

Dear All,

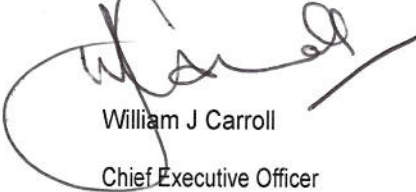
Monmouthshire Building Society ('Institution') hereby acknowledges that the UK Money Markets Code ('the Code') represents a set of principles generally recognised as good market practice in the UK Money Markets. The Institution confirms that it is a UK Market Participant as defined by the Code, and has committed to conducting its UK Money Market activities in adherence with the principles of the Code.

Specifically, in a manner that is commensurate with the size and nature of its UK Money Market activities, the Institution has established and implemented policies and procedures that accord with the Code (in so far as the content does not conflict with applicable law). Appropriately senior management will review these regularly to ensure their continued relevance and effectiveness.

Date: 02 August 2017

Monmouthshire Building Society

Signature:



William J Carroll
Chief Executive Officer

☎ **Savings**

- ▶ New account enquiries 01633 844 330
- ▶ Customer Services 01633 844 340
- ▶ 'My Accounts' (online enquiries) 01633 844 345

☎ **Mortgages**

- ▶ New enquiries 01633 844 351
- ▶ Application processing 01633 844 360
- ▶ Customer Services 01633 844 370
- ▶ Payment difficulties 01633 844 333

☎ **Insurance**

- ▶ New enquiries 01633 844 390
- ▶ Customer Services 01633 844 370

Telephone calls may be monitored and/or recorded for security and training purposes