

Competition and Scope in Banking: The Case of Small Business Lending

Matteo Benetton, Greg Buchak and Claudia Robles-Garcia

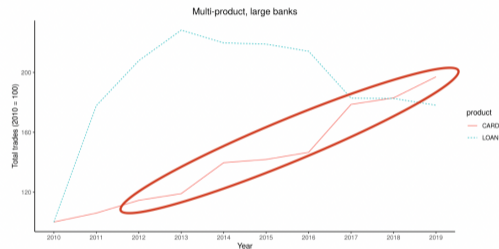
Discussant: Chris Hansman
Imperial College London

Workshop on Household Finance and Housing

Summary: Three Stylized Facts on Small Businesses Lending

- ▶ **Banks ↑ corporate credit cards post-Basel III**
 - ▶ Particularly relative to term loans/non-banks
 - ▶ Validated with Khwaja-Mian style approach (γ_{it})
- ▶ Bank issued CC more likely to be maxed out
- ▶ Clustering of bank term lending at \$50,000
- ▶ **Banks push firms to CC + large term loans**
 - ▶ Non-bank lenders take up the slack

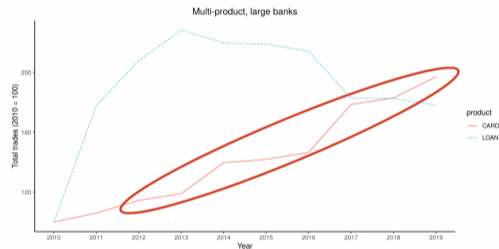
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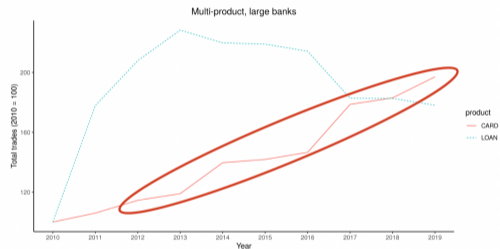
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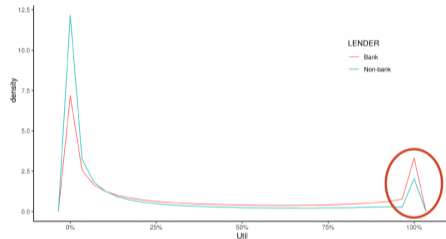
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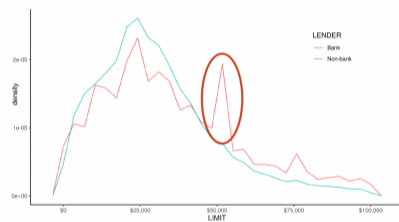
PANEL A: DISTRIBUTION OF CREDIT CARD UTILIZATION RATES



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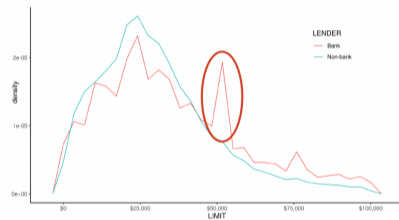
PANEL A: DISTRIBUTION OF TERM LOAN SIZES



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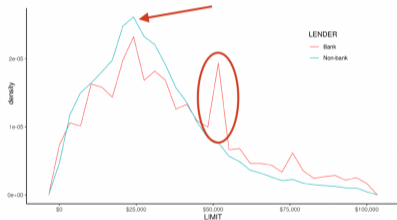
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- ▶ Firms choose a product with two further distortions

$$\begin{aligned} U_{ijm} = & -\alpha r_{jlm} + X'_{jlm} \beta - \psi \ln(\hat{q}_i) \times \mathbb{1}[j = CC] \\ & - \mathbb{1}[\hat{q}_i < \bar{q}_{jlm}] \left[\gamma_{jlm} \times \mathbb{1}[j = TL] + \lambda(\bar{q}_{jlm} - \hat{q}_i) \times \mathbb{1}[j = \bar{TL}] \right] \\ & + \xi_{jlm} + (1 - \sigma) \epsilon_{ijlm} \end{aligned}$$

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1. Distaste for credit-cards ψ
2. Penalty for over-borrowing λ

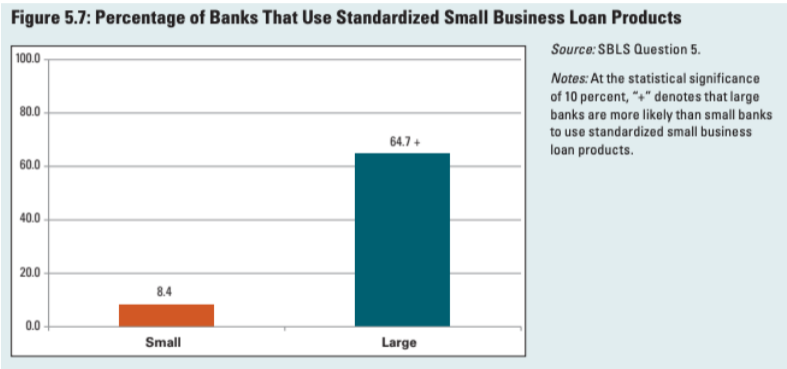
This Discussion in Three Parts

1. Steering vs. standardization
2. The role of credit lines
3. My highlights

Steering vs. Standardization

- ▶ Model: banks impose cost γ_{jlm} to steer away from small loans
 - ▶ Pushes firms toward high margin products
- ▶ Empirical support: bunching of loans at \$50,000
 - ▶ But why are different banks coordinating precisely at \$50,000?
- ▶ Alternative: efficiency gains for product **standardization** passed on to firms

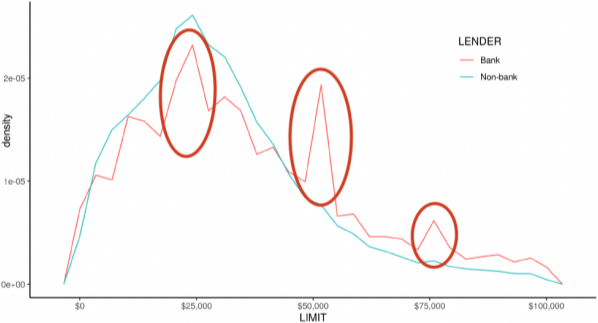
Larger Banks Rely Heavily on Standardized Loan Products



Source: 2018 Small Business Lending Survey

Standardization Can Explain Bunching Across the Board

PANEL A: DISTRIBUTION OF TERM LOAN SIZES



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What Would a Standardization View Change

- ▶ Not much different on the demand side
 - ▶ Maybe symmetry in the loss function around standard values?
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 - ▶ Natural target for regulation
- ▶ Standardization \Rightarrow bunching reflects lending technology
 - ▶ γ_{jlm} not necessarily a choice variable for firms
 - ▶ Regulation to ensure access to small loans can be distortionary

What Role do Credit Lines Play?

- ▶ Analysis considers the choice between term loans and credit cards
 - ▶ Key tension for small borrowers: over-borrow or turn to credit cards?
- ▶ Lines of credit seem like an ideal product to fill the gap...

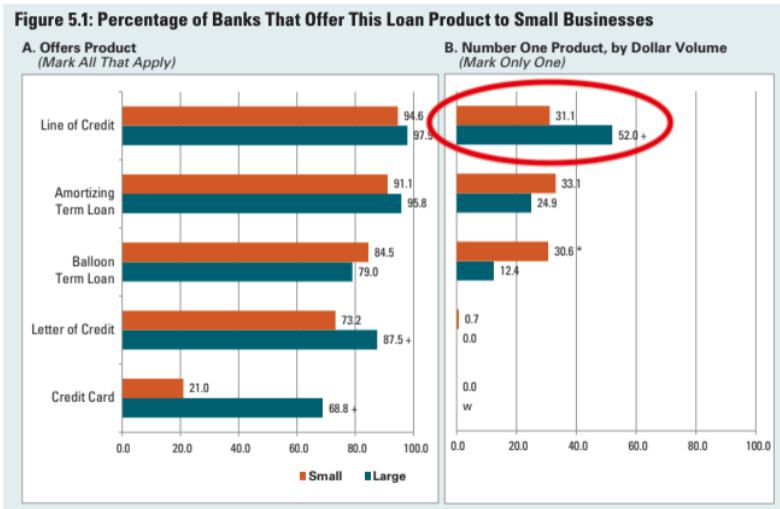
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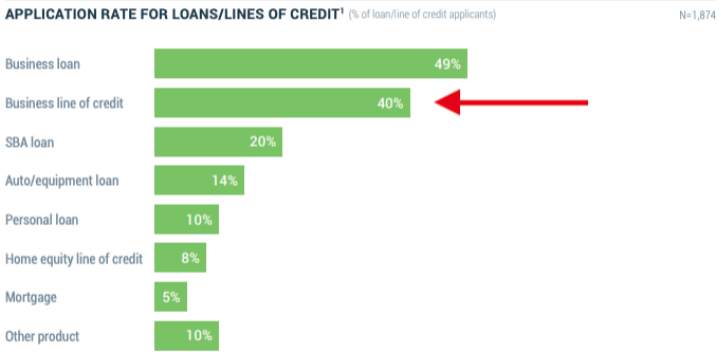
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- ▶ Lines of credit seem like an ideal product to fill the gap...
 - ▶ But authors drop them this paper (mostly concentrated in larger firms in sample)
 - ▶ I see a lot of value in including them

Not a Sideshow: Lines of Credit are a Key Form of Small Business Finance



Source: 2018 Small Business Lending Survey

Not a Sideshow: Lines of Credit are a Key Form of Small Business Finance



Source: 2020 Small Business Credit Survey Report on Employer Firms

A Few Missed Opportunities from Excluding Lines of Credit

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 - ▶ Widely offered + well tailored product and small borrowers aren't using it...

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 - ▶ Further suggests that banks are steering firms towards high margin products

My Highlights

1. Rich structural modeling of the supply side

- ▶ Multi-product + specialized lenders
- ▶ Market power + strategic pricing *across* products for banks
- ▶ Cost synergies across bank assets

2. Transparent estimation + identification

- ▶ Complex structural model with rich heterogeneity
- ▶ But super clear link between model parameters and empirical moments

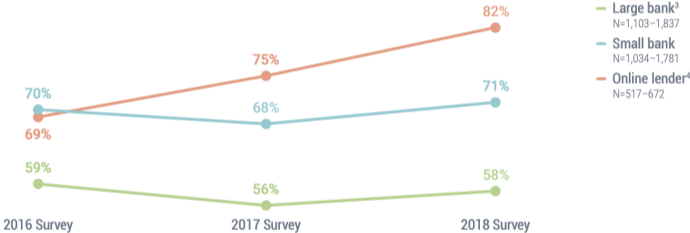
Small Points for Authors

1. Some dissonance in discussion of $\psi \ln(\hat{q})$ as a cost on large CC borrowing
 - ▶ Isn't this a cost on all CC borrowing? Concavity seems a bit awkward.
2. Why not allow for synergies between term + CC
 - ▶ Does Table 6 indicate substitution instead of complementarity?
3. How do we think about steering vs. rationing?
 - ▶ Does shift to credit cards + non-banks reflect denials for term loans

Approval Rates Growing for Online Lenders

APPROVAL RATE BY SOURCE OF LOAN/LINE OF CREDIT OR CASH ADVANCE^{1,2}

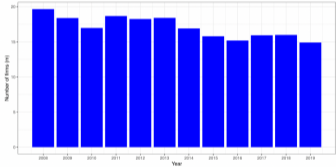
(% of loan/line of credit and cash advance applicants at source)



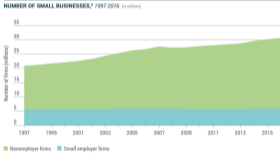
Source: 2018 Small Business Lending Survey

Non-Employer Firms

PANEL B: TOTAL NUMBER OF FIRMS (BOTH BORROWERS AND NON-BORROWERS)



81% of U.S. small businesses are nonemployer businesses.



Back

Large Lenders Require Minimum Loan Sizes

