# Don't use black box machine learning models for high-stakes decisions, use interpretable models instead

Cynthia Rudin

Duke

Can a typographical error lead to years of extra prison time?

#### The New York Times



- A black box model is a formula that is either too complicated for any human to understand or is proprietary.
  - difficult to troubleshoot the overall model for bias
  - difficult to verify that an individual prediction is correct
  - it doesn't augment human decision makers, it just replaces them
- An interpretable machine learning model obeys a domain-specific set of constraints so that humans can better understand it.
- There's a spectrum.
- High-stakes decisions or troubleshooting
  - Criminal justice models, credit scoring, air pollution, airplane maintenance, many healthcare applications anything high stakes

What happens when we use a black box?

# How bad is Sacramento's air, exactly? Google results appear at odds with reality, some say

BY MICHAEL MCGOUGH AUGUST 07, 2018 09:26 AM, UPDATED AUGUST 07, 2018 09:26 AM





Smoke is affecting air quality all over California. Here's what it looks like at the Carr Fire, north of Redding, on July 31, 2018. BY PAUL KITAGAKI JR.

Where did Breezometer go wrong? We'll never know...

# THE WALL STREET JOURNAL.

English Edition Video October 27, 2019 Print Edition Video

#### BUSINESS | HEALTH CARE | HEALTH Researchers Find Racial Bias in Hospital Algorithm

Healthier white patients were ranked the same as sicker black patients, according to study published in the journal Science

By Melanie Evans and Anna Wilde Mathews

Updated Oct. 25, 2019 8:39 am ET

Black patients were less likely than white patients to get extra medical help, despite being sicker, when an algorithm used by a large hospital chose who got the additional attention, according to a new study underscoring the risks as technology gains a foothold in medicine.



And this is the tip of the iceberg...

#### The New York Times

**OP-ED CONTRIBUTOR** 

## When a Computer Program Keeps You in Jail

#### By Rebecca Wexler



Glenn Rodriguez was denied parole because of a miscalculated "COMPAS" score.

How accurate is COMPAS? Data from Florida can tell us...

# COMPAS vs. CORELS

COMPAS: (Correctional Offender Management Profiling for Alternative Sanctions)

CORELS: (Certifiably Optimal RulE ListS, with Elaine Angelino, Nicholas Larus-Stone, Daniel Alabi, and Margo Seltzer, KDD 2017 & JMLR 2018)



Here is the machine learning model:

If age=19-20 and sex=male, then predict arrest else if age=21-22 and priors=2-3 then predict arrest else if priors >3 then predict arrest else predict no arrest

## Prediction of re-arrest within 2 years



## Prediction of re-arrest within 2 years



Perhaps we are using complicated models when we don't need them

There's no benefit from complicated models for re-arrest prediction in criminal justice.

Interpretable Classification Models for Recidivism Prediction. Zeng et al., Journal of the Royal Statistical Society, 2016. Learning Certifiably Optimal Rule Lists for Categorical Data. Angelino et al., Journal of Machine Learning Research, 2018.

There's no benefit from complicated models for lots of problems. (Holte, Very Simple Classification Rules Perform Well on Most Commonly Used Datasets, 1993).

Sleep apnea screeningEnergy grid reliability (underground power events)Adult ADHD screeningSeizure prediction in ICU patientsFinancial risk assessmentCrime series detectionDepends on data representation.

#### Problem spectrum

age 45 congestive heart failure? yes takes aspirin smoking? no gender M exercise? yes allergies? no number of past strokes 2 diabetes? yes



#### Tabular: All features are interpretable

- many problems in criminal justice, healthcare, social sciences, equipment reliability & maintenance, etc.
- features include counts, categorical data

**Raw**: Features are individually uninterpretable

- pixels/voxels, words, a bit of a sound wave

#### Problem spectrum

Very interpretable models (if you can optimize)

With minor pre-processing, all methods have similar performance

Neural networks

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# Where are black boxes more accurate?

• Challenge 1: Interpretable neural networks for computer vision



Why is this bird classified as a clay-colored sparrow?



ProtoPNet, Chen et al. 2019

# Where are black boxes more accurate?

• Challenge 1: Interpretable neural networks for computer vision Interpretable neural network accuracy = black box accuracy

• Challenge 2: Really hard benchmark datasets



#### Home Equity Line of Credit (HELOC) Dataset

This competition focuses on an anonymized dataset of Home Equity Line of Credit (HELOC) applications made by real homeowners. A HELOC is a line of credit typically offered by a bank as a percentage of home equity (the difference between the current market value of a home and its purchase price). The customers in this dataset have requested a credit line in the range of \$5,000 - \$150,000. The fundamental task is to use the information about the applicant in their credit report to predict whether they will repay their HELOC account within 2 years. This prediction is then used to decide whether the homeowner qualifies for a line of credit and, if so, how much credit should be extended.

# About the data

- ~10K loan applicants
- Factors:
  - External Risk Estimate
  - Months Since Oldest Trade Open
  - Months Since Most Recent Trade Open
  - Average Months In File
  - Number of Satisfactory Trades
  - Number Trades 60+ Ever
  - Number Trades 90+ Ever
  - Number of Total Trades
  - Number Trades Open In Last 12 Months
  - Percent Trades Never Delinquent
  - Months Since Most Recent Delinquency
  - Max Delinquency / Public Records Last 12 Months
  - Max Delinquency Ever
  - Percent Installment Trades
  - Net Fraction of Installment Burden
  - Number of Installment Trades with Balance
  - Months Since Most Recent Inquiry excluding 7 days
  - Number of Inquiries in Last 6 Months
  - Number of Inquiries in Last 6 Months excluding 7 days.
  - Net Fraction Revolving Burden. (Revolving balance divided by credit limit.)
  - Number Revolving Trades with Balance
  - Number Bank/Natl Trades with high utilization ratio
  - Percent of Trades with Balance

Best black box accuracy (boosted decision trees) 73%

# Best black box AUC (2-layer neural network) .80



Best black box accuracy (boosted decision trees) 73%

Best black box AUC (2-layer neural network) .80

IBM model (First Prize): 6 questions Accuracy = 71.8% AUC = .62

Our entry (won FICO Recognition Prize): Two-layer additive risk model 10 subscales + one final scoring model

> Accuracy = 73.8% AUC = .806



		Overall Score	1.613
terval	× sPoints	Bias	-0.237
-2	-0.017		
	-0.147		
-5	-0.147	Associated Risk	
	-0.147	(for subscele Delinguerou)	19.8%
-Inf	-0.147	(for subscale Definquency)	
7	0		

#### Activation Function



#### Delinquency Subscores

Intervals	Points	Intervals	Points	Intervals	Points	Interval	sPoints
0-59	+1.567	0-8	-0.058	0-3	+0.806	0-2	-0.017
59-84	+1.012	9-17	-0.058	4-5	+0.806	3	-0.147
84-89	+0.601	18-32	-0.22	6	+0.408	4-5	-0.147
89-96	+0.366	33-47	-0.392	7-8	-0.147	6	-0.147
96-Inf	-0.147	48-Inf	-0.482	9-Inf	-0.147	7-Inf	- <b>0</b> .147
-7	0	-7	+0.198	-7	0	-7	0
-8	0	-8	+0.137	-8	0	-8	0
-9	0	-9	0	-9	0	-9	0
PercentTra	adesNeverDelq	MSinceM	ostRecentDelq	MaxDelq2F	PublicRecLast12M	MaxDe	lqEver

0103			

# Where are black boxes more accurate?

• Challenge 1: Interpretable neural networks for computer vision Interpretable neural network accuracy = black box accuracy

• Challenge 2: Really hard benchmark datasets

Interpretable model accuracy = black box accuracy

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## Thanks