORT EQUIPMENT WATER SPORT/OTHER SPORT EQUIP WATER SPORT EQUIPMENT OTHER SPORT EQUIPMENT TOYS GAMES ARTS CRAFTS TRICYCLES PLAYGROUND EQUIPMENT MUSIC INSTRUMENTS/ACCESSORIES FILM PHOTOGRAPHIC EQUIPMENT PET-PURCHASE/SUPPLIES/MEDICINE REC EXPNS OUTSIDE HOME CITY</p> | <p>CLUB MEMBERSHIP DUES AND FEES SOCIAL/RECRE/CIVIC CLUB MEMBRSHP CREDIT CARD MEMBERSHIPS AUTOMOBILE SERVICE CLUBS SHOPPING CLUB MEMB FEES FEES FOR PARTICIPANT SPORTS PARTIC. SPORTS OUT-OF-TOWN TRI MOVIE, THEATER, OPERA, BALLET MOVIE, OTH ADM. OUT-OF-TOWN ADMISSION TO SPORTING EVENTS ADM TO SPRTS EVENTS OUT-OF-TOW FEES FOR RECREATIONAL LESSONS PHOTOGRAPHER FEES FILM PROCESSING PET SERVICES VET SERVICES OTH ENT SERV, OUT-OF-TOWN TRIP RENT/REP MUSIC INSTRUMENTS RENT/REPAIR OF MISC SPORTS EQU RNTL VIDEO CASS/TAPES/DISCS/FILMS LOTTERIES AND PARIMUTUEL LOSSES ONLINE ENTERTAINMENT AND GAMES CIGARETTES OTHER TOBACCO PRODUCTS WIGS AND HAIRPIECES ELECTRIC PERSONAL CARE APPL. PERS. CARE SERV FOR FEMALES PERS. CARE SERV FOR MALES PERS. CARE SERV. SCHOOL BK/SUPL/EQUIP FOR COLLEGE SCHOOL BK/SUPL/EQUIP FOR ELEM/HS ENCYL. OTH SETS OF REFRNCE BKS SCH BKS/SUPP-DAY CARE,NURS,OTH COLLEGE TUITION</p> |
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| <p>ELEM./H.S. TUITION DAY CARE/NURS/PRSCH EXP INCL TUIT OTHER SCHOOL TUITION OTH SCH EXPENSES INCLUD RENTALS LEGAL FEES FUNERAL EXPENSE SAFE DEPOSIT BOX RENTAL CHECK ACCTS / OTH BANK SERV CHGS CEMETERY LOTS, VAULTS, MAINT FEES ACCOUNTING FEES COMPTER/COMPTER HRDWAR N-BUS USE COMPTER SFTWR/CMPTR ACC N-BUS USE REPAIR-CMPTR, CMPTR SYS N-B COMPUTER INFORMATION SERVICES INTERNET SERVICES AWAY FROM HOME PORTABLE MEMORY COMPUTER ACCESSORIES TELEPHONE ANSWERING DEVICES CALCULATORS TYPWRITS/OTH OFF MACH NON-BUS USE SMOKE ALARM PUR/RENT OWND OTH HH APPL RNTR OTH HH APPL OWND REGULAR GROC SHOPPING INCL GOODS FOOD/NONALC BEV AT GROC STORES FD/NONALC BEV AT CONVEN STORE AVG FOOD/NONALC BEV EXPENSES BEER/WINE FOR HOME USE OTHER ALCOHOL FOR HOME USE BEER/WINE/OTH ALC FOR HOME USE DINING OUT AT REST., ETC EXCL ALC ALCOHOL AT RESTAURANTS ETC SCHOOL MEALS</p> | <p>MAINT/REP/UTIL OTH PROP CHILD SUPPORT EXPENDITURES RENT RECEIVED AS PAY CSH GFT/NON-CU, CNTRB/ORG SUPPORT FOR COLLEGE STUDENTS CASH CONTRIBUTIONS TO CHARITIES, OTHER ORGANIZATIONS CASH CONTRIBUTIONS TO CHURCHES OR RELIGIOUS ORGANIZATIONS CASH CONTRIBUTIONS TO EDUCATIONAL INSTITUTIONS CASH CONTRIBUTIONS TO POLITICAL ORGANIZATIONS OTHER CASH GIFTS INT PAID ON OTH VEH INTEREST, HM EQ LN (CRDT), OWND</p> | |
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Univariate analysis

For each for the 448 spending categories c , estimate a linear probability model

$$D(\text{Positive finance/interest/late charges})_i = \gamma_c * D(\text{Positive category spending})_{i,c} + x_i' \beta + \varepsilon_i$$

- i =household, c =spending category
- x_i =household-level controls:
 $\ln(C)$, $\ln(C)^2$, $\ln(Y)$, $\ln(Y)^2$, age, age², family size, D(male), D(rural), time dummies (quarterly)
- I report 50 categories with largest t-statistics for γ_c (in absolute value)

US data: Relating consumer credit finance/interest/late charges to spending mix. Univariate.

Spending categories related to other borrowing or banking are highlighted in light blue.

Spending categories related to entertainment are highlighted in pink.

| Spending category | t-statistic for γ_c | Coefficient (γ_c) | Fraction of hh's with positive spending on category |
|-----------------------------------|----------------------------|----------------------------|---|
| CHECK ACCTS / OTH BANK SERV CHGS | 25.53 | 0.094 | 0.438 |
| VEHICLE INSURANCE | 13.93 | 0.070 | 0.819 |
| AUTOMOBILE FINANCE CHARGES | 13.83 | 0.055 | 0.318 |
| MORTGAGE INTEREST OWND | 12.07 | 0.049 | 0.518 |
| RNTL VIDEO CASS/TAPES/DISCS/FILMS | 11.69 | 0.047 | 0.553 |
| TRUCK FINANCE CHARGES | 11.30 | 0.051 | 0.219 |
| VIDEO CASSETTES/TAPES/DISCS | 9.02 | 0.035 | 0.402 |
| COOLANT/ADDITIVES/BRK/TRNS FLD | 8.90 | 0.037 | 0.273 |
| PHYSICIANS SERVICES | 8.73 | 0.034 | 0.613 |
| WOMENS HOSIERY | 8.71 | 0.035 | 0.430 |
| PRESCRIPTION DRUGS | 8.59 | 0.036 | 0.699 |
| VET SERVICES | 8.39 | 0.034 | 0.290 |
| INTEREST, LMP SUM HM EQ LN, OWND | 8.27 | 0.068 | 0.056 |
| MAGAZINE/NEWSPAPER SINGLE COPY | 8.19 | 0.057 | 0.328 |
| PET-PURCHASE/SUPPLIES/MEDICINE | 8.17 | 0.031 | 0.430 |
| TOYS GAMES ARTS CRAFTS TRICYCLES | 8.17 | 0.031 | 0.493 |
| VIDEO GAME HARDWARE/SOFTWARE | 8.11 | 0.040 | 0.186 |
| SCHOOL MEALS | 7.87 | 0.039 | 0.223 |
| LOTTERIES AND PARIMUTUEL LOSSES | 7.66 | 0.044 | 0.276 |
| RECORDS,CDS,AUDIO TAPES | 7.66 | 0.034 | 0.473 |
| RCRD/TAPE/CD/VIDEO MAIL ORD CLUB | 7.38 | 0.048 | 0.121 |
| FILM | 7.37 | 0.031 | 0.443 |
| CIGARETTES | 7.20 | 0.028 | 0.329 |

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| WOMENS ACCESSORIES | 7.01 | 0.029 | 0.305 |
| MAGAZINES, NON-SUBSCRIPTION | 6.87 | 0.037 | 0.374 |
| WOMENS UNDERGARMENTS | 6.79 | 0.026 | 0.405 |
| NEWSPAPERS, NON-SUBSCRIPTION | 6.77 | 0.036 | 0.416 |
| BOOKS NOT THRU BOOK CLUBS | 6.71 | 0.025 | 0.507 |
| BATHROOM LINENS | 6.64 | 0.028 | 0.255 |
| WOMENS SHIRTS, TOPS,BLOUSES | 6.54 | 0.025 | 0.580 |
| RENTERS INSURANCE | 6.16 | 0.047 | 0.060 |
| TELEPHONE SERVICE NOT SPEC | 6.15 | 0.146 | 0.960 |
| GIRLS ACCESSORIES | 6.10 | 0.040 | 0.086 |
| JEWELRY | 5.99 | 0.024 | 0.344 |
| OTHER GASH GIFTS | 5.99 | 0.032 | 0.368 |
| GIRLS SWIMSUITS/WARM-UP/SKI SUITS | 5.92 | 0.037 | 0.097 |
| MENS HOSIERY | 5.87 | 0.025 | 0.269 |
| INT PAID ON OTH VEH | 5.81 | 0.066 | 0.026 |
| OTH HOUSEHOLD DECORATIVE ITEMS | 5.80 | 0.025 | 0.350 |
| WOMENS PANTS | 5.66 | 0.024 | 0.521 |
| WOMENS FOOTWEAR | 5.60 | 0.021 | 0.550 |
| BOOKS THRU BOOK CLUBS | 5.60 | 0.032 | 0.114 |
| CREDIT CARD MEMBERSHIPS | 5.58 | 0.039 | 0.085 |
| ELECTRIC PERSONAL CARE APPL. | 5.44 | 0.027 | 0.153 |
| COMPTER SFTVWR/CMPTR ACC N-BUS USE | 5.40 | 0.029 | 0.146 |
| WOMENS DRESSES | 5.39 | 0.021 | 0.365 |
| SCHOOL BK/SUPL/EQUIP FOR ELEM/HS | 5.29 | 0.030 | 0.138 |
| ... | | | |
| ELECTRICITY OWNV | -5.79 | -0.072 | 0.022 |
| CAP IMPROVE LABOR/MAT OWND | -6.04 | -0.031 | 0.158 |
| SAFE DEPOSIT BOX RENTAL | -9.96 | -0.060 | 0.109 |

1. Consistent with **usefulness of account-level data for (potential) lenders**:
 - Even controlling for C, Y, demographics, **many categories have sign. explanatory power** (economic & statistical)
 - Easier to predict high-risk than low-risk borrowers. Of the 50 strongest predictors, 47 have positive coefficients

2. Consistent with **usefulness of traditional credit scoring**:

Significance of categories related to **payments on other borrowing or banking products**

 - Other **distress indicator**: Checking accounts & other bank service charges (includes below minimum balance fees)
 - **Cheaper sources of credit**: Mortgage interest on owned dwellings, interest on lump sum home equity lines of credit for owned dwellings, automobile finance charges, truck finance charges, and interest paid on other vehicles

3. **Novel finding: Entertainment-related items** matter, with positive coefficients. **16 of the top 50 categories**
 - Five categories related to **video and audio**
 - Five categories related to **magazines, newspapers, and books** (of which four are single-copy)
 - Two **pet-related** categories, **toys/games/arts/crafts/tricycles, lotteries, film** (for cameras), and **telephone service**

Multivariate analysis

$D(\text{Positive finance/interest/late charges})_i = \gamma_1 * D(\text{Pos. category spending})_{i,1} + \dots + \gamma_c * D(\text{Pos. category spending})_{i,c} + x_i' \beta + \varepsilon_i$

LASSO approach:

- **Avoid overfitting** in settings with many regressors
- **Better statistical properties** than simply adding or deleting variables using a stepwise OLS approach

For a linear model, $y = \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_p x_p + \varepsilon$, the **LASSO objective** is to minimize

$$\frac{1}{2N} (y - X\beta)'(y - X\beta) + \lambda \sum_{j=1}^p |\beta_j|$$

- First term: OLS objective

Second term: **Penalizes non-zero coefficients**. **Kink in absolute value function** → **Some coefficients are set to zero**

- **Value of λ** determines how sparse the chosen model will be
- I pick λ using extended Bayesian information criterion. Tends to result in fewer predictors than other criteria
- Same x_i . No penalty on time dummies included in controls (to ensure that they are included)

US data: Relating consumer credit finance/interest/late charges to spending mix. Multivariate approach: LASSO

The table lists the spending mix variables chosen by LASSO, sorted based on the post-estimation OLS t-statistics. The t-statistic for γ_c and the coefficients for γ_c are based on the post-estimation OLS regression. These are biased and are not to be used for inference but as indicators of the relative importance of variables. The controls chosen by LASSO are shown at the bottom of the table.

| Spending category | t-statistic for γ_c | γ_c |
|-----------------------------------|----------------------------|------------|
| CHECK ACCTS / OTH BANK SERV CHGS | 21.23 | 0.079 |
| MORTGAGE INTEREST OWND | 17.00 | 0.081 |
| AUTOMOBILE FINANCE CHARGES | 11.36 | 0.045 |
| ELECTRICITY RNTR | 10.07 | 0.053 |
| TRUCK FINANCE CHARGES | 9.41 | 0.042 |
| VEHICLE INSURANCE | 9.25 | 0.046 |
| INTEREST, LMP SUM HM EQ LN, OWND | 7.84 | 0.064 |
| CIGARETTES | 5.66 | 0.022 |
| CAR LEASE PAYMENTS | 5.11 | 0.049 |
| MAGAZINE/NEWSPAPER SINGLE COPY | 4.67 | 0.032 |
| RNTL VIDEO CASS/TAPES/DISCS/FILMS | 4.65 | 0.019 |
| RENTERS INSURANCE | 4.27 | 0.034 |
| PHYSICIANS SERVICES | 4.06 | 0.016 |
| COIN-OP HSHLD LNDRY, DRY CLN | 3.97 | 0.023 |
| RCRD/TAPE/CD/VIDEO MAIL ORD CLUB | 3.95 | 0.026 |
| INT PAID ON OTH VEH | 3.82 | 0.043 |
| WOMENS HOSIERY | 3.56 | 0.015 |
| SCHOOL MEALS | 3.52 | 0.017 |
| LOTTERIES AND PARIMUTUEL LOSSES | 3.43 | 0.019 |
| VET SERVICES | 3.35 | 0.015 |
| NEWSPAPERS, NON-SUBSCRIPTION | 3.35 | 0.018 |
| COOLANT/ADDITIVES/BRK/TRNS FLD | 3.22 | 0.014 |

| | | |
|---|-------|--------|
| BATHROOM LINENS | 2.60 | 0.011 |
| VIDEO GAME HARDWARE/SOFTWARE | 2.34 | 0.012 |
| MAGAZINES, NON-SUBSCRIPTION | 2.27 | 0.013 |
| GIRLS ACCESSORIES | 2.05 | 0.015 |
| RECORDS,CDS,AUDIO TAPES | 1.97 | 0.009 |
| VIDEO CASSETTES/TAPES/DISCS | 1.90 | 0.008 |
| GIRLS SWIMSUITS/WARM-UP/SKI SUITS | 1.74 | 0.012 |
| WOMENS ACCESSORIES | 1.48 | 0.006 |
| TOYS GAMES ARTS CRAFTS TRICYCLES | 1.23 | 0.005 |
| PET-PURCHASE/SUPPLIES/MEDICINE | 0.69 | 0.003 |
| ELECTRICITY OWNV | -4.39 | -0.053 |
| DOMESTIC SERVICE | -5.56 | -0.034 |
| CASH CONTRIBUTIONS TO EDUCATIONAL INSTITUTIONS | -5.76 | -0.054 |
| MEDICARE PAYMENTS | -6.00 | -0.030 |
| CAP IMPROVE LABOR/MAT OWND | -6.68 | -0.034 |
| SAFE DEPOSIT BOX RENTAL | -9.75 | -0.057 |
| In(Real after-tax income) | 3.23 | 0.006 |
| D(Male) | -5.37 | -0.020 |
| D(Rural) | -5.79 | -0.038 |
| Time dummies included without penalty, coefficients omitted for brevity | | |

- LASSO (with the chosen approach to pick λ) selects: 38 spending categories, $\ln(Y)$, $D(\text{male})$, $D(\text{rural})$
 - Of the 32 with positive signs, 7 relate to other debt and banking and 12 are entertainment-related categories
- Predictive power of various sets of variables: Re-estimate the final model using logit and calculate the area under the ROC curve (called AUC), a standard measure of fit in binary dept. var. models. Lies between 0.5 and 1

| | |
|--|-----------|
| Time dummies and 3 controls | AUC=0.605 |
| +7 var's related to other debt and banking | AUC=0.646 |
| +12 entertainment-related categories | AUC=0.653 |
| +19 other spending category | AUC=0.666 |

Iyer, Khwaja, Luttmer and Shue (2016): “an AUC of 0.6 or greater is generally considered desirable in information-scarce environments, and AUCs of 0.7 or greater are the goal in more information-rich environments”

Mechanism: Where does predictive power of spending mix for credit outcomes come from?

Standard models of household life-cycle consumption and savings: Consumers **borrow to smooth consumption**

- Across age: **Mismatch in timing between income profile** and **desired spending**, and including for durables consumption
- Across states: Smoothing **transitory shocks to income** or to **needed expenditures**

Repayment difficulties could be driven by:

- **Bad planning:** Taking on more debt than one would if fully understanding the optimization problem
- Sufficiently **bad news** about realized income and expenditure needs (or house prices)
- **Impatience:** The impatient are willing to borrow more even if it increases risk of default and low consumption later

Role for expenditure shocks appears modest: Physician services, vet services, and prescription drugs perhaps

Categories related to **other borrowing and banking are not informative**

- If some people tend to borrow in many ways: Does not inform us about why they made this choice

Predictive power of categories related to **entertainment is more informative**

- **Hypothesis:** More impatient households are more likely to spend on particular categories
 - Those who are less patient may also have stronger preferences for products that provide immediate experiences
 - They may be willing to borrow to pay for it
- **Regressions control for Y:** Not simply the case that those who spend money on entertainment have lower Y and therefore worse credit outcomes

Proxy for discount rate in the CEX data: Smoking (positive spending on cigarettes or other tobacco products)

- Smoking: **Immediate utility** but **negative health consequences later**
→ More impatient should be **more** likely to smoke
- Does spending on categories with higher γ_c predict smoking?
- Note: Cigarette spending is significant predictor in both univariate and multivariate results

Alternative proxy for discount rate in CEX: Fewer years of education

- Education: Requires **upfront study effort and delay of consumption**, returning **higher consumption later**
→ More impatient individuals should tend to choose **less education**
- Does spending on categories with higher γ_c predict shorter education?

For each spending category c , I estimate the univariate model, replacing dependent variable with $D(\text{Smoking})$:

$$D(\text{Positive smoking spending})_i = \gamma_c^{\text{smoke}} * D(\text{Positive category spending})_{i,c} + x_i' \beta + \varepsilon_i$$

- **Positive value for γ_c^{smoke} : Category c tends to attract less patient households**
- **Across 448 spending categories: Relate γ_c^{smoke} to γ_c (t-statistics and coefficient magnitudes)**

US data: Does spending mix capture time preferences?

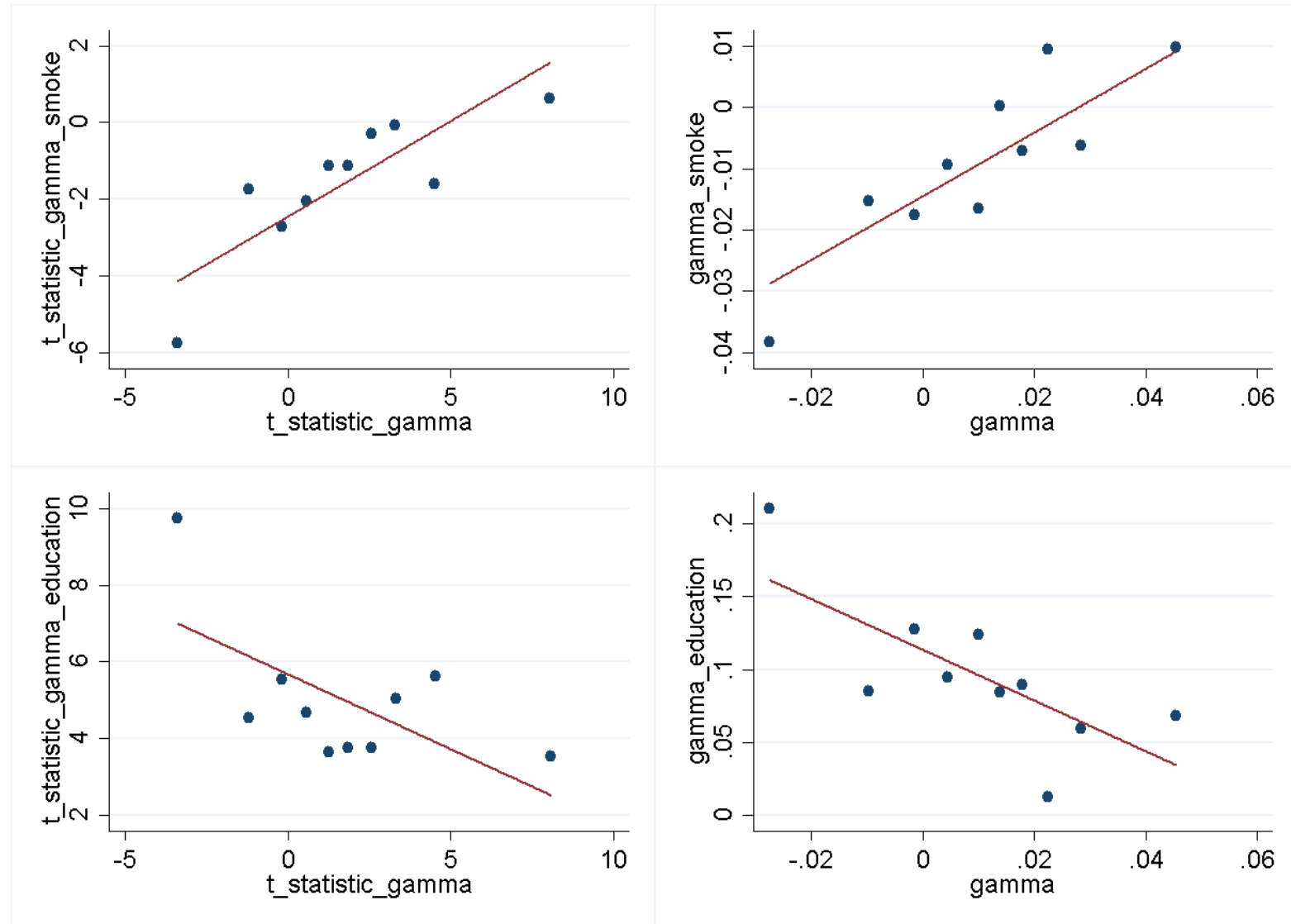
The table relates categories' ability to predict positive finance/interest/late charge on consumer credit (γ_c) to categories' ability to predict smoking (γ_c^{smoke}) or years of education ($\gamma_c^{\text{education}}$).

| | Dependent variable: | | | |
|---|---|------------------------|---|----------------------|
| | t-statistic for γ_c^{smoke} | | t-statistic for $\gamma_c^{\text{education}}$ | |
| | (1) | (2) | (3) | (4) |
| t-statistic for γ_c | 0.663*** (7.46) | | -0.705*** (-5.33) | |
| γ_c | | 0.624*** (7.17) | | -2.231*** (-5.64) |
| Fraction of households with positive spending on category | -7.545*** (-5.16) | -0.0370*** (-4.00) | 14.44*** (6.62) | 0.172*** (4.09) |
| Constant | -1.337*** (-3.60) | -0.00874*** (-3.64) | 3.548*** (6.40) | 0.0867*** (7.94) |
| N (spending categories) | 446 | 448 | 448 | 448 |
| R ² | 0.124 | 0.110 | 0.108 | 0.079 |

- Gammas and their t-statistics are estimated. Accounting for estimation error would likely only strengthen the results
- I include fraction of hh's with positive spending on a given category as a control: May affect both sets of t-statistics

US data: Does spending mix capture time preferences?

The figures relate categories' ability to predict positive finance/interest/late change on consumer credit (γ_c) to categories' ability to predict smoking (γ_c^{smoke}) or years of education ($\gamma_c^{\text{education}}$). The figures present bin-scatter plots with 10 bins.



How does impatience drive consumer credit outcomes? More work needed

- Are those with higher entertainment spending **more likely to be hyperbolic discounters**?
- Do more impatient household have **time consistent preferences with higher discount rates**? How exactly?

Consider a setting with two periods (1 and 2) and two goods (A and B). Think of B as entertainment.

$$u(c_1^A, c_1^B) + \beta u(c_2^A, c_2^B)$$

$$u(c_1^A) + \beta^A u(c_2^A) + v(c_1^B) + \beta^B v(c_2^B)$$

Do those w/stronger preference for B have lower β ?

If $\beta^B < \beta^A$ those w/stronger pref for B spend more upfront

- Alternatively, perhaps we should think of **impatience as related to impulsiveness and impulse shopping**

Are consumers who spend a large fraction on the entertainment-related categories **succumbing to a desire for immediate gratification both when shopping** and when **deciding what to do with their time?**

- Gathergood (2012) documents a relation between **impulse buying** and **financial distress**
- **Singly-copy** magazines and newspapers

Add patience and impulsiveness-related survey questions to CEX (Rook and Fisher (1995) or Puri (1996))
Combine account-level data with **customer surveys at financial institutions**

CONSUMER CREDIT AT A MEXICAN RETAIL CHAIN

Basics of data set

499,906 new customers who purchased one or more products on credit at retail chain between January 2005 and December 2006

- Chain sells about 90% on credit, rest paid in cash or using credit or debit cards. Data covers credit purchases
- A total of 1,364,864 credit-financed purchases, across 220 stores
- Payment history of these purchases is followed up to August 2009:
 - Sufficient to assess repayment of 2005/2006 loans
 - Takes about two years before accounts are declared “lost”
- Target customers: Middle and lower income households

| | My sample | Mexican population (ENIGH 2005) |
|---|-----------|---------------------------------|
| Monthly household income < 16,800 pesos (\$1,268) | 88% | 85% |
| Monthly household income < 4,200 pesos (\$317) | 52% | 26% |

- **Monthly information** by customer:
 1. **Demographics**: Age, gender, marital status, household income, education, home ownership, years at current address, and household size
 2. **New purchases**: Store, amount of purchase, down-payment, interest rate, loan term, **type of product**
Payments on past purchases, assignment of additional interest (due to late payments) and **merchandise returns**
 3. **Account balances**, track record of repaying loans, and customer's credit limit
 4. **"Lost loans"** (loans on which company has given up collecting any further payments)
For such accounts: Date of purchase, date account was declared lost, loss amount
- **Separate loan for each purchase**
(Except for clothing and cell phone minutes: charged to a revolving account much like a credit card,. I exclude these)

Type of product purchased information:

- ``DVD player'', ``lamp'', or ``washing machine'': Refers to largest item purchased on a given visit to the store
- Company categorizes products into **nine broad categories**, each further sub-divided into **classes**
 - Purchases in the 2005-2006 sample: Fall into 124 product categories, some with few purchases
 - I group some together and work with **32 more detailed product categories**
- Diverse set of products (but excludes important spending categories like food and housing)

Loan features

Required minimum downpayment:

Function of **cost of the relative to customer's authorized credit** (credit limit) and customer's **internal credit score**

| % of customer's authorized credit | Internal credit score | | | | |
|-----------------------------------|-----------------------|----|----|----|----|
| | A | B | N | C | D |
| From 0 to 100 | 0 | 20 | 10 | 30 | 30 |
| 101 to 150 | 10 | 20 | 20 | 30 | 40 |
| 151 to 200 | 20 | 30 | 30 | 40 | 50 |
| 201 to 300 | 20 | 40 | 40 | 50 | 60 |
| 301 to 400 | 30 | 50 | 50 | 60 | 70 |

- **Authorized credit (credit limit)** = 25% of the customer's annual income for new customers
 - Subsequent limits are updated based on the client's payment history
 - Can borrow more than limit but with higher down-payment as laid out in table
- **Internal credit score**: Based on customer's **repayment efficiency** to date
 - $\text{Repayment efficiency} = (\text{Sum of actual payments}) / (\text{Sum of payments due while customer})$
 - A: > 75%. B: 50 to 75%, C: 25 to 50%, D: <25%. New customer: N

Monthly payment on a loan:

$$\text{Monthly payment} = \text{Loan amount} * (1+r) / \text{Loan term}$$

- r is the “flat interest rate” on the loan. Implied APR is higher than r (you don’t owe the full amount all year)
- r=24% on a 12-month loan leads to same monthly payment as APR=41.6% with monthly compounding would

Interest rate:

- Does *not depend on* downpayment, credit score, or size of purchase.
- Higher for cell phones than for other product categories, higher for 18-month loans than 12-month loans
- Higher for cities considered high risk

Schedule of interest rates as of end of sample:

| | City type: Zone 1 (low risk) | Zone 2 (high risk) |
|--|------------------------------|--------------------|
| Furniture/household item (12 month loan) | 24% | 30% |
| Furniture/household item (18 month loan) | 36% | 45% |
| Cell phone (12 month loan) | 32% | 38% |
| Cell phone (18 month loan) | 44% | 38% |

If a customer misses payments: Customer returns product, or loan is declared a loss

Differences in loan loss rates across product categories

$$\text{Loss} = \text{Loan} * (1+r) - \text{Payments}$$

Approximate realized return:

$$1 + \text{realized return} = \text{Payments/Loan} = (1+r) - \text{Loss/Loan}$$

- True return is higher since payments are monthly, not all at end of loan
- But true return is lower if some payments are late

Mexican data: Loss rates by product category

| Product category | Pct of sales | Excl. products with no default information (clothes, cell phone minutes) | | | | |
|--|--------------|--|-------------------|---------------|------------------------|-------------------------|
| | (1) | Pct. of sales (2) | Pct. of loans (3) | Loss rate (4) | Avg. interest rate (5) | Lender return = (5)-(4) |
| Kitchen equipment, various hh. items | 2.40 | 3.50 | 3.50 | 11.50 | 24.90 | 13.40 |
| Electronics | 40.60 | 60.00 | 60.20 | 21.30 | 27.60 | 6.30 |
| Mattresses, dining sets, other furniture | 4.90 | 7.20 | 7.20 | 11.30 | 24.90 | 13.60 |
| Living room and bedroom furniture | 3.40 | 5.10 | 5.00 | 11.10 | 25.70 | 14.60 |
| Kids gear and toys, auto parts, bikes | 5.50 | 8.20 | 8.30 | 16.50 | 24.90 | 8.40 |
| Appliances | 9.20 | 13.50 | 13.40 | 11.80 | 25.50 | 13.70 |
| Watches | 0.60 | 0.90 | 0.90 | 17.00 | 25.00 | 8.00 |
| Jewelry | 0.70 | 1.10 | 1.10 | 39.20 | 25.20 | -14.00 |
| Eye glasses etc. | 0.30 | 0.50 | 0.50 | 15.40 | 25.00 | 9.60 |
| Cell phone minutes | 1.80 | | | | | |
| Clothes | 30.50 | | | | | |
| All above categories | 100 | 100 | 100 | 18.20 | 26.60 | 8.40 |

- **Low loss rates** on **useful but unexciting** stuff (green)
- **High loss rates** on **electronics** (pink), which is **mainly entertainment** (next slide) and **jewelry**
- Return differences given similar interest rates (except for cell phones)
- Limited data on product markups across categories: Markups are not systematically related to loss rates

Mexican data: Loss rates by detailed product category

| Product category | Pct. of sales | Excl. products with no default information (clothes, cell phone minutes) | | | | |
|--|---------------|--|-------------------|---------------|------------------------|-------------------------|
| | (1) | Pct. of sales (2) | Pct. of loans (3) | Loss rate (4) | Avg. interest rate (5) | Lender return = (5)-(4) |
| Kitchen equipment, various household items | | | | | | |
| 1. Kitchen electronics | 1.3 | 1.9 | 1.9 | 11.1 | 25.0 | 13.9 |
| 2. Cook and tableware | 0.4 | 0.6 | 0.6 | 11.8 | 24.9 | 13.1 |
| 3. Personal care | 0.3 | 0.5 | 0.5 | 13.3 | 24.8 | 11.5 |
| 4. Luggage | 0.3 | 0.4 | 0.4 | 12.2 | 24.6 | 12.4 |
| Electronics | | | | | | |
| 5. Audio, for cars | 3.0 | 4.4 | 4.5 | 20.5 | 25.0 | 4.4 |
| 6. Audio, not for cars | 5.6 | 8.2 | 8.2 | 16.2 | 25.8 | 9.6 |
| 7. TVs | 5.0 | 7.4 | 7.4 | 18.7 | 25.4 | 6.7 |
| 8. DVD, video | 2.3 | 3.4 | 3.5 | 15.8 | 25.2 | 9.4 |
| 9. Entertainment electronics | 2.9 | 4.2 | 4.2 | 18.5 | 25.0 | 6.4 |
| 10. Phones (not cell) | 0.4 | 0.6 | 0.6 | 9.7 | 25.1 | 15.4 |
| 11. Cell phones | 20.8 | 30.8 | 31.0 | 24.9 | 29.7 | 4.8 |
| 12. Microwave ovens | 0.5 | 0.8 | 0.8 | 13.5 | 25.1 | 11.7 |
| Mattresses, dining sets, other furniture | | | | | | |
| 13. Mattresses | 2.2 | 3.2 | 3.2 | 12.6 | 24.9 | 12.4 |
| 14. Dining sets, chairs | 1.1 | 1.7 | 1.6 | 11.3 | 24.8 | 13.5 |
| 15. Office furniture | 0.2 | 0.3 | 0.3 | 7.7 | 24.9 | 17.2 |

| | | | | | | |
|---------------------------------------|------|-----|-----|------|------|-------|
| 16. Wardrobes, cupboards | 1.0 | 1.4 | 1.4 | 8.4 | 24.8 | 16.4 |
| Living room and bedroom furniture | | | | | | |
| 17. Living room furniture | 2.6 | 3.9 | 3.8 | 11.4 | 25.8 | 14.5 |
| 18. Bedroom furniture | 0.5 | 0.7 | 0.7 | 12.1 | 25.3 | 13.2 |
| 19. Sewing machines | 0.3 | 0.5 | 0.5 | 7.3 | 25.1 | 17.8 |
| Kids gear and toys, auto parts, bikes | | | | | | |
| 20. Baby items (e.g. stroller) | 0.9 | 1.4 | 1.4 | 17.6 | 24.9 | 7.3 |
| 21. Toys | 0.8 | 1.2 | 1.2 | 17.2 | 24.9 | 7.7 |
| 22. Tires, car batteries | 2.1 | 3.0 | 3.1 | 16.0 | 24.8 | 8.8 |
| 23. Kids bikes | 1.7 | 2.5 | 2.5 | 16.4 | 24.9 | 8.5 |
| Appliances | | | | | | |
| 24. Fans, AC units | 0.9 | 1.4 | 1.4 | 13.9 | 25.0 | 11.1 |
| 25. Water heaters, other heaters | 0.4 | 0.6 | 0.6 | 11.3 | 25.3 | 14.0 |
| 26. Stoves, ovens | 1.7 | 2.5 | 2.5 | 11.4 | 25.2 | 13.8 |
| 27. Fridges, water coolers | 3.0 | 4.4 | 4.3 | 12.4 | 25.7 | 13.3 |
| 28. Washer/dryer/dishwasher | 3.1 | 4.6 | 4.6 | 10.9 | 25.5 | 14.7 |
| 29. Other (from above categories) | 0.7 | 1.1 | 1.1 | 11.2 | 24.9 | 13.7 |
| 30. Watches | 0.6 | 0.9 | 0.9 | 17.0 | 25.0 | 8.0 |
| 31. Jewelry | 0.7 | 1.1 | 1.1 | 39.2 | 25.2 | -14.0 |
| 32. Glasses etc. | 0.3 | 0.5 | 0.5 | 15.4 | 25.0 | 9.6 |
| 33. Cell phone minutes | 1.8 | | | | | |
| 34. Clothes | 30.5 | | | | | |
| All above categories | 100 | 100 | 100 | 18.2 | 26.6 | 8.4 |

Mexican data: Loss rate by product category and time as customer

| Product category | Loss rate, by months as customer at time of current purchase | | | | |
|--|--|--------|---------|----------|----------|
| | <1 | 1 to 6 | 6 to 12 | 12 to 18 | 18 to 24 |
| Kitchen equipment, various household items | 14.3% | 12.9% | 6.9% | 6.7% | 8.3% |
| Electronics | 25.4% | 22.4% | 14.3% | 14.2% | 16.3% |
| Mattresses, dining sets, other furniture | 12.6% | 12.5% | 8.7% | 8.4% | 10.1% |
| Living room and bedroom furniture | 11.8% | 12.6% | 9.1% | 8.8% | 11.0% |
| Kids gear and toys, auto parts, bikes | 19.0% | 19.1% | 10.7% | 11.4% | 13.9% |
| Appliances | 13.2% | 13.3% | 8.7% | 8.7% | 10.1% |
| Watches | 21.6% | 18.4% | 9.4% | 10.4% | 12.1% |
| Jewelry | 51.5% | 34.6% | 20.1% | 24.0% | 28.7% |
| Eye glasses etc. | 18.5% | 16.7% | 9.4% | 10.2% | 14.6% |
| All above categories | 21.5% | 19.6% | 12.3% | 12.2% | 14.4% |

- Loss rates are lower for more seasoned borrowers
- Differences across product categories remain about as large in relative terms for seasoned as for new borrowers

Consistent with findings: In early 2009, the company increased down-payment requirement for new clients from 10% to 20% for cell phones, stereos, video games, iPods, computers, laptops, and jewelry

Predictive power of product mix for losses, controlling for standard default predictors

- Do **standard explanatory variables** matter?
- Are product categories saying something **beyond known determinants** of default?
- How much extra **predictive power** do the product effects generate?

- **Linear model for loss rate:**
 - Tobit better, but later I include fixed effects and no unbiased fixed effects Tobit approach exists

- **Standard explanatory variables:**
 - Time as customer dummies
 - Transaction characteristics (loan amount, down payment/purchase price, interest rate, and loan term)
 - Measures of borrower credit risk (including the company's internal credit rating)
 - Demographics
 - Store fixed effects

Mexican data: Predicting loss rates using standard predictors (only)

Significance indicated with *** (1%), ** (5%) and * (10%).

| | Dependent variable: Loss rate=Amount not repaid/Loan amount | | | | |
|---|--|------------|------------|------------|------------|
| | (1) | (2) | (3) | (4) | (5) |
| Fixed effects (month dummies) for time as customer | Yes | Yes | Yes | Yes | Yes |
| Transaction characteristics | | | | | |
| Loan amount (1000s of pesos) | | 0.0100*** | 0.0100*** | 0.0093*** | 0.0087*** |
| Downpayment/Purchase price | | -0.0525*** | -0.1339*** | -0.1240*** | -0.1132*** |
| Interest rate | | 1.0649*** | 1.0260*** | 0.9892*** | 1.3823*** |
| Term of loan (months) | | -0.0133*** | -0.0131*** | -0.0123*** | -0.0205*** |
| Measures of borrower credit risk | | | | | |
| Credit score (omitted: New customer, no score) | | | | | |
| A (best credit) | | | -0.0621*** | -0.0618*** | -0.0597*** |
| B | | | 0.0292*** | 0.0252*** | 0.0250*** |
| C | | | 0.0674*** | 0.0625*** | 0.0642*** |
| D | | | 0.1546*** | 0.1554*** | 0.1543*** |
| Repayment efficiency, main account | | | -0.0012*** | -0.0011*** | -0.0011*** |
| Repayment efficiency, clothing account | | | -0.0011*** | -0.0011*** | -0.0010*** |
| Credit limit (omitted: limit=4200 pesos) | | | | | |
| Limit=8400 pesos | | | -0.0055*** | -0.0086*** | 0.0003 |
| Limit=12600 pesos | | | -0.0082*** | -0.0029** | 0.0163*** |
| Number of purchases made to date | | | 0.0094*** | 0.0080*** | 0.0080*** |

| | | | |
|---|------------|------------|------------|
| Account balance, main account (1000s of pesos) | 0.0188*** | 0.0186*** | 0.0178*** |
| Account balance, clothing account (1000s of pesos) | 0.0646*** | 0.0664*** | 0.0641*** |
| Late balance, main account (1000s of pesos) | 0.1091*** | 0.1048*** | 0.1037*** |
| Late balance, clothing account (1000s of pesos) | 0.0905*** | 0.0870*** | 0.0869*** |
| Moratory interest accumulated, main account (1000s of pesos) | 0.6919*** | 0.6505*** | 0.6374*** |
| Moratory interest accumulated, clothing account (1000s of pesos) | 0.7327*** | 0.7259*** | 0.7196*** |
| Maximum credit level in the past, main account (1000s of pesos) | -0.0112*** | -0.0109*** | -0.0108*** |
| Maximum credit level in the past, clothing account (1000s of pesos) | -0.0093*** | -0.0080*** | -0.0079*** |

Demographics

| | | | |
|--|--|------------|------------|
| Age | | -0.0021*** | -0.0021*** |
| Minor (age<21 for men, age<18 for women) | | -0.0011 | 0.0011 |
| Male | | 0.0255*** | 0.0214*** |
| Marital status (omitted: married) | | | |
| Divorced | | 0.0672*** | 0.0650*** |
| Single | | 0.0140*** | 0.0114*** |
| Couple, not married | | 0.0374*** | 0.0359*** |
| Widow | | 0.0395*** | 0.0376*** |
| Income category (omitted: income<4200 pesos) | | | |
| >=4200, <8400 pesos | | -0.0118*** | -0.0124*** |
| >=8400, <12600 pesos | | -0.0099*** | -0.0117*** |
| >=12600, <16800 pesos | | -0.0132*** | -0.0115*** |
| >=16800 pesos | | -0.0104*** | -0.0097*** |
| Highest education (omitted: no schooling) | | | |
| <=Elementary school | | 0.0096*** | 0.0013 |
| <=Junior high | | 0.0154*** | -0.0016 |
| <=Technical college | | -0.0050* | -0.0275*** |
| <=High school | | 0.0110*** | -0.0086*** |

| | | | | | | |
|---|-----------|-----------|-----------|-----------|------------|------------|
| <=University | | | | | -0.0217*** | -0.0414*** |
| Living situation (omitted: home owner) | | | | | | |
| Renter | | | | | 0.0540*** | 0.0534*** |
| Lives with family | | | | | 0.0072*** | 0.0040*** |
| Guest | | | | | 0.0040 | 0.0059 |
| Years living at home address | | | | | -0.0016*** | -0.0018*** |
| Number of people living in customer's house | | | | | -0.0076*** | -0.0072*** |
| Number of people who live in customer's house and work | | | | | 0.0138*** | 0.0141*** |
| Number of people who are economically dependent on the client | | | | | -0.0001 | 0.0003 |
| Store fixed effects | | | | | | |
| N | No | No | No | No | No | Yes |
| | 1,364,864 | 1,364,864 | 1,364,864 | 1,364,864 | 1,364,864 | 1,364,864 |
| R2 | 0.015 | 0.027 | 0.068 | 0.084 | 0.097 | |

Yes, standard predictors matter. Estimated effect on loss rate based on col 5:

- Loan size +1 σ (+1309 pesos): +1.1 pp Adverse selection (high-risk hh's select into larger loans)
Moral hazard (larger loan \rightarrow strategic default or lack of affordability)
- Down payment/Price +1 σ (+0.083): -0.9 pp
- Interest rate +1 σ (+3.9 pp): +5.4 pp
- "A" credit score: -6.0 pp
- Age +1 σ (10.8 years): -2.3 pp
- Years at home address +1 σ (11.3 yrs): +2.0 pp

R2=0.015 to 0.097

Mexican data: Predicting loss rates using product categories and standard predictors

| | Dependent variable: Loss rate=Amount not repaid/Loan amount | | | | | | |
|---|--|-------|-------|-------|-------|-------|-------|
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) |
| Controls: | | | | | | | |
| Time as customer fixed effects | No | Yes | Yes | Yes | Yes | Yes | Yes |
| Transactions characteristics | No | No | Yes | Yes | Yes | Yes | Yes |
| Measures of borrower credit risk | No | No | No | Yes | Yes | Yes | Yes |
| Demographics | No | No | No | No | Yes | Yes | Yes |
| Store fixed effects | No | No | No | No | No | Yes | No |
| Individual fixed effects | No | No | No | No | No | No | Yes |
| Product category (omitted=sewing machines) | | | | | | | |
| Kitchen equipment, various household items | | | | | | | |
| Kitchen electronics | 0.030 | 0.029 | 0.054 | 0.052 | 0.049 | 0.048 | 0.008 |
| Cook and tableware | 0.025 | 0.026 | 0.052 | 0.050 | 0.048 | 0.049 | 0.015 |
| Personal care | 0.047 | 0.047 | 0.074 | 0.065 | 0.056 | 0.053 | 0.009 |
| Luggage | 0.038 | 0.041 | 0.067 | 0.060 | 0.057 | 0.058 | 0.009 |
| Electronics | | | | | | | |
| Audio, for cars | 0.122 | 0.122 | 0.121 | 0.110 | 0.100 | 0.096 | 0.028 |
| Audio, not for cars | 0.074 | 0.074 | 0.080 | 0.071 | 0.064 | 0.061 | 0.006 |
| TVs | 0.102 | 0.099 | 0.090 | 0.083 | 0.074 | 0.072 | 0.000 |
| DVD, video | 0.078 | 0.075 | 0.087 | 0.078 | 0.067 | 0.063 | 0.003 |
| Entertainment electronics | 0.089 | 0.096 | 0.092 | 0.080 | 0.071 | 0.068 | 0.007 |
| Phones (not cell) | 0.018 | 0.020 | 0.043 | 0.037 | 0.038 | 0.031 | 0.005 |
| Cell phones | 0.167 | 0.163 | 0.151 | 0.138 | 0.128 | 0.129 | 0.043 |
| Microwave ovens | 0.053 | 0.054 | 0.067 | 0.062 | 0.056 | 0.051 | 0.009 |
| Mattresses, dining sets, other furniture | | | | | | | |

| | | | | | | | |
|---------------------------------------|--------|--------|--------|--------|--------|--------|--------|
| Mattresses | 0.044 | 0.044 | 0.045 | 0.043 | 0.042 | 0.039 | 0.021 |
| Dining sets, chairs | 0.030 | 0.033 | 0.027 | 0.023 | 0.020 | 0.019 | -0.001 |
| Office furniture | -0.003 | -0.004 | 0.011 | 0.009 | 0.012 | 0.009 | 0.013 |
| Wardrobes, cupboards | 0.009 | 0.011 | 0.016 | 0.015 | 0.010 | 0.009 | 0.010 |
| Living room and bedroom furniture | | | | | | | |
| Living room furniture | 0.026 | 0.027 | 0.004 | 0.000 | -0.002 | -0.003 | -0.006 |
| Bedroom furniture | 0.032 | 0.033 | -0.013 | -0.014 | -0.020 | -0.019 | -0.019 |
| Sewing machines | 0.000 | 0.000 | 0.000 | 0.000 | 0.000 | 0.000 | 0.000 |
| Kids gear and toys, auto parts, bikes | | | | | | | |
| Baby items (e.g. stroller) | 0.090 | 0.087 | 0.106 | 0.096 | 0.086 | 0.084 | 0.023 |
| Toys | 0.095 | 0.095 | 0.114 | 0.099 | 0.090 | 0.088 | 0.019 |
| Tires, car batteries | 0.083 | 0.086 | 0.101 | 0.094 | 0.097 | 0.093 | 0.033 |
| Kids bikes | 0.084 | 0.083 | 0.092 | 0.080 | 0.075 | 0.077 | 0.011 |
| Appliances | | | | | | | |
| Fans, AC units | 0.047 | 0.046 | 0.061 | 0.056 | 0.051 | 0.050 | 0.000 |
| Water heaters, other heaters | 0.036 | 0.041 | 0.049 | 0.046 | 0.049 | 0.038 | 0.015 |
| Stoves, ovens | 0.040 | 0.041 | 0.035 | 0.034 | 0.030 | 0.031 | -0.001 |
| Fridges, water coolers | 0.044 | 0.042 | 0.004 | 0.002 | -0.006 | -0.006 | -0.022 |
| Washer/dryer/dishwasher | 0.029 | 0.028 | 0.007 | 0.005 | 0.000 | -0.001 | -0.015 |
| Other (from above categories) | 0.017 | 0.021 | 0.037 | 0.033 | 0.033 | 0.032 | 0.005 |
| Watches | 0.075 | 0.076 | 0.096 | 0.084 | 0.079 | 0.080 | 0.025 |
| Jewelry | 0.186 | 0.184 | 0.202 | 0.184 | 0.175 | 0.175 | 0.031 |
| Eye glasses etc. | 0.079 | 0.078 | 0.091 | 0.084 | 0.084 | 0.081 | 0.036 |
| N=1,364,864 | | | | | | | |
| R2 | 0.021 | 0.035 | 0.039 | 0.077 | 0.092 | 0.103 | 0.819 |

- Yes, product categories say something **beyond known determinants** of default: Small effect of controlling
- **R2 up 0.01-0.02** in each column when adding product category dummies

Mechanism: Are differential loss rates across product categories about **people** or **products**?

- Which types of **individuals** buy particular products or
- High loss rates on certain **products** regardless of who buys them

Simple framework: i=individual, p=product, x=observables

$$\text{Loss rate}_{i,p} = f_p + f_i + x_{i,p}'\beta.$$

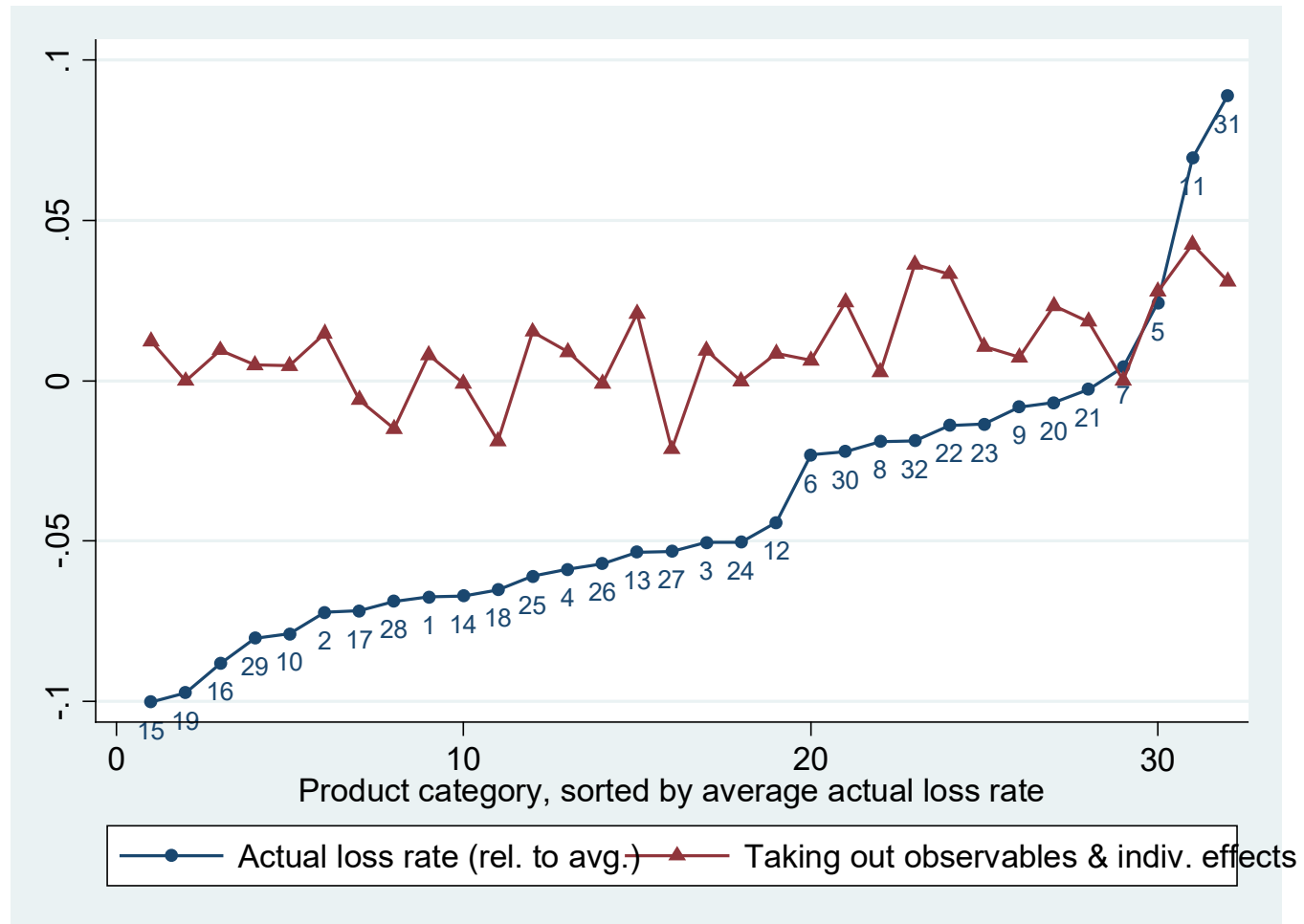
$$\text{Average Loss Rate}_p = \frac{1}{I} \sum_{i=1}^I \text{Loss rate}_{i,p} = \left[f_p + \left(\frac{1}{I} \sum_{i=1}^I f_i \right)_p \right] + \frac{1}{I} \sum_{i=1}^I x_{i,p}'\beta$$

- Without individual fixed effects, estimated product dummy coefficients combine true product+individual effects
- With individual fixed effects, product dummy coefficients isolate product effect

Variation in data allowing identification: **Multiple purchases** by each individual across product categories

- Of **499,906** customers, **179,311** made purchases in one/more of 4 **lowest** and one/more of 5 **highest** default categories
- Result: **Default is about people, not products. Products** differ in the **risk of the customer pool they attract**

Mexican data: Average loss rates with and without individual fixed effects



- **Blue:** Product dummy coefficients from regression **without individual fixed effects** or controls (omitted=sewing machines)
- **Red:** Product dummy coefficients from regression **with individual fixed effects** and controls
- Vertical difference between blue and red: Avg. individual effect for those with loans in category (plus small effect of observables)

Summary:

What's going on inside **big data credit risk analysis**? What can it **teach us about consumers**?

- **Survey (CEX) + account-level data** from Mexican retailer
- Spending on **entertainment (video, audio, magazines, newspapers, toys and pets)** predicts worse credit outcomes
 - A higher probability of paying positive finance/interest/late charges (in US data)
 - Consumer credit default (in Mexican data)
- Mix of consumption **within time periods** relevant for understanding consumption **across periods**

Economics: It's about **people, not products**, possibly about **time preference**

- Mexico: **Multiple purchases** by each individual allows separation of product and individual effects
- US: **Smoking** and **lower education** used to **proxy impatience**
- **Time preference heterogeneity also relevant for** net worth, portfolio choice
 - **Calvet, Campbell, Gomes and Sodini (2021)**: Swedish data+model of saving and portfolio choice: Modest heterogeneity in risk aversion but considerable **heterogeneity in the time preference rate** and EIS