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during operational outages: theory and
evidence from the UK payment system
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Ouarda Merrouche⁽¹⁾ and Jochen Schanz⁽²⁾

Abstract

We investigate how settlement banks in CHAPS, the United Kingdom's large-value payment system, deal with operational risk. In particular, we are interested in payments behaviour towards a bank that is, for operational reasons, unable to make but able to receive payments. If other banks did not sufficiently monitor their outgoing payments, operational shocks could impact the entire payment system because the affected bank may absorb liquidity from the system. We first build a game-theoretic model in which a bank's decision to make payments depends both on whether another bank experiences operational problems, and on the time of day at which the outage occurs. We then investigate these reactions empirically using a non-parametric method. Our theory predicts that banks stop paying to a bank which has been unable to make payments early in the day, when they are uncertain about the payment instructions they might have to execute. When this uncertainty has been resolved (later in the day), healthy banks make payments even to a bank experiencing the operational problem. Both predictions are supported by the data. We show that this behaviour effectively contains the disruption caused by the operational outage: payment flows between healthy banks are largely unaffected.

Key words: Payment system, operational outages, liquidity sink.

JEL classification: E5, G2.

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Summary

We investigate how banks that are direct members of the United Kingdom's large-value payment system, CHAPS, react to operational problems that prevent their counterparties from making payments in CHAPS. It handles nearly all large-value same-day sterling payments between banks, other than those relating specifically to the settlement of securities transactions. Every day, about £270 billion worth of payments are settled using the system. In such real-time gross settlement systems, these direct members – also referred to as settlement banks – rely to some extent on incoming payments to fund their own payments: in 2006, five settlement banks settled £5-£10 worth of payments for each pound of liquidity they had available at the start of the day, and five other banks settled even more than £10. (There were fifteen direct members at that time: the Bank of England and CLS were excluded in these calculations, and the Royal Bank of Scotland and NatWest treated as one entity.)

Occasionally, a settlement bank experiences operational problems which prevent it from sending payment instructions to CHAPS (an 'outage'). Frequently, such a bank – we refer to it as a 'stricken bank' – remains able to receive payments on its account with the Bank of England. If its counterparties continue to make payments, a stricken bank involuntarily absorbs liquidity: it becomes a 'liquidity sink'. To the extent that healthy banks relied on incoming payments to fund their own payments, they find themselves short of liquidity. Thus, if banks do not sufficiently monitor their outgoing payments, operational risk at one bank can be a source of liquidity risk to the payments systems as a whole.

In this paper, we investigate by how much, and when, banks on average reduce their outgoing payments to a stricken bank that is able to receive but unable to send payments.

We first present a game-theoretic model to understand under which circumstances we would expect banks to withhold payments to a stricken bank. The distinctive feature of such models is that the 'players' take into account the likely response of each other; in other words, they play 'strategically'. The model covers payments behaviour on a single day. Two banks decide at the start of the day how much liquidity to borrow from the central bank. In the subsequent periods, they decide whether to delay the execution of their payment instruction(s). Whether delay is attractive depends on how much liquidity each bank has available, the other bank's strategy, and

whether operational shocks have hit one or both banks.

We show that, under reasonable conditions, banks ensure they retain sufficient liquidity to be able to execute unexpected urgent payment instructions immediately – if necessary by temporarily withholding payments to a stricken counterparty. Because these urgent payments are more likely early in the day, a healthy bank is more likely to withhold payments temporarily if a shock occurs in the morning rather than in the afternoon.

These results are supported by our empirical estimates. We focus on the activity of the five major CHAPS settlement banks. (They execute 80% of all payments in value terms.) Our data set includes eight days at various points in 2007 when at least one of these banks was unable to send any payment during a certain time interval. We find that during the outage, healthy banks on average reduce their payment outflows to the stricken bank by 40%. The trough is reached at 50% about 40 minutes into the outage; afterwards, payment flows pick up. As our model predicts, the reduction is substantially stronger (by a factor of between two and four) when the outage starts in the morning rather than in the afternoon.

Importantly, by selectively reducing their liquidity outflows to the stricken bank, healthy banks successfully prevented any significant spillover from the outage; the average decrease in payment flows between healthy banks is not statistically different from zero.

We execute a number of robustness checks for our empirical results. Our outages differ in several aspects: the bank that experiences the outage, the time of day at which they occur and the date (some occur during the liquidity shortage in the second half of 2007), and, finally, their length. With just eight outages, we cannot independently identify each of these influences. We therefore group the outages into smaller groups which are more homogeneous: for example, in one group, we exclude outages that occurred during the crisis; in another, we exclude the two longest and the two shortest outages. Our results prove robust to these variations.



1 Introduction

Payment and settlement systems are vital to the smooth functioning of any advanced economy. They are used to settle trades in foreign exchange, equities, bonds and money market instruments. Consumers rely on them to make house purchases, receive salaries and benefits, and pay for goods and services. We investigate how settlement banks in CHAPS, the United Kingdom's large-value payment system, react to outages experienced by another CHAPS settlement bank.¹ In real-time gross settlement (RTGS) systems like CHAPS,² there is a risk that settlement banks continue to make payments to a bank that is able to receive but unable to make payments. The bank experiencing operational problems thereby involuntarily absorbs liquidity: it becomes a 'liquidity sink'. This liquidity is not available any more to execute payments between other, healthy settlement banks. Thus, if banks do not sufficiently monitor their outgoing payments, operational risk at one bank is a source of systemic risk.

We first build a game-theoretic model in which a bank's decision to make payments depends on whether another bank experiences operational problems, and on the time of the day at which the problems arise. In the empirical part, we estimate these reactions to an operational outage using data from CHAPS. Our theory predicts that banks stop paying to a stricken bank early in the day, when they are still uncertain about their payment flows. Towards the end of the trading day, when there is no further uncertainty regarding payment flows, healthy banks make payments even to stricken banks. Both results are supported by our empirical evidence. We show that this behaviour prevents spillovers of the operational problem to healthy banks: payment values between healthy banks remain unaffected.

We hope to contribute to the existing literature in two respects. First, to our knowledge, this is the first paper to analyse how banks' reaction to operational outages changes during the day. Second, we apply a more rigorous econometric approach than previous studies to analyse the frequency with which payments are made, following Engle and Russell (1998). The method we employ should be well suited to the analysis of high-frequency, irregularly spaced transaction level data. In particular, we do not have to aggregate data in arbitrary intervals. We can rely on

¹Settlement banks are direct members of the payment system and settle payments on behalf of their clients (consumers, corporates and banks without direct membership). In the following, we will use the term settlement bank and bank interchangeably.

²CHAPS handles nearly all large-value same-day sterling payments between banks, other than those relating specifically to the settlement of securities transactions. Every day, it settles about £270 billion worth of payments. (Source: Bank of England (2008), *Payment Systems Oversight Report*.)



non-parametric methods that provide a thorough picture of changes in payment flows before, during and after outages.

The paper is organised as follows. Section 2 provides a brief overview of related literature. Section 3 presents the theoretical model; Section 4 the empirical results. Section 5 concludes

2 Related literature

Game-theoretic models of behaviour in large-value payment systems (such as CHAPS) predict that the timing of payments in RTGS systems is the result of banks trading off delay costs and liquidity costs. The argument runs as follows. Intraday liquidity can be drawn from two sources: (1) from the central bank (the settlement agent in CHAPS) against collateral; (2) from incoming payments. In the first case, the cost of liquidity is the opportunity cost of having to hold (and transfer) securities eligible as collateral. In the second case, banks may not receive sufficient payments in time to execute their payment instructions promptly; delay, however, could be expensive when contractual obligations or market practice are violated. As banks seek to minimise the cost associated with sending payments, their choice determines the distribution of payments throughout the day.

The starting point of our theoretical model is Bech and Garratt (2003). In their model, high liquidity costs encourage banks to delay payments, awaiting the receipt of incoming payments to fund their outflows. We retain their assumption that there are two banks that pay each other but increase the number of periods in which settlement banks can make payments to each other to three (morning, afternoon and evening) to be able to describe the incentive to delay payments in the morning and the afternoon. To be able to analyse why they react differently to shocks in the morning and the afternoon, we further extend their analysis: we allow operational shocks to occur in each period; banks do not know all their payment instructions at the beginning of the day; and we distinguish two types of payment instructions, ‘normal’ and ‘urgent’ ones.

Angelini (1998) considers the behaviour of banks with both liquidity and delay costs in a RTGS system. In a model with two banks, who regard their incoming payments as exogenous, he shows that banks will delay payments somewhat, balancing delay costs and the costs of a daylight overdraft. Mills and Nesmith (2008) and Kahn *et al* (2003) consider the effect of settlement



risks³ on timing decisions. They illustrate another rationale for delays: uncertainty about whether the other participants might either default or delay can prompt the participants to delay their payments to obtain a better forecast of the cost of funding their own outflows. Mills and Nesmith (2008)'s model is closely related but differs in many details. First, their assumptions about the costs of obtaining intraday credit from the central bank are appropriate to a priced intraday credit regime but not to systems in which the central bank provides collateralised intraday credit for free, such as CHAPS. As our data refers to CHAPS, we opted for the latter specification, and chose to explicitly model banks' collateral postings. Second, their model only contains one operational shock; given that our aim is to see how a bank's response depends on the time at which the shock occurs, we need at least two shocks. (One in the morning, the other in the afternoon – an additional shock in the evening provides banks with an incentive to pay in the afternoon rather than wait for the evening.)

In contrast to Mills and Nesmith (2008), we also need two payment instructions, which differ in their urgency, to explain why a stricken bank's response differs. Willison (2005) and Martin and McAndrews (2008) also investigate the role that urgent payments play for banks' decision-making behaviour. Their focus is, however, on a different question (how liquidity-saving mechanisms affect settlement); and their models have only two periods, which makes them unsuitable for our task.

A few, so far mostly descriptive, empirical papers analyse payments data in normal and stressed environments. McAndrews and Rajan (2000) document the payment and value timing distribution of the Fedwire Funds Service⁴ using data aggregated within ten-minute intervals. Becher *et al* (2008) carry out a similar descriptive analysis on CHAPS Sterling. McAndrews and Potter (2002) estimate the average bank payments reaction function in Fedwire following the events of September 11th, using a panel fixed effect estimator on minute-by-minute data. Armentier *et al* (2008) evaluate the relationship between liquidity costs (proxied by payments values and volumes) and the timing distribution of Fedwire Funds transfers using hourly data.

³Here, settlement risk refers to the risk that a payment instruction that a client sends to a bank is not executed.

⁴The United States' large-value RTGS payment system.

3 Model

The model covers payments behaviour on a single day. Two banks decide at the start of the day how much liquidity to borrow from the central bank. In the subsequent periods, they decide whether to delay the execution of their payment instruction(s). Whether delay is attractive depends on how much liquidity each bank has available, on its opponent's strategy, and on whether operational shocks have hit one or both banks. The following section formalises the set-up. We then provide some intuition for the trade-offs that banks face. Section 3.3 guides the reader through our results; the details are in the Appendix.

3.1 Set-up

Two banks $i = 1, 2$ interact in four periods $t = 1, 2, 3, 4$. In the first, they simultaneously decide on their collateral postings $C_i \in \{0, 1, 2\}$ at cost γC_i and receive the instruction to execute a normal payment of value 1 to their opponent. Banks incur the one-off fee γC_i independently of how long they need the liquidity.⁵ Collateral posting decisions remain private information. Three periods in which payments can be made follow. In each period, each bank can be hit by an operational shock $s_i^t \in \{0, 1\}$, where $t \in \{M, A, E\}$ indexes the periods, with probability ε_i . If $s_i^t = 1$, the bank is unable to make payments in this period, but able to receive them.⁶ Shocks are publicly observable⁷ and independently distributed across periods and banks. If $s_i^t = 0$, bank i can execute all payment instructions it has received if it has sufficient liquidity at the beginning of this period. That is, there is no possibility to net payments within a period. As in Bech and Garratt (2003), this assumption is made to reflect the key characteristic of any RTGS systems, that is, that payments cannot be netted.

At the start of the day, each bank obtains one payment instruction of value 1. In $t = 3$, the afternoon, each bank may obtain an additional instruction of value 1 with probability v_i . In contrast to the morning instruction, this one is urgent, and delay to the evening costs $d > \gamma$. In $t = 4$, the evening, no further instructions arrive. In the evening, each bank can attempt to raise additional liquidity at cost γ to settle any outstanding instructions (unless it is hit by an

⁵Virtually without exception banks post all collateral for the entire day before CHAPS opens, suggesting that the cost of intraday credit in CHAPS is independent of its duration.

⁶Notice that the receipt of payments is always possible unless the central bank's payment system breaks down. We do not consider this type of operational outage. Instead, we look at bank-specific shocks.

⁷In CHAPS, settlement banks are required to report operational problems no later than 15 minutes after the start of the outage.

operational shock). This attempt, however, fails with some probability. (Transferring collateral into the payment system can take several hours when it is not held in the same securities settlement system. Uncollateralised interbank overnight loans may not be granted.) For simplicity, we set this probability to $1/2$. Banks incur a cost of $f_n > \gamma$ (for normal instructions) and $f_u > \gamma, d$ (for urgent instructions) for any outstanding payment instruction that is not executed at all.⁸ Each bank minimises the total expected cost that arises from posting collateral and delaying/failing to execute payment instructions. We neglect any costs of having to refinance a negative balance overnight, and benefits from lending out a surplus, assuming that these costs are small compared to those of technical default.

3.2 Trade-offs and intuition for main results

At the start of the day, each bank has to decide how much liquidity it borrows from the central bank to settle its payments. We endogenise this decision; however, to understand the main trade-offs, it is useful to assume that this decision has been made, and to investigate the bank's payment behaviour in the morning, afternoon and evening.

Suppose first that the bank has posted two units of collateral in the morning. Then it has no reason to delay: the expense for the collateral has been incurred, and liquidity suffices to make both payments. The bank will use it to make the payments to avoid the risk that it will not be able to do so in a later period, given that its systems may be hit by an operational shock. Thus, the risk of operational shocks, together with the cost of technical default f_n and f_u , means that it is, in expectation, costly to delay even normal payment instructions, and adds to the delay cost of the urgent payment instruction (d).

Now suppose that the bank decided to post one unit of collateral. The incentive to execute payment instructions quickly remains. But if it executes the normal payment instruction in the morning, it may not have any liquidity left to execute the urgent payment instruction immediately in the afternoon. Hence, if the arrival of the urgent payment instruction in the afternoon is sufficiently likely (v_i large), or its cost of delay high (d large) relative to the risk of operational failure ε_i , then the bank will prefer to save the liquidity for the afternoon if it does not anticipate to receive a payment from its opponent in the morning. If, in contrast, it expects to receive such a payment in the morning, it can use this liquidity in the afternoon to execute the urgent payment

⁸By convention, f_u includes d : that is, if an urgent payment instruction is not executed, the cost is f_u , not $f_u + d$.

instruction. In this case, there is no benefit from delaying the normal payment.

Thus, optimal payments behaviour when the bank posts one unit of liquidity depends on its opponent's behaviour. Of most interest is the case in which both banks post one unit of collateral, and in which the delay cost d exceeds a threshold $d_{L,i}$. Then there may be two equilibria: one in which no bank pays in the morning, and one in which both pay. In either case, both banks have sufficient liquidity to execute an urgent payment instruction in the afternoon. Pay-offs are lower in the first equilibrium because any delay increases the risk that payments may not be executed at all because of operational shocks.

Finally, if the bank decides to post no collateral, it fully relies on incoming liquidity to make its payments, and/or on a successful attempt to raise liquidity in the evening. Clearly, this is only optimal when costs of liquidity are very high, operational shocks unlikely, the delay of urgent instructions inexpensive, and the costs of failure to execute payments low.

It is interesting to note that if the cost of delaying the urgent payment is high ($d > d_{L,i}$), then the decision between posting one or two units of collateral does not depend on d . This is because independently of opponent play, the bank will always prefer to ensure that it has sufficient collateral available to execute the urgent instruction immediately. For sufficiently high costs of collateral γ , the bank will only post one unit. In contrast, the decision between posting zero or one, and between posting zero or two units of collateral depends on d . For sufficiently high delay costs d , posting one or two units is preferred. Taken together, these features imply that for sufficiently high delay costs, and high costs of collateral, both banks post one unit of collateral in all equilibria. In practice, this means that we should expect banks to post sufficient collateral to be able to settle urgent transactions immediately, while relying on liquidity recycling to settle non-urgent transactions.

The following section presents the set-up and the main result more formally. Readers less interested in the game-theoretic model are invited to jump straight to the empirical results in Section 4.



3.3 Equilibrium

The game is a finite two-player game. We are only looking for pure-strategy equilibria. The solution is via backwards induction. This section first considers equilibrium play starting from the afternoon period, and then moves backwards to the morning period, and the collateral posting decision. Let $p_{n,i}^t \in \{0, 1\}$ be the number of normal payment instructions player i executes in period t , and correspondingly $p_{u,i}^t \in \{0, 1\}$ for the urgent payment instructions. $p_i^t = p_{n,i}^t + p_{u,i}^t$ is the total number of payment instructions player i executes in t . Let l_i^t denote the available liquidity at the beginning of period t , that is, before any period- t payments are made or received. $v_i \in \{0, 1\}$ denotes whether player i receives an urgent payment instruction. The intra-period timing is as follows for both players $i \in \{1, 2\}$: i receives a payment instruction (not in period E); i learns whether he and/or his opponent is hit by an operational shock lasting for the entire period; (in period E only: i decides whether to attempt to raise additional liquidity); if i is healthy, he decides how many payment instructions to submit, subject to having sufficient liquidity available; i 's cash account is debited with outgoing payments; i 's cash account is credited with incoming payments.

Depending on the parameter values, different equilibria exist. Indeed, for a given set of parameter values, there may be multiple equilibria. We focus here on a specific set of parameter values:

1. The opportunity costs a settlement bank incurs when investing in (low-yielding) collateral and submitting it to the central bank are sufficiently high to discourage the settlement bank to post sufficient liquidity that would make it independent of any incoming payments with certainty. Formally, γ must exceed for both players i a threshold $\gamma_{L,i}(C_j)$ whose value depends on the collateral C_j that the opponent j posts in the first period of the game. $\gamma_{L,i}(C_j)$ is defined in Lemma 5 in the Appendix.
2. The cost of delaying the urgent transaction is assumed to be sufficiently high to discourage the bank from posting no collateral. Formally, d must exceed a threshold $d_{L,i}(C_j)$ for both players i whose value depends again on C_j . $d_{L,i}(C_j)$ is defined in Definition 1 at the start of the Appendix.

For these ranges of γ and d , there exist two equilibria. Players find it optimal to post exactly one



unit of collateral at the beginning of the day in both of them. Equilibrium behaviour in the afternoon and the evening is identical in both equilibria: in the afternoon, all available liquidity is used to execute outstanding payment instructions unless the player is hit by an operational shock. Normal instructions are only executed after urgent instructions have been executed. In the evening, all remaining instructions are executed subject to available liquidity unless the player is hit by an operational shock. If liquidity is insufficient, and $s_i^E = 0$, an attempt is made to raise additional liquidity.

But equilibria differ in their payments behaviour in the morning. In the first equilibrium, E1, neither bank makes a payment in the morning. In the second equilibrium, E2, each bank pays its counterparty in the morning unless either of them suffers from an operational problem. Behaviour in E2 ensures that whether or not a bank or its counterparty experiences an operational outage, it has sufficient liquidity available at the start of the second period to execute the urgent payment instruction immediately. Proposition 1 formally states the equilibrium.

Proposition 1 If, for both players i , $\gamma > \gamma_{L,i}(1)$ and $d > d_{L,i}(1)$, then there exist two symmetric equilibria. In both these equilibria, $C_1 = C_2 = 1$, payments in the afternoon and the evening are given by

$$\begin{aligned}
 p_{u,i}^A &= (1 - s_i^A) \min \{v_i, l_i^A\} \\
 p_{n,i}^A &= (1 - s_i^A) \min \{1 - p_{n,i}^M, l_i^A - p_{u,i}^A\} \\
 p_{u,i}^E &= \begin{cases} (1 - s_i^E) (v_i - p_{u,i}^A) & \left\{ \begin{array}{l} \text{if } l_i^E \geq v_i - p_{u,i}^A, \\ \text{or } l_i^E < v_i - p_{u,i}^A \text{ and } i \text{ raised additional liquidity} \end{array} \right. \\ 0 & \text{if } l_i^E < v_i - p_{u,i}^A \text{ and } i \text{ could not raise additional liquidity} \end{cases} \\
 p_{n,i}^E &= \begin{cases} (1 - s_i^E) (1 - p_{n,i}^M - p_{n,i}^A) & \left\{ \begin{array}{l} \text{if } l_i^E - p_{u,i}^E \geq 1 - p_{n,i}^M - p_{n,i}^A; \\ \text{or } l_i^E - p_{u,i}^E < 1 - p_{n,i}^M - p_{n,i}^A \\ \text{and } i \text{ raised additional liquidity} \end{array} \right. \\ 0 & \left\{ \begin{array}{l} \text{if } l_i^E - p_{u,i}^E < 1 - p_{n,i}^M - p_{n,i}^A \\ \text{and } i \text{ could not raise additional liquidity} \end{array} \right. \end{cases}
 \end{aligned}$$

and i 's available liquidity is given by

$$l_i^A = C_i - p_i^M + p_j^M$$

$$l_i^E = l_i^A - p_i^A + p_j^A$$

In the morning,

- in equilibrium E1, $p_1^M = p_2^M = 0$,

- in equilibrium E2,

$$p_1^M = (1 - s_i^M) \cdot \begin{cases} 1 & \text{if } p_j^M = 1 \\ 0 & \text{if } p_j^M = 0 \end{cases}$$

If, for all C_j , $\gamma > \gamma_{L,i}(C_j)$ and $d > d_{L,i}(C_j)$, then only these equilibria exist.

The proof is in the Appendix. We do not investigate in this paper how banks could co-ordinate on equilibrium E2.⁹ In CHAPS, there are additional incentives to coordinate on E2: Settlement banks are subject to throughput targets, requiring each settlement bank to submit on average 50% of the value of all payments by noon.¹⁰ A committee consisting of the CHAPS settlement banks and the Bank of England in its role as overseer of payment systems monitors how well these targets are met. Empirically, settlement banks indeed transmit about half of their payments (in terms of value) in the morning. E2 predicts exactly that. If there is an operational shock, banks tend to stop sending to the stricken bank in the morning (see the estimation results in the following section), while they react much less to such a shock in the afternoon. Again, this is in line with E2's predictions.

Equilibrium E2 is efficient among symmetric equilibria: given that each bank posts one unit of liquidity, payments are settled as early as possible, minimising expected costs. The underlying reason is that delay costs are higher than the cost of liquidity. Admittedly, this basic prediction has already been made in Bech and Garratt (2003). The extensions made in our model allow us

⁹There are a few theoretical arguments against the choice of a Pareto-dominated equilibrium such as E1: that the dominant equilibrium should be the focal point; or that players 'agree' to play it in a pre-play round of communication.

¹⁰See Section 4.1 for more on CHAPS.

to derive a more precise prediction: that even when delay costs are high, banks will stop sending payments to a stricken bank in the morning, but not in the afternoon.

A bank stops sending payments to a stricken bank when it is unsure whether it has sufficient liquidity available to execute all remaining payments. This is, in principle, good news for systemic risk. Whether it is sufficient to contain the effects of the shock is an empirical question. Our empirical results, presented in the following section, show that indeed, healthy banks continue to pay each other as normally even when another CHAPS settlement bank experiences an outage.

4 Estimation

This part of the paper is organised as follows. Section 4.1 provides a brief description of the UK large-value payment system; Section 4.2 describes the data; and in Section 4.3, we analyse the impact of an operational failure on payment flows on the stricken bank.

4.1 *A description of CHAPS Sterling*

CHAPS is the United Kingdom's high-value payment system, providing real-time gross settlement of credit transfers. CHAPS started operating in 1984 as a nationwide, electronic interbank system for sending irrevocable, guaranteed and unconditional sterling credit transfers from one settlement member to another for same-day value. In April 1996, it was developed into an RTGS system. It now handles nearly all large-value same-day sterling payments between banks, other than those relating specifically to the settlement of securities transactions.

The system, which operates on business days between 06:00 and 16:00, has fifteen banks as direct members. In 2006 average daily volumes and values amounted to 131,000 payments and £231 billion. Payment flows are highly concentrated. The five biggest banks account for over 80% of both volume and value. A Memorandum of Understanding between the Bank of England (BoE) and CHAPSCo sets out the respective roles and responsibilities of the BoE, CHAPSCo and the members in the operation of the CHAPS services. The BoE operational responsibilities include among others: ensure that settlement facilities are available for 99.95% of the operating day on average over the course of the month; settle transactions within 30 seconds; process a peak day's volumes within four hours; inform CHAPSCo of operational problems within five



minutes of their identification; and provide at least one month's notice of planned technical changes that may affect the system functioning. Members are required to inform CHAPSCo (and subsequently other members) of operational problems within fifteen minutes of their identification. Further, to improve the efficiency of liquidity usage by preventing any one institution from hoarding liquidity, members are required to comply with the following guidelines, measured over a calendar month. An average of 50% of value should be throughput by 12:00 and 75% by 14:30. The BoE also supplies intraday liquidity to CHAPS members against collateral. Collateralised intraday credit and incoming payments are the main sources of liquidity in CHAPS Sterling; in addition, settlement banks can also use their reserve account balance to finance payment outflows.

4.2 Data

The focus is on the payment activity of the five major banks which represents 80% of the activity in value. The data set includes eight non-consecutive days in 2007 when at least one of these banks was unable to send any payment during a certain time interval. Detailed information on the timing of outages and the identity of stricken banks was provided by APACS (the UK trade association for payments). Table A reports for each outage, the date, start time and end time. For confidentiality reasons we do not report the identity of the bank experiencing the outage. Note that the eight outages differ along several dimensions: start time, length and duration. This helps us to relate the characteristics of the outage to their impact. Following the model presented in Section 3, we are particularly interested in how the impact varies with the time of the day at which an outage occurs.

Our second source of information is a database with a list of all payments settled in CHAPS. For each payment, it contains the transaction date and time, the payment value, the payer and payee.

The time between transactions is the reciprocal of the transaction rate, which is itself a proxy for volume. We are, however, interested in payment values, as funding and delay costs are presumably proportional to the value of a payment. (Our theoretical model abstracted from the difference between volume and value for simplicity.) Following Gouriéroux *et al* (1999), value-weighted payments durations are calculated as follows. Assume that we observe on every day a sequence of payments, which are indexed by $n, n = 1, \dots, N_m$ and the associated payment times $\delta_n(m)$. The duration between the successive ticks $n - 1$ and n is simply the time that

expires between two payment times,

$$\tau_n(m) = \delta_n(m) - \delta_{n-1}(m) \quad (1)$$

The weighted durations represent the time required by a bank to make a fixed value v of payments. Let $v_n(m)$ denote the value paid at time $\delta_n(m)$. By summing up values of individual payments for $N_t(m)$ payments, the cumulated payments value is obtained as

$$V_t(m) = \sum_{n=1}^{N_t(m)} v_n(m) \quad (2)$$

ie, the volume paid on day m by time t . The value duration is defined by

$$\tau_{val}(t, v) = \inf(\tau : V_{t+\tau}(m) \geq V_t(m) + v) \quad (3)$$

as the time necessary to observe an increment v of cumulated value. v is set to £1 billion.¹¹

Before durations are calculated, the values of simultaneous payments are summed (by bank) and then outgoing and incoming payment values at each point in time are matched by payer.

Overnight durations are ignored. After deleting these observations there are 466,348 durations (observations). Table B reports descriptive statistics. For outgoing durations, the average time between successive events is 1,355.7 seconds (or about 23 minutes). The minimum duration is one second and the maximum duration 12,259 seconds (or about 3 hours 40 minutes). Chart 1 is a plot of the density for the waiting times showing in more details the events distribution.

Durations above 1 hour occur rarely.

Chart 2 contains a plot of the expected time interval conditioned on the time of day that the duration begins.¹² The x-axis shows the time of the day. The y-axis shows the estimated time it takes for a bank to receive additional payments worth £1 billion. For example, at 8:30 (corresponding to 30,000 seconds after the start of the day), a bank expects to receive an additional £1 billion within the next 30 minutes (corresponding to 1,800 seconds). There is a rapid increase in activity immediately after the opening and a gradual increase thereafter (with two small peaks at the throughput deadlines 12:00 (43,000 seconds) and 14:30 (52,000 seconds)).

Unlike other financial data (eg transaction data), long durations, and likewise short durations, do not occur in clusters. The absence of duration clustering is also visible in the autocorrelation

¹¹This threshold is selected because it belongs to the top one percentile.

¹²The expectation is calculated using Friedman's super smoother. This is running lines smoother which chooses between three spans for the lines. The best of the three smoothers is chosen by cross-validation for each prediction. The best spans are then smoothed by a running lines smoother and the final prediction chosen by linear interpolation.

function (ACF) and partial ACF plotted in Chart 3. Indeed, autocorrelation shows up in a slowly decreasing ACF that starts at a high value and the partial autocorrelations are small in magnitude and not significant statistically.

4.3 *The impact of outages on payment flows to stricken banks*

In this section, we estimate average differences in payment flows to stricken banks between days when they experience an outage and days when they do not experience any outage. In particular, we estimate reactions of the value-weighted duration of incoming payments: that is, the reaction of the time it takes the stricken bank to receive a certain amount of liquidity from the other banks. The higher the value-weighted duration, the less liquidity the bank receives. We also analyse how banks' reaction changed in the second half of 2007, which we associate with times of greater uncertainty in the market.

4.3.1 *Empirical specifications*

Assume a bank experienced an outage started at time T_s and ended at time T_e on day d . Given the absence of duration clustering in our data, we propose the following (non-dynamic) semi-parametric specification to assess changes in the intensity of a bank's incoming payment flow before, during and after outages it experienced.¹³ It exploits variations within bank and across days and allows us to assess the impact of the average outage on incoming durations.

$$I_i^b = c + Outage_{bd} * before + Outage_{bd} * during + Outage_{bd} * after + f_1(t_i) + k_b \quad (4)$$

where I_i^b is the standardised value-weighted duration associated with the i^{th} incoming payments to bank b from any other banks. I_i^b is standardised by dividing the actual duration for bank b at transaction i on day d by the average duration for bank b on that day. This way the mean of I_i^b is one for all banks and the estimates can be interpreted as percentage deviations from the mean.

Outage is a dummy taking value one if bank b experiences an outage on day d ; c is a constant; *during* (*after/before*) is a dummy that takes value one if $T_s \leq t_i \leq T_e$ ($t_i > T_e/t_i < T_s$); k_b is a set of bank fixed effects. $f_1(t_i)$ is an unspecified function to be estimated that controls for time-specific effects, and t_i is the time at which duration i starts.

¹³For stock market data researchers have observed a non-linearity in durations due the sharp decline in trading at lunch time. Payments activity in CHAPS is not interrupted so that this non-linearity does not show up in our data. Engle and Russell (1998) develop a model of intertemporally correlated event arrival times applied to IBM transaction data.

The next specification is used to analyse intra-outage dynamics:

$$I_i^b = c + f_2(N_{id}) + f_3(t_i) + \gamma_b \quad (5)$$

$N_{id} = t_i - T_s$ is the number of seconds elapsed since an outage started for intra-outage transactions (ie if $t_i < T_e$) and zero otherwise. Hence, $f_2(N_{id})$ measures how the incoming duration to the stricken bank depends on the ‘age’ of the outage, that is, the time that has expired since the outage started. $f_3(t_i)$ is again included to control for time of the day effects.

Last, the effect of outages is allowed to vary depending on the time of the day outages start

$$I_i^b = c + Outage_{bd} * before + OdMorning_i + OdAfternoon_i + Outage_{bd} * after + f_4(t_i) + k_b \quad (6)$$

where *OdMorning* (*OdAfternoon*) is a dummy that takes value one if bank *b* experienced an outage at time t_i and t_i is a pre-12 pm (post 12 pm) time.

The control days are taken as days when no bank experiences an outage. We take the closest previous working day as a control day for an outage day: inflows to a bank on a day and hours when it experiences an outage is compared to its inflow at the same hours on the closest previous working day when no bank experiences an outage.

4.3.2 Results

Table C column (1) reports the results of estimating equation (4). The coefficient on the interaction term *Outage_{bd} * during* is statistically significant and suggests that the time it takes for a stricken bank to receive an additional billion pounds of customer payments from other banks rises by about 60% ($0.576 * 100$) during an outage.

Chart 4 plots the intra-outage dynamic, that is, function f_2 in equation (5),

$I_i^b = c + f_2(N_{id}) + f_3(t_i) + k_b$. The duration rises by up to 100% during an average outage. This peak is reached about 2,500 seconds (or 40 minutes) after the outage starts and declines slightly thereafter to stabilise at 60% until the outage ends. This non-linearity may be explained by the trade-off banks face between paying immediately and incurring a liquidity cost (eg by having to raise additional liquidity in the interbank market) and delay costs. But the non-linearity is also to some extent driven by the fact that our duration measure is a forward measure of

activity intensity. In other words, the increase in activity observed intra-outage is partly driven by the post-outage recovery. Indeed, recall the duration at transaction i is the time it takes from transaction i for a bank to cumulate a billion in payments activity. These results are qualitatively similar when we consider in isolation the longest outage (not reported).

Table C column (2) reports an estimation of equation (6). The coefficients on $OdMorning_i$ and $OdAfternoon_i$ are both statistically significant at the 1% confidence level. The interpretation of the coefficient on $OdMorning_i$ is that the duration of payment inflows to a stricken bank rises by about 150% ($1.465*100$) during outages occurring before 12 pm. It rises by only 40% ($0.406*100$) during outages occurring in the afternoon. This result was to be expected as banks have more leeway to delay payments early in the day than closer to the end of the trading day. The difference between morning and afternoon outages effects falls when we exclude the two longest and two shortest outages (this makes morning and afternoon outages more comparable, column 3), but the increase in the duration is still about twice as large in the morning. (The difference remains statistically significant.) We then show that our results are robust to the inclusion of outages occurring on particular calendar days.

Table D column (1) reports estimates of day of week effects on the logarithm of the CHAPS daily payment activity measured in billion pounds. The results indicate that differences in payments activity across days of the week are not large enough to account for the estimated 60% decline in payments sent to stricken banks during operational outages. The results are robust to adding additional calendar effects (column 2). However, one calendar effect that appears sufficiently large is a 57% decline in activity on US holidays. Given that two outages in our data have occurred on a US holiday (3 September and 8 October) we test the robustness of our estimates to excluding these days and we also exclude a third outage that occurred during the second half of 2007 (4 September). The result is reported in Table C column (4). The conclusions continue to hold in the reduced sample: the coefficient on $OdMorning_i$ is 1.242 and the coefficient on $OdAfternoon_i$ 0.163.

Column (5) compares the effect of the shortest two outages that occurred during the credit crunch (outages 7 and 8) to the two shortest outages pre-credit crunch (outages 2 and 3). The result indicates that during outages shorter than 20 minutes banks hoard payments during the liquidity crunch (post 9 August 2007) with durations 50% longer ($0.516*100$) but not in tranquil times. However, this result has to be taken with caution because two of the outages that occurred during

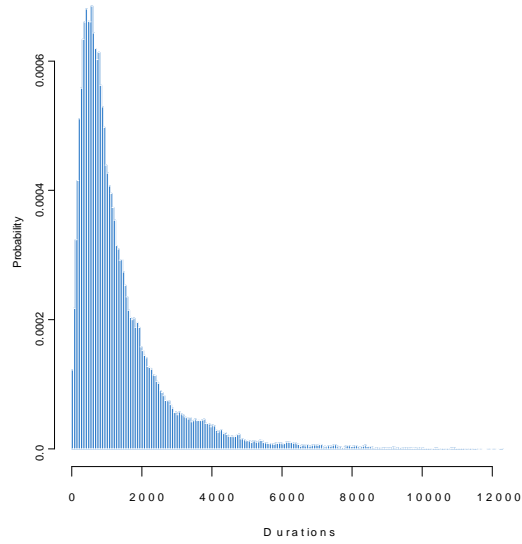
the crisis are US holidays when payment activity is about 60% lower than other days.

Finally, column (6) reports an estimate of the effect of outages on payment activity between healthy banks. In order to derive this result incoming durations of healthy banks were calculated excluding payments from and to a stricken bank. The result indicates that outages do not produce negative externalities. The coefficient on $Outage_{bd} * during$ is small (0.057) and not significant statistically at conventional levels, implying that activity among healthy banks is unaltered during an outage.

5 Conclusion

The evidence in this paper indicates that settlement banks react to large operational outages that prevent a counterparty from sending (but not from receiving) payments by ceasing to make payments to the bank experiencing the outage. In line with the prediction of our model, the reaction to outages is stronger in the morning than to those in the afternoon. The peak of the reduction of flows to the bank experiencing the outage occurs no later than one hour into the outage. Presumably delay costs become too large afterwards, encouraging banks to make at least some payments. The fact that banks initially stop making payments to a bank experiencing an outage reduces systemic risk: this bank does not become a liquidity sink, and liquidity remains available to settle outstanding payments between healthy banks. Indeed, we show that the value of payment flows between healthy banks remains virtually unchanged during an outage.

Chart 1: Density of incoming payments durations



Durations are defined as the time it takes for a bank to receive additional payments worth £1 billion.

Chart 2: Daily pattern of incoming durations

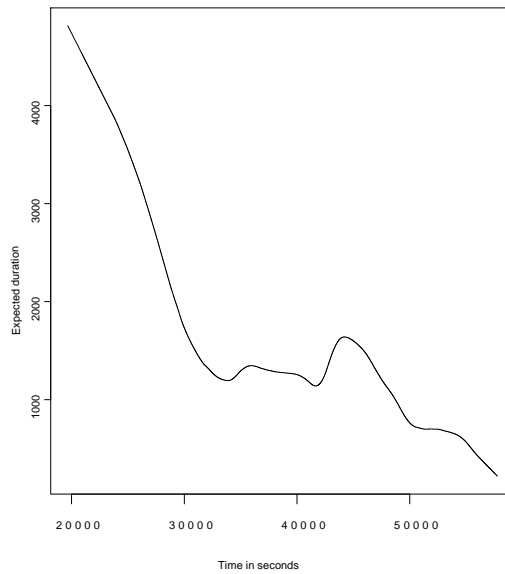


Chart 3: Autocorrelation and partial autocorrelation functions of incoming durations

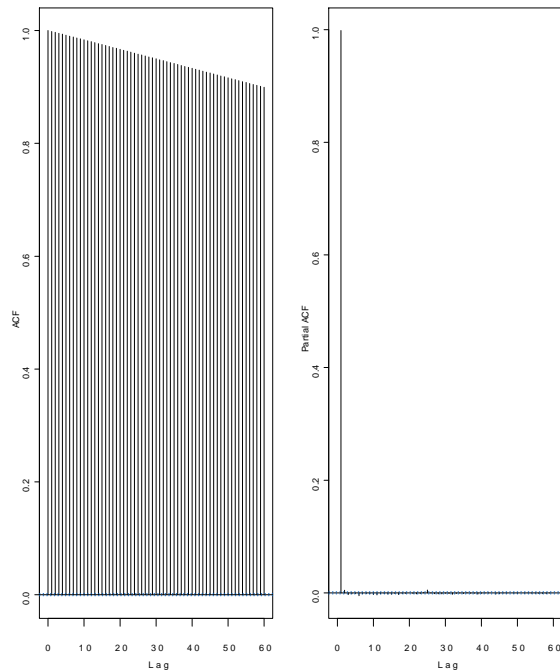
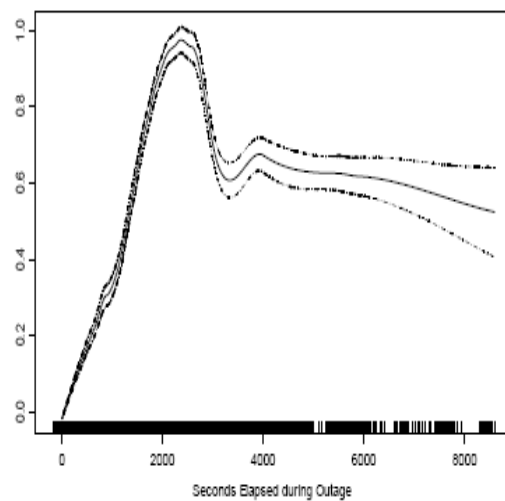


Chart 4: Intra-outage dynamics



This chart reports how incoming durations to the stricken bank evolve from the start of the outage (ie, a non-parametric estimate of function f_2 in equation (5)).

Table A: Outages in 2007

Outages	Date	Start time	End time	Start time in seconds	End time in seconds	Duration	Control days
1	19 March	07:00	08:10	25,200	29,400	1:10	16 March
2	27 April	15:05	15:50	54,300	57,000	0:45	26 April
3	29 May	12:33	12:51	45,180	46,260	0:18	25 May
4	1 June	12:24	13:17	44,640	47,820	0:53	31 May
5	11 June	06:00	07:40	21,600	27,600	1:40	8 June
6	3 September	06:05	08:30	21,900	30,600	2:25	31 August
7	4 September	13:14	13:30	47,640	48,600	0:16	31 August
8	8 October	06:59	07:35	25,140	27,300	0:36	5 October

Table B: Descriptive statistics

Variables	Min	1st Quartile	Median	Mean	3rd Quartile	Max
Outgoing durations	1	517	930	1,355	1,705	12,259
Incoming durations	1	530	922	1,287	1,611	12,871



Table C: Banks' payments behaviour

Dependent variable: Incoming duration	1	2	3 ^a	4 ^b	5 ^c	6 ^d	7 ^e
	Equation (4)	Equation (5) Morning versus afternoon	Excludes 2 longest 2 shortest outages	Excluded crisis outages	Outages shorter than 20 minutes	Crisis outages	Externalities to healthy banks
Before Outage	0.056 (0.004)	0.064 (0.004)	0.073 (0.004)	0.071 (0.004)	0.025 (0.004)	0.065 (0.008)	-0.161* (0.124)
During Outage	0.576 (0.008)						0.057* (0.124)
After Outage	-0.112 (0.004)	-0.112 (0.004)	-0.129 (0.004)	-0.115 (0.004)	-0.07 (0.006)	-0.055 (0.005)	-0.074* (0.124)
During Morning Outage		1.465 (0.015)	0.464 (0.024)	1.242 (0.018)		2.177 (0.025)	
During Afternoon Outage		0.406 (0.005)	0.339 (0.006)	0.163 (0.011)		0.450 (0.034)	
During Crisis Outage					0.516 (0.028)		
During non-Crisis Outage					-0.025 (0.012)		
Time effects	x	x	x	x	x	x	x
Bank fixed effects	x	x	x	x	x	x	x
No. Observations	149811	149811	119472	105505	73436	44306	548492
R-squared	0.51	0.48	0.48	0.49	0.5	0.52	0.38
F-statistic p-value	0	0	0	0	0	0	0

We report alternative estimates of the following regression: $I_i^b = c + Outage_{bd} * before + Outage_{bd} * during + Outage_{bd} * after + f_1(t_i) + k_b$, where I_i^b is the standardised value-weighted duration associated with the i^{th} incoming payments to bank b from any other banks. $Outage_{bd} * before$, $Outage_{bd} * during$, $Outage_{bd} * after$ are dummy variables taking value one on days when bank b experiences an outage. $f_1(t_i)$ is a time of day effect function to be estimated, so t_i is the time at which the i^{th} duration starts. k_b is a set of bank fixed effects and c a constant. All coefficients are significant at the 1% level, except estimates marked by (*).

(a) Ignores the two longest and the two shortest outages. (b) Ignoring outages occurring post 9 August (ie, post crisis). (c) Compares outages 7 and 8 to outages 2 and 3. (d) Only post 9 August outages (ie, crisis outages). (e) Estimates on durations calculated on all payments except from and to a stricken bank.

Table D: Calendar effects on payments activity

Dependent variable: $\ln(\text{daily payment activity value, } \text{£ billion})$	(1)	(2)
Tuesday	-0.044 (0.03)	
Wednesday	-0.038 (0.03)	
Thursday	-0.006 (0.03)	
Friday	0.059** (0.03)	
UK holidays [-1;+1]		0.073* (0.039)
US holidays [0]		-0.575*** (0.032)
First week of month		0.002 (0.012)
Last week of month		-0.009 (0.022)
First quarter		0.081 (0.065)
Second quarter		0.035 (0.06)
Third quarter		0.137 (0.107)
Fourth quarter		-0.111*** (0.031)
R-Squared	0.055	0.38
Number of Observations	376	376

Note: (*), (**), (***) denote significance at the 10%, 5% and 1% level, respectively.

Appendix: Derivation of the game-theoretical model

Proof of the main proposition

The proof proceeds by backwards induction. Equilibrium play in the afternoon and evening is proven in the following section. Lemma 2 shows that $d > d''_{L,i}(C_j)$ ensures that $p_i^M = 1$ only if $p_j^M = 1$, implying that if $C_i = C_j = 1$, there is an equilibrium in which no player pays in the morning (E1'), and another one in which payments are exchanged only if neither player is hit by an operational shock (E2'). Lemma 4 shows that $d > d'_{L,i}(C_j)$ ensures $C_i \geq 1$. Definition 1 defines $d_{L,i}(C_j)$:

Definition 1 $d_{L,i}(C_j) = \max \{d'_{L,i}(C_j), d''_{L,i}(C_j)\}$.

Finally, Lemma 5 shows that $\gamma > \gamma_{L,i}(C_1)$ ensures $C_i \leq 1$. The non-existence of other equilibria is simply given by assuming that the conditions hold for all opponent actions (all C_j).¹⁴

The following sections guide the reader through the proofs.

Equilibrium play in the afternoon and evening

In the afternoon, each player knows all his outstanding payment instructions and his available liquidity. There is no gain from hoarding liquidity but a positive cost because there is a risk that i will be unable to make the delayed payment in the evening. Priority is always given to the urgent payment because the cost of delay and the cost of technical default for the urgent instruction are higher than for the normal instruction ($d > 0$ and $f_u > f_n$). Thus, in the afternoon, all available liquidity is used to execute outstanding payment instructions unless the player is hit by an operational shock. Normal instructions are only executed after urgent instructions have been executed. In the evening, all remaining instructions are executed subject to available liquidity unless the player is hit by an operational shock. If liquidity is insufficient, and $s_i^E = 0$, an attempt is made to raise additional liquidity. Technical default – the failure to execute a payment on the

¹⁴We have not investigated asymmetric equilibria. These may indeed exist. For sufficiently small likelihoods of operational shocks, $d''_{L,i}(2) = d''_{L,i}(1)$, $d'_{L,i}(2) > d'_{L,i}(1)$, and $\gamma_{L,i}(2) = \gamma_{L,i}(1)$. Thus, $d_{L,i}(1) = \max \{d''_{L,i}(1), d'_{L,i}(1)\}$ may rise when one player decides to post two units of collateral, reducing that player's incentive to post any collateral at all. (See below for the notation.)

day at which it is due – is, by assumption, sufficiently expensive for i to always attempt to raise additional liquidity if necessary. (Assuming that the attempt to raise additional liquidity succeeds with probability $1/2$, this holds if $-\left(\frac{1}{2}f_n + \frac{1}{2}\gamma\right) > -f_n$, which is implied by $-\gamma > -f_n, -f_u$.)

Equilibrium play in the morning

Overview

The key result in this section is that if $C_i = 1$, then there is a threshold $d''_{L,i}(C_j)$ for the delay cost of the urgent action above which i withholds payments to j in the morning if j experiences an operational outage. (When $C_i = 0$, then $p_i^M = 0$ is the only possible action, and when $C_i = 2$, then i has sufficient liquidity to execute even the urgent payment transaction without having to rely on incoming liquidity, and executes in equilibrium each transaction as it arrives.) The proof proceeds by explicitly computing the expected pay-offs of the actions $p_i^M \in \{0, 1\}$ over all possible realisations of the random variables s_i^t , and given the opponent's choice p_j^M , and the collateral posting choices made by both players. For example, if $C_i = 1, C_j = 0$ and $s_i^M = 0$, then i 's expected pay-off $u_i^M(C_i, C_j, p_i^M, p_j^M)$ from playing $p_i^M = 0$ is

$$u_i^M(1, 0, 0, 0) = -\varepsilon(1 - \varepsilon)(-v_i f_n) + (1 - \varepsilon)^2 \left(-v_i \left(\frac{1}{2} f_n + \frac{1}{2} \gamma \right) \right) + \varepsilon^2 (-f_n - v_i f_u) + \varepsilon(1 - \varepsilon) \left(-v_i \left(d + \frac{1}{2} f_n + \frac{1}{2} \gamma \right) \right)$$

To see this, notice that $C_j = 0$ implies $p_j^M = 0$. Then i 's available liquidity at the start of period A is $l_i^A = 1$. Correspondingly, j 's liquidity at the start of A , l_j^A , is still zero, as j neither made nor received payments in the morning. Then j cannot make any payments in the afternoon, so that i 's available liquidity is $l_i^E = 1 - p_i^A$. Pay-offs depend on the realisation of the random variables $(s_1^A, s_2^A, s_1^E, s_2^E)$: if $s_i^A = 0$ and $s_i^E = 1$, i can pay in the afternoon but not in the evening. If he receives an urgent instruction in the afternoon (probability v_i), he executes it immediately, and fails to execute his normal payment in the evening. Hence, i 's expected pay-off is $-v_i f_n$. Correspondingly, if $s_i^A = 0, s_i^E = 0$, then i 's expected pay-off is $-v_i \left(\frac{1}{2} f_n + \frac{1}{2} \gamma \right)$: if i is not hit by an operational outage in the evening, he attempts to raise the missing liquidity, which succeeds with probability $1/2$. If $s_i^A = 1$ and $s_i^E = 1$, then i 's expected pay-off is $-f_n - v_i f_u$.

Finally, if $s_i^A = 1$, $s_i^E = 0$, then $l_i^E = 1$, and i uses this liquidity either to settle the normal payment, or, if he also received an urgent payment instruction, he incurs the delay cost for the urgent payment, and attempts to raise the missing liquidity for the normal payment ($f_n < f_u$). Correspondingly, expected pay-offs can be derived for the other cases; the keen reader is welcome to check them in the subsequent section.

$d''_{L,i}(C_j)$ is then determined by solving $u_i^M(1, C_j, 0, 0) - u_i^M(1, C_j, 1, 0) = 0$ for d . It is given by Definition 2:

Definition 2

$$d''_{L,i}(C_j) = \begin{cases} d''_{L,i}(1) + (\gamma + f_n) \frac{1-\varepsilon_j}{2-2\varepsilon_i-\varepsilon_j} & \text{if } C_j = 0 \\ \frac{2\varepsilon_i^2 f_n - v_i(1-\varepsilon_i)(2\varepsilon_i+\varepsilon_j)(f_u-f_n)}{v_i(1-\varepsilon_i)(2-2\varepsilon_i-\varepsilon_j)} & \text{if } C_j \in \{1, 2\} \end{cases}$$

Notice that $d''_{L,i}(1) > d''_{L,i}(0)$. This is because there is an additional incentive to pay early when $C_j = 0$: if i pays in the morning and j 's returns this liquidity in the afternoon, i might be able to reuse this unit of liquidity in the evening.

It is instructive to have a closer look at $d''_{L,i}$ for the special case in which there is hardly any risk of operational failure ($\varepsilon_i, \varepsilon_j \rightarrow 0$). Then

$$d''_{L,i}(C_j)_{\varepsilon_i, \varepsilon_j \rightarrow 0} = \begin{cases} \frac{1}{2}(\gamma + f_n) & \text{if } C_j = 0 \\ 0 & \text{if } C_j \in \{1, 2\} \end{cases}$$

Clearly, near-absence of operational shocks means that the incentive to make payments early is (nearly) lost when the opponent j has posted some collateral: j will use this liquidity if not in the morning, then in the afternoon period to make a payment; i can use this to make a second payment in the evening. Thus, for all $d \geq 0$, i prefers to reserve the payment for the (possible) urgent payment instruction. In contrast, when $C_j = 0$, there is a benefit from paying in the morning: the opponent can then use this liquidity in the afternoon, and i can reuse it in the evening. If he receives an urgent payment instruction (probability v_i), i thus saves the need to attempt to raise additional collateral in the evening for the remaining normal instruction (which, if successful, costs γ , whereas the cost of failure is f_n). If $v_i d > v_i(\frac{1}{2}\gamma + \frac{1}{2}f_n)$, these costs are dominated by the cost of delaying the urgent payment, and i prefers to save his liquidity for the afternoon. Thus, $d''_{L,i} = \frac{1}{2}\gamma + \frac{1}{2}f_n$ if $C_j = 0$.

Lemma 2 If $C_i = 1$ and $s_i^M = 0$, i 's best reply in M is

$$p_i^M = p_{n,i}^M = (1 - s_i^M) \cdot \begin{cases} 1 & \text{if } p_j^M = 1, \text{ or if } p_j^M = 0 \text{ and } d \leq d''_{L,i}(C_j) \\ 0 & \text{if } p_j^M = 0 \text{ and } d > d''_{L,i}(C_j) \end{cases}$$

Proof. Consider first the case that $p_j^M = 1$. If $p_i^M = 1$, then $l_i^A = C_i - p_i^M + p_j^M = 1$, sufficient to execute the urgent transaction immediately should it arrive. Thus, there is no benefit from delaying the execution of the normal payment, but an expected cost, given that i might suffer an operational outage in the subsequent periods.

Now suppose that $p_j^M = 0$. From the Definition of $d''_{L,i}(C_j)$, and because $u_i^M(1, C_j, 1, 0)$ falls faster in d than $u_i^M(1, C_j, 0, 0)$, we have $u_i^M(1, C_j, 0, 0) - u_i^M(1, C_j, 1, 0) > 0$ if only if $d > d''_{L,i}(C_j)$, implying that it is optimal for i to withhold the morning payment if and only if $d > d''_{L,i}(C_j)$.

Details

If $s_i^M = 1$, there is no decision for i to make: $p_i^M = 0$. The following sections therefore deal with the case that $s_i^M = 0$. Notice first that if $C_i = 2$, then $p_i^M = 1$ in any equilibrium. Nevertheless, we also provide expected pay-offs for $C_i = 2$; we need them again to find out how much collateral i chooses to post in the morning.

Expected pay-offs when i does not pay in the morning ($p_i^M = 0$)

Recall the notation: $u_i^M(C_i, C_j, p_i^M, p_j^M)$ is the expected pay-off of i in the morning, given $s_i^M = 0$. The expectation is running over the realisations of afternoon and evening shocks, $(s_1^A, s_2^A, s_1^E, s_2^E)$.

First consider the case in which the opponent does not pay in the morning ($p_j^M = 0$). Suppose

first that $C_j = 0$. Then $p_j^M = 0$ and

$$u_i^M(0, 0, 0, 0) = \frac{1}{2}(-f_n - v_i f_u) + \frac{1}{2}(-(1 + v_i)\gamma - v_i d) \quad (\text{A-1})$$

$$u_i^M(1, 0, 0, 0) = \varepsilon(1 - \varepsilon)(-v_i f_n) + (1 - \varepsilon)^2 \left(-v_i \left(\frac{1}{2}f_n + \frac{1}{2}\gamma \right) \right) \quad (\text{A-2})$$

$$+ \varepsilon^2(-f_n - v_i f_u) + \varepsilon(1 - \varepsilon) \left(-v_i \left(d + \frac{1}{2}f_n + \frac{1}{2}\gamma \right) \right)$$

The expression for $u_i^M(0, 0, 0, 0)$ is straightforward: no payments can be made until period E , hence pay-offs only depend on whether additional liquidity can (second bracket) or cannot be raised (first bracket). $u_i^M(1, 0, 0, 0)$ has already been derived in the previous section.

Suppose instead that $C_j = 1$, and that $p_j^M = 0$. Then

$$u_i^M(0, 1, 0, 0) = \varepsilon_i(-v_i f_u - f_n) + \varepsilon_j(1 - \varepsilon_i) \left(\begin{array}{c} \frac{1}{2}(-v_i f_u - f_n) \\ -\frac{1}{2}(\gamma + v_i(d + \gamma)) \end{array} \right) \quad (\text{A-3})$$

$$+ (1 - \varepsilon_j)(1 - \varepsilon_i) \left(-v_i \left(d + \frac{1}{2}(\gamma + f_n) \right) \right)$$

$$u_i^M(0, 2, 0, 0) = \varepsilon_i(-v_i f_u - f_n) + \varepsilon_j(1 - \varepsilon_i) \left(\begin{array}{c} \frac{1}{2}(-v_i f_u - f_n) \\ -\frac{1}{2}(\gamma + v_i(d + \gamma)) \end{array} \right) \quad (\text{A-4})$$

$$+ (1 - \varepsilon_j)(1 - \varepsilon_i) \left(\left(-v_i \left(d + \frac{1}{2}(\gamma + f_n) \right) \right) (1 - v_j) + (-v_i d) v_j \right)$$

$$u_i^M(1, 1, 0, 0) = u_i^M(1, 2, 0, 0) \quad (\text{A-5})$$

$$= \varepsilon_j \left(\begin{array}{c} \varepsilon_i^2(-f_n - v_i f_u) + \varepsilon_i(1 - \varepsilon_i)v_i(-d - (\frac{1}{2}\gamma + \frac{1}{2}f_n)) \\ + \varepsilon_i(1 - \varepsilon_i)(-v_i f_n) + (1 - \varepsilon_i)^2(-\frac{1}{2}v_i(\gamma + f_n)) \end{array} \right)$$

$$+ (1 - \varepsilon_j)(\varepsilon_i(1 - \varepsilon_i)(-v_i f_n - v_i d) + \varepsilon_i^2(-v_i f_u - f_n))$$

$$u_i^M(2, 1, 0, 0) = u_i^M(2, 2, 0, 0) \quad (\text{A-6})$$

$$= \varepsilon_i^2(-f_n - v_i f_u) - v_i \varepsilon_i(1 - \varepsilon_i)d$$

The derivation of these expressions is exactly analogous.

- Consider $u_i^M(0, 1, 0, 0)$ and $u_i^M(0, 2, 0, 0)$. Because $C_j \geq 1$, j can choose to make a payment in period A ; but i has no liquidity available before the start of period E . Then

$$l_i^E = C_i + p_j^M + p_j^A - (p_i^M + p_i^A) = \min \{C_j, 1 + v_j\}$$

If $s_i^E = 1$, the pay-off is $-v_i f_u - f_n$. If $s_i^E = 0$ and $s_j^A = 1$, then $l_i^E = 0$, and the pay-off is $\frac{1}{2}(-v_i f_u - f_n) + \frac{1}{2}(\gamma + v_i(d + \gamma))$. If $s_i^E = 0$ and $s_j^A = 0$, then $l_i^E = \min \{C_j, 1 + v_j\}$, and at least the urgent payment can be made using incoming liquidity, so that the pay-off is $-v_i(d + \frac{1}{2}(\gamma + f_n))$ if $(C_j = 1 \text{ or } v_j = 0)$, whereas the pay-off is $-v_i d$ if $(v_j = 1 \text{ and } C_j = 2)$.

- Now consider the other pay-offs. We first consider the case $s_j^A = 0$, then $s_j^E = 1$.

If $s_j^A = 0$, then $p_j^A = \min \{C_j, 1 + v_j\}$, so

$$l_i^E = C_i + p_j^M + p_j^A - (p_i^M + p_i^A) = C_i + \min \{C_j, 1 + v_j\} - p_i^A$$

Given $s_j^A = 0$ (probability $1 - \varepsilon_j$), expected pay-offs depend on i 's shocks in the afternoon and evening: if $s_i^A = s_i^E = 0$, $p_i^A = \min \{C_i, 1 + v_i\}$, so at least the urgent payment is made in the afternoon, and i 's expected pay-off is 0. If $s_i^A = 0$ and $s_i^E = 1$, then pay-off is $-v_i f_n$ because if $v_i = 0$, normal payment is made in the afternoon. If $s_i^A = 1$ and $s_i^E = 0$, then $l_i^E = C_i + \min \{C_j, 1 + v_j\} \geq 2$, and i 's pay-off is $-v_i d$. If $s_i^A = s_i^E = 1$, then pay-off is $-v_i f_u - f_n$.

If $s_j^A = 1$, then $p_j^A = 0$, and

$$l_i^E = C_i + p_j^M + p_j^A - (p_i^M + p_i^A) = C_i - p_i^A$$

If $s_i^A = s_i^E = 1$, then pay-off is $-f_n - v_i f_u$. If $s_i^A = 1$ and $s_i^E = 0$, then $l_i^E = C_i$, and expected pay-off is $-\gamma C_i - v_i d$ if $C_i = 2$ (because delay costs are only incurred if there is an urgent payment instruction), and $-\gamma C_i - v_i(d + \frac{1}{2}(\gamma + f_n))$ if $C_i = 1$ (because then the urgent payment is made using existing liquidity). If $s_i^A = 0$ and $s_i^E = 1$, then expected pay-off is $-\gamma C_i$ if $C_i = 2$, and $-\gamma C_i - v_i f_n$ if $C_i = 1$ (because then only the urgent payment is made in the afternoon). If $s_i^A = s_i^E = 0$, then expected pay-off is $-\gamma C_i$ if $C_i = 2$, and $-\frac{1}{2}v_i(\gamma + f_n)$ if $C_i = 1$.

Finally, if $C_i = 2$ and $p_j^M = 0$, payments are not delayed (independently of v_i), so no delay costs are incurred if $s_i^A = 0$.

Now consider the case that the opponent pays in the morning ($p_j^M = 1$). Suppose first that

$C_i = 0$. For $C_j \geq 1$, if $p_j^M = 1$, then $l_i^A = C_i + p_j^M - p_i^M = 1$ and

$$l_i^E = C_i + p_j^M + p_j^A - (p_i^M + p_i^A) = p_j^M + p_j^A - p_i^A = 1 + p_j^A - p_i^A = 1 + \min\{C_j - 1, v_j\} - p_i^A$$

and

$$u_i^M(0, 1, 0, 1) \tag{A-7}$$

$$= (1 - \varepsilon_j) \begin{pmatrix} (1 - \varepsilon_i)^2 (-v_i \frac{1}{2} (\gamma + f_n)) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i (d + \frac{1}{2} (\gamma + f_n))) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i f_n) + \varepsilon_i^2 (-v_i f_u - f_n) \end{pmatrix}$$

$$+ \varepsilon_j \begin{pmatrix} (1 - \varepsilon_i)^2 (-v_i \frac{1}{2} (\gamma + f_n)) + \varepsilon_i (1 - \varepsilon_i) (-v_i f_n) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i (d + \frac{1}{2} (\gamma + f_n))) + \varepsilon_i^2 (-v_i f_u - f_n) \end{pmatrix}$$

$$u_i^M(0, 2, 0, 1) \tag{A-8}$$

$$= (1 - \varepsilon_j) \begin{pmatrix} (1 - \varepsilon_i)^2 (-v_i \frac{1}{2} (\gamma + f_n) (1 - v_j)) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i d v_j - v_i (d + \frac{1}{2} (\gamma + f_n)) (1 - v_j)) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i f_n) + \varepsilon_i^2 (-v_i f_u - f_n) \end{pmatrix}$$

$$+ \varepsilon_j \begin{pmatrix} (1 - \varepsilon_i)^2 (-v_i \frac{1}{2} (\gamma + f_n)) + \varepsilon_i (1 - \varepsilon_i) (-v_i f_n) \\ + \varepsilon_i (1 - \varepsilon_i) (-v_i (d + \frac{1}{2} (\gamma + f_n))) + \varepsilon_i^2 (-v_i f_u - f_n) \end{pmatrix}$$

The expressions for $u_i^M(0, 1, 0, 1)$ and $u_i^M(0, 2, 0, 1)$ contain two main parts (one per line); the first being the expected pay-off given $s_j^A = 0$ (probability $1 - \varepsilon_j$); the second the expected pay-off given $s_j^A = 1$ (probability ε_j). Expectations within each bracket are running over the realisations of the remaining shocks s_i^A and s_i^E (i 's pay-offs are, as always, independent of p_j^E , hence independent of s_j^E .)

- Consider first the case that $s_j^A = 0$. If $s_i^A = 0, s_i^E = 0, s_j^A = 0$, then the urgent payment is made in the afternoon: $p_i^A = 1, l_i^E = \min\{C_j - 1, v_j\}$, and the pay-off is $-v_i \frac{1}{2} (\gamma + f_n)$ if $C_j = 1$ or $v_j = 0$, and 0 if $v_j = 1$ and $C_j = 2$. If $s_i^A = 1, s_i^E = 0, s_j^A = 0$, then $l_i^E = 1 + \min\{C_j - 1, v_j\}$, and at least the urgent payment can be made in the evening using

incoming liquidity. Pay-offs are $-v_i (d + \frac{1}{2} (\gamma + f_n))$ if $(C_j = 1 \text{ or } v_j = 0)$, and $-v_i d$ if $(v_j = 1 \text{ and } C_j = 2)$. If $s_i^A = 0, s_i^E = 1$, then one payment can be made in the afternoon, and pay-off is $-v_i f_n$. If $s_i^A = 1, s_i^E = 1$, then pay-off is $-v_i f_u - f_n$.

- Now consider the case that $s_j^A = 1$. Here, pay-offs do not depend on C_j because even if j wanted, he could not make any payment in the afternoon. Hence, if $p_i^A = 1$, then $l_i^E = 1 - p_i^A = 0$, so if i has an urgent payment (probability v_i), he needs to raise another unit of liquidity. Specifically: if $s_i^A = 0, s_i^E = 0, s_j^A = 1$, then $p_i^A = 1$, and the pay-off is $-v_i \frac{1}{2} (\gamma + f_n)$. If $s_i^A = 0, s_i^E = 1, s_j^A = 1$, i can make one payment in period A , and the pay-off is $-v_i f_n$. If $s_i^A = 1, s_i^E = 0, s_j^A = 1$, i can make one payment in period E using incoming liquidity; the pay-off is $-v_i (d + \frac{1}{2} (\gamma + f_n))$. If $s_i^A = 1, s_i^E = 1, s_j^A = 1$, then pay-off is $-v_i f_u - f_n$.

Now consider the expected pay-off when $C_i \geq 1$. For $C_j \geq 1$,

$$u_i(C_i, C_j, 0, 1) = \varepsilon_i ((1 - \varepsilon_i) (-v_i d) + \varepsilon_i (-v_i f_u - f_n)) \quad (\mathbf{A-9})$$

If $p_j^M = 1$, then $l_i^A = C_i + p_j^M - p_i^M \geq 2$ and i 's pay-off is independent of j 's behaviour in period A (and, of course, also in E). If $s_i^A = 0$, then i 's pay-off is zero. If $s_i^A = 1$ and $s_i^E = 0$, the i 's pay-off is $-v_i d$. Finally, if $s_i^A = 1$ and $s_i^E = 1$, i 's pay-off is $-v_i f_u - f_n$.

Expected pay-offs when i pays in the morning ($p_i^M = 1$)

This is, of course, not an option if $C_i = 0$. If the opponent does not pay in the morning ($p_j^M = 0$), then i 's expected pay-off is, for all C_j ,

$$u_i(1, C_j, 1, 0) = \varepsilon (-v_i f_u) + (1 - \varepsilon) \left(\begin{array}{c} (1 - \varepsilon_j) (-v_i d) \\ + \varepsilon_j (-v_i (\frac{1}{2} (d + \gamma) + \frac{1}{2} f_u)) \end{array} \right) \quad (\mathbf{A-10})$$

$$u_i(2, C_j, 1, 0) = \varepsilon ((1 - \varepsilon) (-v_i d) + \varepsilon (-v_i f_u)) \quad (\mathbf{A-11})$$

To see this, notice first that given $p_i^M = 1$ and $p_j^M = 0$, i 's expected pay-off is independent of j 's collateral holdings even when $C_i = 1$: $p_i^M = 1$ and $p_j^M = 0$ imply $l_j^A \geq 1$, hence $p_j^A = 1$ unless $s_j^A = 1$. Specifically,

- Suppose $C_j = 0, l_i^A = 0, l_j^A = 1$. If $s_i^E = 1$, i 's expected pay-off is $-v_i f_u$. If $s_i^E = 0$ and $s_j^A = 0, p_j^A = 1, l_i^E = 1$, then i 's expected pay-off is $-v_i d$. If $s_i^E = 0$ and $s_j^A = 1$, then $l_i^E = 0$, and i 's expected pay-off is $-v_i \left(\frac{1}{2}((d + \gamma) + f_u)\right)$.
- If, in contrast, $C_j \geq 1$, then $l_j^A = C_j + p_i^M \geq 1$. If $C_i = 1$, then $p_i^A = 0$, and either $s_j^A = 0$ (then $p_j^A = \min\{C_j + p_i^M, 1 + v_j\} = 1 + \min\{C_j, v_j\} \geq 1$, so $l_i^E = l_i^A + p_j^A \geq 1$, and the pay-off is $-v_i(\varepsilon_i f_u + (1 - \varepsilon_i)d)$), or $s_j^A = 1$ (then $p_j^A = 0, l_i^E = C_i - 1 = 0$, and the pay-off is $-v_i(\varepsilon_i f_u + (1 - \varepsilon_i)\left(\frac{1}{2}((d + \gamma) + f_u)\right))$). If $C_i = 2$, then either $s_i^A = 0$ (then $p_i^A = v_i$ and the pay-off is zero), or $s_i^A = 1$ (then $p_i^A = 0$. If $s_i^E = 0$, the pay-off is $-v_i d$; if $s_i^E = 1$, the pay-off is $-v_i f_u$).

If, in contrast, the opponent pays in the morning ($p_j^M = 1$), then

$$u_i(C_i, C_j, 1, 1) = \varepsilon_i v_i ((1 - \varepsilon_i)(-d) + \varepsilon_i(-f_u)) \quad (\mathbf{A-12})$$

for $C_i, C_j \geq 1$. To see this, notice that $l_i^A = C_i \geq 1$, and the remaining payment (if there is one) can be made in the afternoon (unless $s_i^A = 1$) or the evening (unless $s_i^E = 1$).

Comparative statics

To establish Lemma 2, we need to show that

$$\frac{\partial (u_i^M(1, C_j, 0, 0) - u_i^M(1, C_j, 1, 0))}{\partial d} > 0$$

for all C_j . $u_i^M(1, 0, 0, 0)$ is given by equation (A-2); $u_i^M(1, 1, 0, 0)$ and $u_i^M(1, 2, 0, 0)$ by equation (A-5); and $u_i^M(1, C_j, 1, 0)$ by equation (A-10) for all C_j . Computing the derivatives is straightforward as all expressions are linear in d . For example, for $C_j \geq 1$,

$$\begin{aligned} & \frac{\partial (u_i^M(1, C_j, 0, 0) - u_i^M(1, C_j, 1, 0))}{\partial d} \\ &= \frac{\partial \left(\begin{aligned} & \varepsilon_j \left(\begin{aligned} & \varepsilon_i^2(-f_n - v_i f_u) + \varepsilon_i(1 - \varepsilon_i)v_i(-d - (\frac{1}{2}\gamma + \frac{1}{2}f_n)) \\ & + \varepsilon_i(1 - \varepsilon_i)(-v_i f_n) + (1 - \varepsilon_i)^2(-\frac{1}{2}v_i(\gamma + f_n)) \end{aligned} \right) \\ & + (1 - \varepsilon_j)(\varepsilon_i(1 - \varepsilon_i)(-v_i f_n - v_i d) + \varepsilon_i^2(-v_i f_u - f_n)) \\ & - (\varepsilon_i(-v_i f_u) + (1 - \varepsilon_i)((1 - \varepsilon_j)(-v_i d) + \varepsilon_j(-v_i(\frac{1}{2}(d + \gamma) + \frac{1}{2}f_u)))) \end{aligned} \right)}{\partial d} \\ &= \frac{1}{2}v_i(1 - \varepsilon_i)(2(1 - \varepsilon_i) - \varepsilon_j) > 0 \end{aligned}$$

Intuitively, the result stems from the fact that i only suffers the delay cost when $l_i^A = 0$ (which i can avoid by playing $p_i^M = 0$), or when $s_i^A = 1$ (which is independent of p_i^M). Hence, i is, in expectation, hit harder by an increase in d if $p_i^M = 1$ than when $p_i^M = 0$.

Best replies in the morning

This is of course only relevant when $C_i = 1$. When $C_i = 0$, $p_i^M = 0$ is the only option. When $C_i = 2$, i always prefers $p_i^M = 1$. If $p_j^M = 0$, then i prefers $p_i^M = 0$ over $p_i^M = 1$ if and only if $d \geq d_L''(C_j)$, where

$$d_L''(0) = d_L''(1) + \frac{1}{2}(\gamma + f_n) \frac{1 - \varepsilon_j}{1 - \varepsilon_i - \frac{1}{2}\varepsilon_j}$$

$$d_L''(1) = d_L''(2) = \frac{2\varepsilon_i^2 f_n - v_i(1 - \varepsilon_i)(2\varepsilon_i + \varepsilon_j)(f_u - f_n)}{v_i(1 - \varepsilon_i)(2 - 2\varepsilon_i - \varepsilon_j)}$$

The proof proceeds by solving $u_i^M(1, C_j, 0, 0) - u_i^M(1, C_j, 1, 0) = 0$ for d for all three levels of C_j . For example, if $C_j = 0$, $p_i^M = 0$ is preferred if $u_i^M(1, 0, 0, 0) \geq u_i^M(1, 0, 1, 0)$. Using the expressions of equations (A-2) and (A-10), we have

$$\begin{aligned} & \varepsilon_i(-v_i f_u) + (1 - \varepsilon_i) \left((1 - \varepsilon_j)(-v_i d) + \varepsilon_j \left(-v_i \left(\frac{1}{2}((d + \gamma) + f_u) \right) \right) \right) \\ \geq & \varepsilon_i(1 - \varepsilon_i)(-v_i f_n) + (1 - \varepsilon_i)^2 \left(-v_i \left(\frac{1}{2} f_n + \frac{1}{2} \gamma \right) \right) \\ & + \varepsilon_i^2(-f_n - v_i f_u) + \varepsilon_i(1 - \varepsilon_i) \left(-v_i \left(d + \frac{1}{2} f_n + \frac{1}{2} \gamma \right) \right) \end{aligned}$$

if

$$\begin{aligned} & v_i(1 - \varepsilon_i) \left((1 - \varepsilon_i) - \frac{1}{2}\varepsilon_j \right) d \\ \geq & \left(\begin{array}{l} \varepsilon_i^2(f_n + v_i f_u) - v_i \varepsilon_i f_u + v_i(\varepsilon_i - 1)^2 \left(\frac{1}{2}\gamma + \frac{1}{2}f_n \right) - v_i \varepsilon_i f_n(\varepsilon_i - 1) \\ -v_i \varepsilon_i(\varepsilon_i - 1) \left(\frac{1}{2}\gamma + \frac{1}{2}f_n \right) + v_i \varepsilon_j(\varepsilon_i - 1) \left(\frac{1}{2}\gamma + \frac{1}{2}f_u \right) \end{array} \right) \end{aligned}$$

It is clear that this condition is fulfilled for sufficiently large d if ε_i and ε_j are not too large. Solving for d yields $d''_L(0)$. $d''_L(1)$ and $d''_L(2)$ are determined analogously.

If, in contrast, $p_j^M = 1$, then $u_i^M(1, C_j, 1, 1) > u_i^M(1, C_j, 0, 1)$ for both $C_j \in \{1, 2\}$, as a straightforward comparison between equations (A-12) and (A-9) reveals. This gives rise to the following lemma:

Lemma 3 If $C_i = C_j = 1$ and $d > \max\{d''_{L,i}(1), d''_{L,j}(1)\}$, there are two equilibria of the subgame starting in period M : in E1', $p_i^M = p_j^M = 0$; whereas in E2', $p_i^M = p_j^M = 1$.

Optimal collateral posting at the start of the day

Overview

Lemma 4 provides an intuitive condition under which $C_i = 0$ is dominated. Lemma 5 then investigates under which conditions $C_i = 1$ is preferred over $C_i = 2$. We then argue that these two conditions are independent.

Lemma 4 For sufficiently high $d > d'_{L,i}(C_j)$, bank i prefers posting one or two units of collateral over posting no collateral.

This result should be intuitive: if the costs of delaying the urgent payment are sufficiently high (and the instruction sufficiently likely to arrive), then i does not want to rely on incoming liquidity in the first round to finance the urgent payment instruction. The proof first computes i 's expected pay-off $u_i(C_i, C_j)$ from posting C_i units of collateral at the start of the day, given optimal play by both players in the subsequent rounds (see Lemma 2). The expectation is over realisations of the operational shock $(s_1^M, s_2^M, s_1^A, s_2^A, s_1^E, s_2^E)$. $d'_{L,i}(C_j)$ is then determined by solving $u_i(1, C_j) - u_i(0, C_j) = 0$ for d . It is omitted here but available from the authors.¹⁵

To illustrate the results with a special case, assume that there is hardly any risk of operational failure ($\varepsilon_i, \varepsilon_j \rightarrow 0$), and $C_j = 1$. Then

$$d'_{L,i}(1) = \gamma/v_i - \frac{1}{2}(\gamma + f_n)$$

¹⁵We do not investigate the relation between d' and d'' , but state the result in our proposition for sufficiently high $d > \max\{d', d''\}$.

When $v_i \rightarrow 0$, it is always better to post no collateral: when the likelihood of operational shocks is virtually zero, i can rely on incoming liquidity. This is the basic prisoner's dilemma that Bech and Garratt (2003) identified. Assume instead that i is certain to obtain an urgent payment instruction ($v_i = 1$). If $C_j = 1$, i can only rely on one unit of incoming liquidity. If $C_i = 0$, j does not pay in the morning (by Lemma 2), and i has to delay the execution of the urgent payment transaction in the afternoon (cost: d). In addition, he has to raise the remaining unit of liquidity in the evening (cost: $(\gamma + f_n) / 2$). If these costs exceed the cost γ of raising liquidity in the morning, that is, if $d + \frac{1}{2}(\gamma + f_n) > \gamma$, then i prefers to post one unit of collateral. If $v_i > 0$, then $d + \frac{1}{2}(\gamma + f_n)$ only has to be paid when i receives an urgent payment instruction, and i only prefers to post one unit of collateral in the morning if $v(d + \frac{1}{2}(\gamma + f_n)) > \gamma$, equivalent to the Definition given above.

Lemma 5 investigates the decision between posting one and two units of collateral at the start of the day. Unsurprisingly, for sufficiently high costs of liquidity, posting two units is dominated.

Lemma 5 If $\gamma > \gamma_{L,i}$, and $d > d''_{L,i}$, then i prefers $C_i = 1$ over $C_i = 2$.

$$\gamma_{L,i}(C_j) = (1 - \varepsilon_i) f_n \cdot \begin{cases} (v_i(1 - 2\varepsilon_i) + 2\varepsilon_i^2) / (2 - v_i(1 - \varepsilon_i)) & \text{if } C_j = 0 \\ (2v_i\varepsilon_i + v_i\varepsilon_j + 2\varepsilon_i^2) / (2 - v_i\varepsilon_j(1 - \varepsilon_i)) & \text{if } C_j = 1 \\ \varepsilon_j(2v_i\varepsilon_i + v_i\varepsilon_j + 2\varepsilon_i^2) / (2 - v_i\varepsilon_j^2(1 - \varepsilon_i)) & \text{if } C_j = 2 \end{cases}$$

The proof first computes i 's expected pay-off $u_i(C_i, C_j)$ from posting C_i units of collateral at the start of the day, given optimal play by both players in the subsequent rounds (see Lemma 2). The expectation is over realisations of the operational shock $(s_1^M, s_2^M, s_1^A, s_2^A, s_1^E, s_2^E)$. $\gamma_{L,i}(C_j)$ is then determined by solving $u_i(1, C_j) - u_i(2, C_j) > 0$ for γ . For example, in the case of $C_j = 0$, then $p_j = 0$, so following Lemma 2, $p_i^M = 0$, and $u_i(1, 0) = -\gamma + u_i^M(1, 0, 0, 0)$. If $C_i = 2$, i is independent of incoming payments, and executes all instructions immediately. Then

$$u_i(2, 0) = -2\gamma + \varepsilon((1 - \varepsilon)(-v_id) + \varepsilon(-v_if_u)) + \varepsilon^3(-f_n)$$

Regarding the first term, recall that $C_i = 2$ costs 2γ . Regarding the second, $\varepsilon_i(1 - \varepsilon_i)(-v_id)$, notice that i suffers a delay cost $-d$ from the execution of the urgent transaction only if he obtains such a transaction (probability v_i), and if he is unable to execute it immediately in the afternoon (probability ε_i) but able to execute it in the evening (probability $(1 - \varepsilon_i)$).

Correspondingly, he fails to execute the urgent transaction if he is hit by an operational outage in both the afternoon and the evening, resulting in an expected cost given by $\varepsilon_i^2 v_i f_u$. Finally, there is

a chance that i is unable to execute the normal transaction if he is hit by three successive operational outages in the morning, afternoon and evening, resulting in a cost of $\varepsilon_i^3 (-f_n)$. The proof for the other levels of C_j proceeds correspondingly.

Again, it is instructive to look at the special case of very unlikely operational outages ($\varepsilon_i, \varepsilon_j \rightarrow 0$). Then

$$\gamma_{L,i}(C_j) = f_n \cdot \begin{cases} v_i / (2 - v_i) & \text{if } C_j = 0 \\ 0 & \text{if } C_j \in \{1, 2\} \end{cases}$$

If there is hardly any risk of operational failure, there is no benefit from posting two units of liquidity if $C_j \in \{1, 2\}$ because i can rely on incoming funds in the morning and/or in the afternoon to make a second payment. In contrast, if the opponent posted no liquidity, $p_j^M = 0$, so $p_i^M = 0$ as well because $d > d''_{L,i}$, and j will not be able to pay before the evening. Thus, if $C_i = 1$, and i obtains an urgent payment instruction (probability v_i), then i has to attempt to raise an additional unit of liquidity in the evening. If $\gamma > \frac{1}{2}v_i(\gamma + f_n)$, the cost of posting this unit of collateral at the start of the day exceeds the expected costs of attempting to raise it in the evening (which fails with probability $1/2$ such that i cannot execute the remaining normal payment and incurs a cost of f_n). An equivalent expression of this inequality is $\gamma > f_n v_i / (2 - v_i)$.

The reader will have noticed that $\gamma_{L,i}(C_j)$ is independent of d . This may, at first sight, be surprising, and is an important property: we state in our main proposition that $C_i = 1$ is optimal for sufficiently high delay costs d (making posting more collateral more attractive), and sufficiently high costs of collateral γ (making posting less collateral more attractive), so it is important to show that these two conditions are independent to ensure that such (d, γ) indeed exist. The key point is that $l_i^A \geq 1$ if $C_i \in \{1, 2\}$ and $d > d''_{L,i}$. Consequently, liquidity is always available to make the urgent payment. This is obvious when $C_i = 2$. To see that this also holds for $C_i = 1$, recall from Lemma 2 that in this case, $p_i^M = 0$ only if $p_j^M = 0$, in which case $l_i^A = C_i = 1$. Conversely, $p_i^M = 1$ only if $p_j^M = 1$, in which case $l_i^A = C_i - p_i^M + p_j^M = 1$ as well. Consequently, if i obtains an urgent payment instruction ($v_i = 1$), then i only incurs the delay cost d if i is struck by operational problems in the afternoon ($s_i^A = 1$). But operational shocks are independent of start of day liquidity postings. Thus, given $C_i \in \{1, 2\}$ and $d > d''_{L,i}$, the expected delay cost is independent of C_i .

Details

The proof proceeds by comparing i 's expected pay-offs $u_i(C_i, C_j)$, where the expectation is running over the realisation of all six operational shocks, for $d > d_L''(C_j)$.

If $C_i = C_j = 0$, then $p_i^M = p_j^M = 0$ independently of operational shocks in the morning, and $u_i(0, 0) = u_i^M(0, 0, 0, 0)$, which is given by equation **(A-1)**.

If $C_i = 0$ and $C_j = 1$, neither player pays in the morning independently of s_i^M and s_j^M , and $u_i(0, 1) = u_i^M(0, 1, 0, 0)$, given by equation **(A-3)**.

If $C_i = 0$ and $C_j = 2$, then $p_j = 1$ unless $s_j^M = 1$. Hence

$$u_i(0, 2) = \varepsilon_j u_i^M(0, 2, 0, 0) + (1 - \varepsilon_j) u_i^M(0, 2, 0, 1)$$

, where $u_i^M(0, 2, 0, 0)$ is given by equation **(A-4)**, and $u_i^M(0, 2, 0, 1)$ by equation **(A-8)**.

If $C_i = 1$ and $C_j = 0$, neither player pays in the morning independently of s_i^M and s_j^M , and $u_i(1, 0) = -\gamma + u_i^M(1, 0, 0, 0)$, given by equation **(A-2)**.

If $C_i = 1$ and $C_j = 1$, there are two possible equilibria (see Lemma 3): One in which neither player pays in the morning (exists independently of s_i^M and s_j^M), and one in which both players pay unless hit by an operational shock.

$$u_i(1, 1) = \begin{cases} -\gamma + u_i^M(1, 1, 0, 0) & \text{in E1'} \\ -\gamma + (1 - (1 - \varepsilon_i)(1 - \varepsilon_j)) u_i^M(1, 1, 0, 0) + (1 - \varepsilon_i)(1 - \varepsilon_j) u_i^M(1, 1, 1, 1) & \text{in E2'} \end{cases}$$

where $u_i^M(1, 1, 0, 0)$ is given by equation **(A-5)** and $u_i^M(1, 1, 1, 1)$ by equation **(A-12)**.

If $C_i = 1$ and $C_j = 2$, then $p_j^M = 0$ if $s_j^M = 1$, and $p_j^M = 1$ otherwise (independently of s_i^M).

The pay-off is

$$u_i(1, 1) = -\gamma + \varepsilon_j u_i^M(1, 2, 0, 0) + (1 - \varepsilon_j) (\varepsilon_i u_i^M(1, 2, 0, 1) + (1 - \varepsilon_i) u_i^M(1, 2, 1, 1))$$

where $u_i^M(1, 2, 0, 0)$ is given by equation **(A-5)**, $u_i^M(1, 2, 0, 1)$ by equation **(A-9)**, and $u_i^M(1, 2, 1, 1)$ by equation **(A-12)**.

If $C_i = 2$, u_i is independent of p_j . $p_i^M = 1$ only if $s_i^M = 0$. Expected pay-offs are

$$\begin{aligned} u_i(2, C_j) &= -2\gamma + \varepsilon_i u_i(2, C_j, 0, p_j^M) + (1 - \varepsilon_i) u_i(2, C_j, 1, p_j^M) \\ &= -2\gamma + \varepsilon_i ((1 - \varepsilon_i)(-v_i d) + \varepsilon_i(-v_i f_u)) + \varepsilon_i^3(-f_n) \end{aligned}$$

for all C_j , where $u_i(2, C_j, 0, p_j^M)$ is given by **(A-6)** (this is computed for $p_j^M = 0$, but if $p_j^M = 1$, i simply has excess liquidity), and $u_i(2, C_j, 1, p_j^M)$ is given by **(A-11)** (which is identical to equation **(A-12)**).

It is now straightforward to prove Lemma 4 by solving $u_i(1, C_j) - u_i(0, C_j) = 0$ for d to obtain $d'_{L,i}(C_j)$. We only provide the results:

$$\begin{aligned} d'_{L,i}(0) &= \frac{\left(\frac{1}{2}(1 - v_i(1 - \varepsilon_j(1 - \varepsilon_i)))\gamma - (v_i\varepsilon_i^2 - \frac{1}{2}v_i\varepsilon_j - \varepsilon_i^2 - v_i\varepsilon_i + \frac{1}{2}v_i\varepsilon_i\varepsilon_j + \frac{1}{2})f_n \right)}{\frac{1}{2}v_i(1 - 2\varepsilon_i(1 - \varepsilon_i))} \\ &\quad - \left(\frac{1}{2}v_i - v_i\varepsilon_i^2 \right) f_u \\ d'_{L,i}(1) &= \frac{\left(\frac{1}{2}(\varepsilon_j(\varepsilon_i - 1)(\varepsilon_j v_i \varepsilon_i - \varepsilon_j v_i - v_i \varepsilon_i + 1) + v_i \varepsilon_i - v_i + 2)\gamma \right. \\ &\quad \left. + \frac{1}{2}(\varepsilon_i - 1) \left(\begin{array}{l} v_i f_n + 2\varepsilon_i f_n + \varepsilon_j f_n + 2\varepsilon_i^2 f_n - 2\varepsilon_i^2 \varepsilon_j f_n - v_i \varepsilon_j f_n + 2v_i \varepsilon_i f_u \\ + v_i \varepsilon_j f_u - 2v_i \varepsilon_i^2 f_n - v_i \varepsilon_j^2 f_n + v_i \varepsilon_i \varepsilon_j^2 f_n + 2v_i \varepsilon_i^2 \varepsilon_j f_n - 3v_i \varepsilon_i \varepsilon_j f_n \end{array} \right) \right)}{\frac{1}{2}v_i(\varepsilon_i - 1)(2\varepsilon_i + \varepsilon_j - 2)} \\ d'_{L,i}(2) &= -\frac{1}{2}v_i(1 - v_j)(\gamma + f_n) \end{aligned}$$

It is similarly straightforward to prove Lemma 5 by solving $u_i(2, C_j) - u_i(1, C_j) = 0$ for γ to obtain $\gamma_{L,i}(C_j)$. Notice that if $d > d''_{L,i}$, the terms in d cancel out (because i ensures through its behaviour that in both subgame equilibria E1' and E2', it has enough liquidity to immediately execute an urgent payment instruction in period M – compare Lemma 2). To provide an example

for $C_j = 1$: then $C_i = 2$ is preferred over $C_i = 1$ if $u_i(2, 1) > u_i(1, 1)$, ie, if

$$\begin{aligned}
 & -2\gamma + \varepsilon_i ((1 - \varepsilon_i)(-v_i d) + \varepsilon_i(-v_i f_u)) + \varepsilon_i^3(-f_n) \\
 > -\gamma + \varepsilon_j \left(\begin{aligned} & \varepsilon_i^2(-f_n - v_i f_u) + \varepsilon_i(1 - \varepsilon_i)v_i(-d - (\frac{1}{2}\gamma + \frac{1}{2}f_n)) \\ & + \varepsilon_i(1 - \varepsilon_i)(-v_i f_n) + (1 - \varepsilon_i)^2(-\frac{1}{2}v_i(\gamma + f_n)) \end{aligned} \right) \\
 & + (1 - \varepsilon_j)(\varepsilon_i(1 - \varepsilon_i)(-v_i f_n - v_i d) + \varepsilon_i^2(-v_i f_u - f_n))
 \end{aligned}$$

Equivalently,

$$\left(1 - \frac{1}{2}v_i\varepsilon_j(1 - \varepsilon_i)\right)\gamma < \frac{1}{2}f_n(1 - \varepsilon_i)(2v_i\varepsilon_i + v_i\varepsilon_j + 2\varepsilon_i^2)$$

and the corresponding equality yields $\gamma_{L,i}(1)$.

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