



Freedom of Information Compliance Statistics

July - September 2020

With the exception of EIRs, all figures relate to FOI requests received and/or responded to in Q3 July to September 2020

Request status at the time of monitoring		
Total FOI requests received ¹	Total EIR* requests received	FoIs not processed as at 31/12/2020
81	1	0

*Environmental Information Regulations

Timeliness of responses			
Total FOI requests responded to ¹	Answered within 20 working days	Answered in excess of 20 working days but with permitted extension of statutory deadline**	Answered late
74	57	4	13

** Includes requests where the Bank's exclusions have been applied

Responses			
Total FOI requests responded to	Resolvable	Requests where advice and assistance provided ²	Information not held
74	57	8	9

Outcome of resolvable requests			
Resolvable	Granted in full	Granted in part ³	Refused in full or part ⁴
57	23	10	24

Total Internal Review requests received
1

¹ Please note, the total FOI requests received and responded to during the reporting period may differ. This could be due to receiving a FOI request during the reporting period which is subsequently responded to in the following quarter or where a request responded to was received in a previous reporting period

² Includes transferred requests and where we have sought clarification

³ Includes where part information provided and (1) part not held (2) part not provided (eg exemptions/exclusions applied, over the cost threshold)

⁴ Includes where exemptions or exclusions applied in full, vexatious, repeated requests, over the cost threshold, part not held but remainder exempted or excluded