



Freedom of Information Compliance Statistics

January - March 2019

With the exception of EIRs, all figures relate to FoI requests received and/or responded to in Q1 January to March 2019

Request status at the time of monitoring		
Total FoI requests received ¹	Total EIR* requests received	Fols not processed as at 30/06/2019
81	0	0

*Environmental Information Regulations

Timeliness of responses			
Total FoI requests responded to ¹	Answered within 20 working days	Answered in excess of 20 working days but with permitted extension of statutory deadline**	Answered late
78	75	1	2

** Includes requests where the Bank's exclusions have been applied

Responses			
Total FoI requests responded to	Resolvable	Requests where advice and assistance provided ²	Information not held
78	54	17	7

Outcome of resolvable requests			
Resolvable	Granted in full	Granted in part ³	Refused in full or part ⁴
54	16	21	17

Total Internal Review requests received
7

¹ Please note, the total FoI requests received and responded to during the reporting period may differ. This could be due to receiving a FoI request during the reporting period which is subsequently responded to in the following quarter or where a request responded to was received in a previous reporting period

² Includes transferred requests and where we have sought clarification

³ Includes where part information provided and (1) part not held (2) part not provided (eg exemptions/exclusions applied, over the cost threshold)

⁴ Includes where exemptions or exclusions applied in full, vexatious, repeated requests, over the cost threshold, part not held but remainder exempted or excluded



Freedom of Information Compliance Statistics

April - June 2019

With the exception of EIRs, all figures relate to FOI requests received and/or responded to in Q2 April to June 2019

Request status at the time of monitoring		
Total FOI requests received ¹	Total EIR* requests received	Fols not processed as at 30/09/2019
52	0	0

*Environmental Information Regulations

Timeliness of responses			
Total FOI requests responded to ¹	Answered within 20 working days	Answered in excess of 20 working days but with permitted extension of statutory deadline**	Answered late
60	55	1	4

** Includes requests where the Bank's exclusions have been applied

Responses			
Total FOI requests responded to	Resolvable	Requests where advice and assistance provided ²	Information not held
60	37	15	8

Outcome of resolvable requests			
Resolvable	Granted in full	Granted in part ³	Refused in full or part ⁴
37	13	15	9

Total Internal Review requests received
2

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Freedom of Information Compliance Statistics

July - September 2019

With the exception of EIRs, all figures relate to FOI requests received and/or responded to in Q3 July to September 2019

Request status at the time of monitoring		
Total FOI requests received ¹	Total EIR* requests received	FoIs not processed as at 31/12/2019
75	0	0

*Environmental Information Regulations

Timeliness of responses			
Total FOI requests responded to ¹	Answered within 20 working days	Answered in excess of 20 working days but with permitted extension of statutory deadline**	Answered late
57	50	4	3

** Includes requests where the Bank's exclusions have been applied

Responses			
Total FOI requests responded to	Resolvable	Requests where advice and assistance provided ²	Information not held
57	35	14	8

Outcome of resolvable requests			
Resolvable	Granted in full	Granted in part ³	Refused in full or part ⁴
35	14	11	10

Total Internal Review requests received
3

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Freedom of Information Compliance Statistics

October - December 2019

With the exception of EIRs, all figures relate to FoI requests received and/or responded to in Q4 October to December 2019

Request status at the time of monitoring		
Total FoI requests received ¹	Total EIR* requests received	Fols not processed as at 31/03/2020
50	0	0

*Environmental Information Regulations

Timeliness of responses			
Total FoI requests responded to ¹	Answered within 20 working days	Answered in excess of 20 working days but with permitted extension of statutory deadline**	Answered late
67	60	5	2

** Includes requests where the Bank's exclusions have been applied

Responses			
Total FoI requests responded to	Resolvable	Requests where advice and assistance provided ²	Information not held
67	44	15	8

Outcome of resolvable requests			
Resolvable	Granted in full	Granted in part ³	Refused in full or part ⁴
44	16	15	13

Total Internal Review requests received
3

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