



**BEEDS portal** | Bank of England  
Electronic Data Submission portal

Interpreting BEEDS portal error messages

Version 1.0

## Error message in BEEDS

## What we advise

1 "Stuck in Processing" + "Failure to automatically submit" Error

This error occurs occasionally what a return gets stuck in processing.

This error is a known bug that the Bank of England are aware of and are hoping to address in the near future with a fix from the vendor.

If you are seeing this error please contact [BEEDSQueries@bankofengland.co.uk](mailto:BEEDSQueries@bankofengland.co.uk) to let the BEEDS team know.

In your email please include the following information:

- Return reference
- Screenshot of the error message
- A screenshot of what you can see when you click on the return name(similar to the photo in this document)

### Upload/Edit Returns

Select a template to complete. Templates can be partially completed and saved in draft for later completion.

Once all templates are completed and validated, the return can be submitted using the "Submit Return" functionality under the "Submission" menu.

View Upload History

KEY	
Form set	Folder
Repeatable Folder	Form
Add template	Complete
In Draft	No Data - Mandatory

Capital - for for 30/04/2021

Capital - CAP	Status: No Data	Processing Uploaded File
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This file was submitted with errors and/or warnings which are displayed below.

Type	Problem	Additional information
Error	Failure to automatically submit submission pack 'Solvency II Test' with submission pack id '260283'. Workflow Instance ID 1073599	

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2 An error along these lines

Select file to upload:

Errors

Only files of the correct type are accepted. The following extensions are allowed: **.xbrl .zip**

Please rename your file following these rules:

- Remove any spaces from the file name. You may wish to replace these with underscore i.e. TEST\_FILE
- Double check and remove any extra periods ( . ) in the file name

And then attempt to upload the file again.

If you continue to experience this error message please contact

[BEEDSQueries@bankofengland.co.uk](mailto:BEEDSQueries@bankofengland.co.uk) In your email please include the following information:

- Return reference
- Screenshot of your error
- Date you tried to upload the file
- Time you tried to upload the file
- Size of the file you tried to upload
- Name of the file you tried to upload

3 "Error cap of 100"

BEEDS will only displays the first 100 errors. Please can you check the data within your file and reduce the amount of errors being flagged.


Type	Problem	Additional information
Error	Could not process file for entry point 'http://www.bankofengland.co.uk/data/xbrl/fws/banking/capital_plus/2017-02-28/mod/pr103.xsd'. Expected entry point(s) 'http://www.bankofengland.co.uk/data/xbrl/fws/banking/capital_plus/2019-11-04/mod/pr103.xsd'.	

It appears as though you are trying to submit a file with an entry point that BEEDS is not expecting.

Please check the expected entry point and make sure you are using the correct template

Entry points for all new and historic template can be found here [BEEDS | Bank of England](#) under heading XBRL Taxonomy entry point mapping to Data Collections

5 Expected entry point is "" (blank) i.e.



Type	Problem	Additional information
Error	Could not process file for entry point 'http://www.bankofengland.co.uk/data/xbrl/fws/banking/capital_plus/2019-11-04/mod/pr101.xsd'. Expected entry point(s) "".	

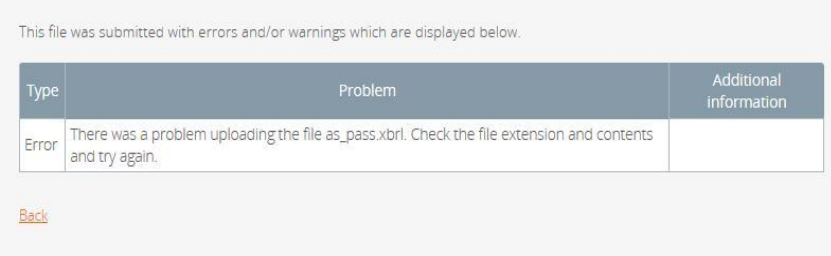
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This error has occurred because the Category field was not populated by the Bank of England business area when the return was initially created.

Please contact the business area responsible for your collection to let them know. Contact details for each business area can be found one this page [BEEDS | Bank of England](#) under the Data collections heading.

Once the category field has been updated you should be able to submit your return as usual.

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Type	Problem	Additional information
Error	There was a problem uploading the file as_pass.xbrl. Check the file extension and contents and try again.	

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Please rename your file following these rules:

- Remove any spaces from the file name. You may wish to replace these with underscore i.e. TEST\_FILE
- No special characters should be used in file names, e.g. &, ( ), -, % etc.

And then attempt to upload the file again.

If you continue to experience this error message please contact [BEEDSQueries@bankofengland.co.uk](mailto:BEEDSQueries@bankofengland.co.uk) and include the following information:

- Return reference
- Screenshot of your error
- Date you tried to upload the file
- Time you tried to upload the file
- Size of the file you tried to upload

7 You try to open a return on BEEDS and receive the following error

**An Error Has Occurred**

Please contact the administrator with the following details: *This page is temporarily unavailable due to technical difficulties.*

Please rename your file following these rules:

- No special characters should be used in file names, e.g. &, ( ), -, % etc.

You will then need to resubmit the file.

If you continue to experience this error message please contact [BEEDSQueries@bankofengland.co.uk](mailto:BEEDSQueries@bankofengland.co.uk) and include the following information:

- Return reference
- Screenshot of your error
- Date you tried to upload the file
- Time you tried to upload the file
- Size of the file you tried to upload